BEFORE THE

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CABLE ROYALTY FUNDS

Docket No. 94-3-CARP-CD90-92

Hearing Room 414, Fourth Floor Madison Building Library of Congress 101 Independence Avenue, S.E. Washington D.C.

Friday, December 15, 1995

The above-entitled matter came on for hearing, pursuant to notice, at 9:30 a.m.

BEFORE:

THE HONORABLE MEL R. JIGANTI, Chairperson

THE HONORABLE JOHN B. FARMAKIDES

THE HONORABLE RONALD WERTHEIM

NEAL R. GROSS

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EXHIBITS

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	Public Broadcas	sting		
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P-R-O-C-E-E-D-I-N-G-S

(9:34 a.m.)

WHEREUPON,

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RICHARD V. DUCEY

was recalled as a witness and, having been previously duly sworn, resumed the witness stand, was examined and testified as follows:

ARBITRATOR FARMAKIDES: While Mr. Lane is getting organized, I have a question that I wanted to ask you. You need not answer it now, but I want you to think about it. I was intriqued with your graphs yesterday and your maps, and I wondered could you look, for example, at Exhibit 16, or some other exhibit if you think of one that would better illustrate the question that I want to ask, and I --I would like, please, if you would take one of those cable systems in Exhibit 16, which is a Form 1 or a Form 2 system, and tell me what you would advise that system consider in maximizing its cashflow. want you to do the same thing, but take one of those cable systems that is a Form 3 system, and tell me what you would advise that system in that exhibit to consider to maximize its cashflow. Could you do it?

THE WITNESS: Sure.

ARBITRATOR FARMAKIDES: Okay. Now, we

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1	need not do it now, but we can do it at some
2	convenient time during the year during the day.
3	The other thing it's a related matter
4	what would you advise the first system, the Form 1
5	system, and the third, the Form 3 system, what would
6	you advise them separately to reduce, to minimize the
7	compulsory license fee that they pay for carrying
8	distant signals?
9	Okay. Just think about it, and whenever
10	you wish, whenever Mr. Lane is finished, perhaps he
11	can explore it further.
12	THE WITNESS: Okay. Fine.
13	ARBITRATOR FARMAKIDES: Thank you.
14	THE WITNESS: Sure.
15	CROSS EXAMINATION (continued)
16	BY MR. LANE:
17	Q Mr. Ducey, what does a Form 1 cable system
18	pay in royalties every six months?
19	A I don't know the precise figure.
20	· Q Do you know that it's \$28?
21	A No.
22	Q Do you know that it doesn't change at all,
23	regardless of how many signals they carry?
24	A No.
- 1	

1	relative difference that I'm focusing on.
2	MR. LANE: Judge
3	ARBITRATOR FARMAKIDES: I'm not really
4	concerned about one or two. It's one or two and
5	three.
6	MR. LANE: Okay. I
7	ARBITRATOR FARMAKIDES: Anyway, I will
8	MR. LANE: My only point is, Judge
9	Farmakides, that Form 1's only pay \$28 every six
10	months, regardless. They could carry 20 distant
11	signals or one; it won't make any difference.
12	ARBITRATOR FARMAKIDES: That's true.
13	There's no doubt about that.
14	MR. LANE: So it's kind of hard to say,
15	how can they minimize the royalty is \$28. You
16	can't get too much lower than that.
17	ARBITRATOR FARMAKIDES: Well, first of
18	all, I was asking cashflow. Then I was
19	MR. LANE: Right. That's a different
20	question, but your last question was how can they
21	minimize
22	ARBITRATOR FARMAKIDES: That's right.
23	MR. LANE: minimize the royalties, and
24	for Form 1's there's really
25	ARBITRATOR FARMAKIDES: So with respect to
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1	okay. We'll explore that.
2	MR. LANE: Okay.
3	BY MR. LANE:
4	Q Do you know how Form 2 royalties are
5	calculated, Mr. Ducey?
6	A I don't know.
7	ARBITRATOR FARMAKIDES: I do, Mr. Lane.
8	MR. LANE: Okay.
9	(Laughter.)
10	If you were only my witness, I would have
11	a great time.
12	(Laughter.)
13	BY MR. LANE:
14	Q Could you turn to page 3 of your
15	testimony, please?
16	A Okay.
17	Q In the first full paragraph on that page
18	you talk about your understanding that the Joint
19	Sports Claimants will be submitting the results of the
20	cable operator survey. Do you see that?
21	. A Yes, I do.
22	Q Did you ever see those surveys?
23	A Eventually I did, yes.
24	Q Before you wrote this testimony, did you
25	see the surveys?
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1	A I know I saw the one for the for the
2	1990 results, and I can't remember exactly when I saw
3	the one submitted in this case.
4	Q What do you understand those surveys to do
5	or to attempt to do?
6	A Well, the surveys of the cable operator is
7	to measure the valuation of different program content
8	types in the distant signal marketplace.
9	Q And what do you base that on?
10	A My understanding of the nature of the
11	measures and from whom the measures or data about the
12	measures were collected.
13	Q What have you seen related to the Bortz
14	survey?
15	A I've read the report that was prepared by
16	by Bortz.
17	Q Did you look at individual questionnaire
18	responses?
19	A No.
20	Q Did you analyze anything other than just
21	read the report?
22	A In terms of individual data points, no,
23	just read the report.
24	Q In terms of anything.
25	A I read the report and, you know, came to
l	NEAL R. GROSS

1	my conclusions based upon the information presented in
2	the report.
3	Q Now, in the last sentence of that
4	paragraph, you indicate that the study is a direct
5	measure of relative value of distant signal programs.
6	What do you base that on?
7	A Well, again, it's the survey was
8	designed to be an attitudinal measure of relative
9	valuation cable operators place on different program
10	types. That was you know, there's different
11	research terms space floating. On the face of it,
12	those questions apparently asked cable operators to
13	evaluate different kinds of program types, and the
14	survey methodology was designed to collect appropriate
15	data. And that's what I based it on my
16	understanding of how the survey was designed and
17	conducted.
18	Q All right. Did you compare the program
19	types asked in the survey with the categories defined
20	by the tribunal?
21	A Yes.
22	Q And what was your conclusion from that
23	comparison?
24	A That I think the descriptors of the
25.	different category program category types were NEAL R. GROSS

appropriate. There is some variation in terms of the wording, and then the specifics of how the tribunal historically has defined program types. There is some variation there, but in terms of the dominant impression I think that the category types are appropriately identified for measurement.

Q Okay. And what do you mean by the "dominant impression"?

A Well, when you're doing attitudinal research or survey research, you need to measure people's perceptions, or valuations in this case, and you need to create an impression that people respond to psychologically. And you want to have a good correspondence between what it is they're responding to and what it is you're trying to measure.

That's construct validity in survey research, but you can't go on ad nauseam being extremely precise with, you know, a footnote kind of approach to a survey question. You want to have something that creates a shared understanding between the survey interviewer and the respondent, and then they react to that. So you create an impression of shared meaning in a communication sense, and ask the respondent to provide an appropriate answer structured in the form of however the question is being measured.

So dominant impression is you could, in a written form for example, in a different kind of proceeding, go on and very precisely detail individual circumstances and create a measurement that way. But in survey research, it is far more practical to ask a question the way that elicits a shared understanding and capture that response.

Q Now, how much would a dominant -- how much percentage of the actual definition would a dominant impression have to be, or would an impression have to be to become a dominant impression in your view?

A That's subjective. There is no real way to measure that precisely in psychological research. So it's -- there are other kinds of tests to do an assessment of how valid the measure is, and one of those is called predictive validity -- predictive validity.

In other words, if you get one set of results one time, if you apply the same kind of measure again, would you get basically the same result? In other words, can you use one set of results to predict another set of results? The same measure administered at a different time. And that's also -- an approach called reliability does the same kind of thing.

So if, for example, you had a series of measures of cable operator valuations of different program types, and each of those measures came out about the same, say over time or with different groups of cable operators, you'd have, as a researcher, greater confidence that there is both construct validity and predictive validity, and that the measuring apparatus is reliable. It tends to return the same results every time.

Q And it could also be, could it not, that the definition is always that far off from the definition used by the tribunal?

A From a theoretical standpoint, yes, that could be the case. Again, the more you have convergence, the more times you measure something in psychological survey research, and the closer those data points tend to huddle together, the research conclusion is that you're -- you're measuring what you think you're measuring. There is construct validity.

So although it could be the case that you're not measuring what you think you're measuring, the closer the data points are, the research conclusion is the data supports this conclusion that, in fact, you're measuring what you think you're measuring -- in this case cable operator valuation of

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distant signal program types. 1 Okay. But they are the program types that 2 are asked in the questionnaire, correct? 3 Α Yes. 4 Have you examined the definitions 5 of the tribunal and compared those to the statements 6 7 in the questionnaires? Yes, I have. 8 And what is your view of how close they 9 Ο 10 are? I think that they are very close. If you 11 Α 12 were to do a Venn diagram kind of approach where you drew a circle around all of the different things that 13 would belong to one of the program types, as defined 14 by the Copyright Royalty Tribunal, and another 15 conceptual circle, you'll find all of the things that 16 17 cable operators might think of when you mention that program type to them. I think that there would be a 18 large overlap between those two circles. 19 In other words, the correspondence between 20 21 the words used by the tribunal to defined program types and the words in the survey question I think 22 would -- would engender an overlap. 23 I think you get the award for the most 24 25 exhibits of any one witness in this case, so --**NEAL R. GROSS**

	2030
1	(Laughter.)
2	Could you look at Exhibit 3 for a moment,
3	please?
4	A Okay.
5	Q Would you just look at WGN for a moment?
6	A Okay.
7	Q Okay. On the third page you refer to news
8	programs, correct?
9	A Yes.
10	Q Okay. Now, if you look at back to
11	WTBS, is there any similar entry for news programs on
12	WTBS?
13	A For TBS, the closest thing would be Good
14	News, I think, in terms of a news program.
15	Q Okay. But there is a daily news program,
16	is there not, on WTBS?
17	A Yes, there is.
18	Q And do you know what that is?
19	A I believe it's CNN.
20	Q Okay. It's actually Headline News, is
21	that
22	A Headline News, CNN.
23	Q Okay. And do you know what kind of
24	program that is, for tribunal purposes, or for the
25	panel purposes?
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1	A I believe it's syndicated programming.
2	Q Okay. That's a syndicated program.
3	A Yes.
4	Q So the regularly scheduled news program on
5	WTBS is a syndicated program?
6	A That's my understanding, yes.
7	Q Okay. Now, yesterday when you showed the
8	clips, and I know
9	ARBITRATOR WERTHEIM: Excuse me a second.
10	Did you say that's a daily news program?
11	THE WITNESS: CNN Headline News? Yes, I
12	believe it is.
13	ARBITRATOR WERTHEIM: Well, your exhibit
14	refers to Good News as a weekly program.
15	THE WITNESS: There are two separate news
16	programs we're talking about. Good News is one
17	program, and CNN Headline News is a different program,
18	not listed here because that's not that's a
19	syndicated program.
20	BY MR. LANE:
21	Q So the regularly scheduled news program on
22	WTBS is not part of your category, is that correct?
23	A That's correct.
24	Q And that's why you didn't list it here?
25	A Correct.
- 1	NEAL D. GDOSS

1	Q And it's part of our category, right,
2	Program Suppliers?
3	A Yes.
4	CHAIRPERSON JIGANTI: I'm a little bit
5	confused. CNN
6	MR. LANE: Headline News is a syndicated
7	program.
8	CHAIRPERSON JIGANTI: But is that a
9	distant signal?
10	THE WITNESS: Well, Turner WTBS is
11	owned by the Turner Broadcast System, which also owns
12	CNN Headline News, and they elect to carry their own
13	news service on the Atlanta, Georgia station, and they
14	syndicate that news service to a number of different
15	stations.
16	CHAIRPERSON JIGANTI: As a distant signal?
17	THE WITNESS: For well, it's a
18	MR. LANE: Could I try some questions?
19	THE WITNESS: Yes.
20	BY MR. LANE:
21	Q Is Headline News a syndicated program?
22	A Yes.
23	Q And could you explain what a syndicated
24	program is, very briefly?
25	A A syndicated program is a program that,
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1	for our purposes here, is broadcast by more than one
2	station.
3	Q Okay. So Headline News puts together a
4	30-minute package of news, information, whatever they
5	have in it, and then they go around and sell it to
6	stations around the country. Is that
7	A Yes.
8	Q fair to say?
9	A Yes.
10	Q And that program then appears on, let's
11	just take WTBS, right?
12	A Yes.
13	Q Okay. And to the extent that WTBS is
14	carried as a distant signal, it carries Headline News
15	as a syndicated program, correct?
16	A That's correct.
17	Q And for compensation purposes under past
18	tribunal decisions, the proper place that any award
19	for Headline News goes is to our category, is that
20	correct?
21	A Yes, it is.
22	CHAIRPERSON JIGANTI: I don't have any
23	difficulty understanding that. It doesn't comport
24	with things of my local cable setup, so that's
25	(Laughter.)
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ᆚ	not going to get involved in that. I'm
2	not here to do my own
3	BY MR. LANE:
4	Q Okay. So if Headline News was carried to
5	other stations around the country, and those were
6	carried as distant signals, the cable system would
7	pick up Headline News on those stations
8	A That's correct.
9	Q as a distant carriage, right?
10	A Yes.
11	Q And if there were compensation related to
12	those distant carriages of Headline News, they would
13	come to our category, correct?
14	A That's my understanding, yes.
15	Q Could you turn to page 4 of your
16	testimony, please?
17	A Okay.
18	Q Okay. Do you see in the fourth line from
19	the bottom of the page you refer to viewer avidity or
20	intensity?
21	A Yes.
22	Q Could you define that for us, please?
23	A Yes. As I defined yesterday, that is a
24	notion of intensity of preference or liking or
25	favorability for different kinds of programming.

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Q And how would you -- what would be some ways you could measure that, in your judgment?

A From a survey research perspective, you could create measures that would somehow be measurements of preference -- intensity of liking, favorable, less favorable, unfavorable, kinds of attitudes towards different program types. There's a range of different kinds of rating scales you might use in administration of a survey, but it would be generally asking people to react to words like preference, liking, favorability.

Q Would it be an effort by viewers to -- I think you referred to appointment TV yesterday. Is that a term that --

A Yes.

Q -- you understand? What would that -- what does that mean?

Well, it means -- it's an instrumental use of television. In other words, of the two kinds of television viewing that characterizing Ι was ritualistic, yesterday, instrumental versus ritualistic viewing is you turn the TV on and then decide what to watch. Appointment TV is a recognition on behalf of -- by the TV industry that, in fact, people do seek out specific content, and essentially

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make an appointment with it.

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I want to turn my TV on at a certain time to watch a certain program, and so appointment TV is a response by the TV industry to say, "Make an appointment to watch this program at 8:00 tonight."

And would a measure of viewer intensity be how much appointment TV works, or how successful it is?

> Α I think so, yes.

Now, in your testimony, what is Q evidence that you've presented that addresses viewer intensity?

Well, there is some indirect evidence and some direct evidence, based upon things that the tribunal had expressed interest in in the past. In direct evidence, would be some of research, particularly the uses and gratifications research, for example, which shows that there is a difference in the kind of viewing people make of TV programs.

Some programming is more important to them, particularly when they are viewing that kind of content instrumentally. Some kind of programming is relatively less important to them when they're viewing ritualistically. And there was one quote that I read

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yesterday from my testimony that says the total amount of viewing is more predicted by ritualistic viewing. The satisfaction with particular programming is predicted more by instrumental viewing than letters from cable subscribers that receive signals on a distant signal basis to that station or to cable operators about programming on that station.

News and other kinds of programming would be direct evidence of avidity, intensity of preference for certain programs on the part of subscribers receiving signals on a distant signal basis. And then going back to some of the kinds of indirect evidence is that the cable operator's judgment clearly is that news programming from distant signal is important, and that also shows up in the subscriber preference survey and it cannot be corroborated with other kinds of indirect evidence.

And we have two kinds of exhibits there. One was the actual programs, looking at the programs because that seemed like something that people could be interested in and get involved in from an instrumental perspective. Is it informative and exciting? Is it involving? And the math shows that the Tacoma-Tuscaloosa situation really does not prevail at all.

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In fact, the majority of distant signals carried by Form 3 systems are, in fact, relatively close in. And if you use that 150-mile circle as a geographic reference point, the majority of situations show that the signals are actually pretty close in. So as a means of indirect evidence, it sort of stands to reason that, in fact, from a regional perspective, people living in Quincy certainly might be interested in what's happening in St. Louis, from a news perspective, from cultural affairs. They may even do some shopping there. So it would be a combination of direct and indirect evidence with those examples that I think support a subscriber exists for station-produced programs.

Q On page 5 of your testimony, you refer to subscriber preferences, do you not?

A Yes.

Q Is that the same thing as viewer avidity or viewer intensity?

A I think so, generally.

Q Now, in the middle of the first paragraph on that page, you state that the judgments of cable operators will determine which distant signals they purchase, regardless of the extent to which they have accurately gauged their subscribers' ultimate

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or

preferences or have weighed other factors in addition to those preferences. Do you see that? 2 Α Yes. 3 short-term judgment 0 Is that а 4 evaluation? 5 If I understand your question properly, 6 Α 7 the decision to carry a signal, how -- the length of time that signal actually gets carried, is that what 8 9 you mean by length of the judgment? I mean is it a short-term -- is this 10 0 11 a short-term evaluation, that it doesn't really matter whether cable operators have accurately gauged their 12 subscribers' ultimate preferences or weighed other 13 factors? 14 Well, cable operators make judgments about 15 Α what signals to carry. The preference of subscribers 16 17 is an important factor, so cable operators weigh that along with other factors. If cable operators, for 18 example, make the judgment that a certain channel 19 doesn't need to be carried anymore, and they drop that 20 channel and pick up a new channel, from the cable 21 operator's perspective that may have been a mistake. 22 That may trigger letters, phone calls from 23 subscribers threatening to cancel, in which case the 24 25 operator says, "I better put that station back on NEAL R. GROSS

1	somehow." Or, as we saw in the letters yesterday from
2	cable subscribers receiving these signals on a distant
3	signal basis, they will take other kinds of actions,
4	with local government officials, state government
5	officials, or even members of the U.S. Congress, to
6	try to create some remedy that satisfies them to get
7	that programming they want, and special arrangements
8	might be made to maybe not bring back the whole
9	channel but at least the portion of the channel, the
10	local news on these stations that was most interesting
11	to them.
12	Q So they don't make these judgments
13	regardless of subscriber preference?
14	A Oh, no. Subscriber preferences, as I say,
15	that's an important factor in the range of factors
16	cable operators consider as to what signals to carry.
17	Q Now, at the bottom of page 5 and the top
18	of page 6, you talk about the weather in a farming
19	region.
20	A Yes.
21	Q Can you relate that to this case for us?
22	A Well, analogies are always dangerous.
23	They are meant to simplify or illustrate in a
24	different way a different frame of reference point.
25	But essentially, the point I was trying to make here

is the difference between indirect measures of something and actual measurements. So if in the winter you are trying to explain the crop yield the previous fall, you could do that in a couple of different ways.

One way is you could do it indirectly. You could look at the prevailing weather patterns during the previous summer, and you can look at what kind of fertilizer farmers used. You could look at the weather. You can look at a number of different factors and with all of those together create some sort of equation that would predict how much of a crop was actually harvested in the fall.

You could do all of those different factors to model from a statistical perspective, or -- or predict what would happen at harvest time. But if you're in the winter, another measure you could take is how many bushels you took out of the field. You have a direct measure of what happened in the harvest.

So rather than avoid the direct measure, which is how many bushels you took out of the field, you can instead rely on -- you could rely on a direct measurement rather than trying to go back to all of these predictive measures of whether fertilizer, and so on.

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-11	Q Similarly, couldn't you have measured the		
2	behavior of cable operators in 1990 and '91 and '92?		
3	A Yes.		
4	Q And that would be similar, would it not,		
5	to measuring the actual yields in your example?		
6	A Well, in my example, what we're trying to		
7	measure here is is valuation, which since there is		
8	a compulsory component to this marketplace the		
9	behavior gets a little bit complex to measure. It's		
10	a the best you can do is a psychological measure of		
11	cable operators and say, "Given a certain range of		
12	of content types, how would you allocate value among		
13	those?" That seems to be the most appropriate		
14	measure, and that's an attitudinal measure.		
15	How much is something worth to somebody,		
16	you can you can watch what they buy. But if		
17	everything if the price is fixed in a compulsory		
18	sense, the next best measure you can get is their		
19	psychological evaluation.		
20	Q Okay. Were you here for Mr. Stewart's		
21	opening yesterday?		
22	A Yes, I was.		
23	Q Did you hear him say that there was an		
24	actual marketplace in 1990 through '92?		
25	A Yes.		

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Q And since there was an actual marketplace, is there any reason we couldn't examine behavior during that period?

A Well, as I just said, the -- unless you have a different idea of what to measure in terms of behavior, the best thing that occurs to me is psychologically how cable operators value different signals. That's -- that's the relevant thing to measure as I think about the way this marketplace operates in terms of allocating the royalty pool.

Q Well, what if -- wouldn't that be like measuring going and asking the farmers how they valued the different crops that they put in? Isn't that what the Bortz survey did?

A Made -- ask --

Q Asking the farmers what the relative value of the different crops that they put it into go along with your analogy here.

A I think in -- in the marketplace you're talking about there is -- there is different stages. There is the wholesale, the retail level, and to some extent the -- your analogy here to me is more like the TV stations. They create a compilation of the programs and then cable operators essentially buy those.

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So that the farmers, to strain this analogy yet further, are probably more akin to the distant signal stations themselves and not so much the cable operators. The cable operators to me are more like the people that are buying those crop fields.

ARBITRATOR WERTHEIM: Would a direct measure be, for example, the requirement on Form 3 that the -- in addition to reporting the distant signals that are reported, the system should also break down in these various program categories the hours that each system is carrying?

THE WITNESS: The hours each distant signal was carrying --

ARBITRATOR WERTHEIM: Yes.

THE WITNESS: -- on a system? That would be a direct measure, but I don't think it would be the appropriate direct measure of valuation. A better direct measure, if you're going to measure behavior, is to have the cable operators' report of the money they're sending in to the Copyright Office, how they would allocate that among the different program types as defined by the Copyright Office.

ARBITRATOR WERTHEIM: Either one of the -- go ahead. You'd prefer that the royalties --

THE WITNESS: Well, yeah, I don't think

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the viewing -- the program hours is not an appropriate measure of value. 2 ARBITRATOR WERTHEIM: Is there some reason 3 that the royalties could not be reported in that way, 4 5 aside from, you know, one more way before --(Laughter.) 6 THE WITNESS: Well, but in the task of --7 of what we're all in this room -- the task we're all 8 9 trying to pursue in this room is -- is to estimate how cable operators would make those valuations, and if 10 there was a direct measure in the form of how they 11 would value different program types. 12 13 ARBITRATOR WERTHEIM: It would save years of proceedings and expenses, wouldn't it? 14 good, direct --15 I mean, if there was THE WITNESS: Yeah. 16 17 -- if it was an unconstrained marketplace, then cable operators would either on a channel-by-channel or a 18 program-by-program basis make those valuations and 19 20 that's how the marketplace would work. 21 ARBITRATOR WERTHEIM: Are you aware of any reason why that hasn't been done? 22 THE WITNESS: 23 24 BY MR. LANE: 25 You state at the bottom of page 6 that **NEAL R. GROSS**

evidence of subscriber viewing does not provide evidence of avidity. Do you see that?

A Yes, I do.

Q Okay. Could you explain what you meant by that?

A Yes. It goes to -- to use -- it uses a research -- it uses the gratifications research paradigm again. Watching a lot of TV content doesn't necessarily mean that psychologically you're all that satisfied with that content relative to other kinds of content. Again, what predicts the amount of viewing -- heavy viewers tend to be ritualistic viewers. They view out of habit, and whatever content happens to be on is less important to those kinds of viewers than viewers who are instrumental viewers.

So avidity tends to be a preference, satisfaction, how much they like a program. That tends to be associated with specific viewing. "I'm going to watch this now." And actually, those kinds of viewers tend to be less heavy consumers of TV programming. And the heavier consumers of TV programming tend to be more ritualistic viewers, which is they turn the TV on and then select from among the options to watch TV.

Whereas, again, instrumental viewers

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become part of the TV audience, only because there's something on there specifically that they want to watch, and that's something that is informative to them typically, or exciting to them, or there is some instrumental use of a TV program that they're seeking.

Q Wouldn't viewing studies show, however, if viewers watched the same program week in and week out? Couldn't you infer from that that they were watching it because they wanted to, not that they just happened to turn on the TV that same time every week?

A I mean, I think there's a -- yeah. I mean, clearly, when you turn a TV on, I think people do it for a reason, and the uses and gratifications research tries to understand what that reason is.

A lot of the TV viewing research, in fact, shows that people turn a TV on and it's a secondary activity. They do other things. They cook, they iron, they read the newspaper. So the TV could be on for hours and hours and hours and they might not even be paying attention to what's on the TV. And that kind of content, whatever it is, is the social presence of the TV. They hear voices, they hear sounds, that's what they like. That could be the gratification they're seeking from TV in that case -- the ritualistic viewing pattern.

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And, again, the instrumental viewing pattern is they're attending to the content, and attention to the content is a much stronger prediction of satisfaction and intensity of preference of the program than just having a TV on per se.

Q Okay.

ARBITRATOR WERTHEIM: Could you relate what you've just told us to your testimony earlier this morning that subscriber preferences are generally the same as viewer avidity or intensity?

THE WITNESS: Sure. From survey а research perspective, you have something you're trying to measure, and in this case you can use different words that semantically there could be some variability. But essentially, the point of avidity preference is -- and satisfaction is people positive something positive -have а predisposition to certain kinds of content.

And whatever word you use you -- an avidity to scale -- higher avidity/lower avidity. You can present that to somebody that might not know what you're talking about. Do you like this program a lot? A little? Not so much? Or do you not like it? So you could pick different semantic terminology to represent to the respondent to collect their -- to

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collect an impression. But generally, avidity is something that is more favorable, more intensely preferred by subscribers.

ARBITRATOR WERTHEIM: So you're referring, then, to subscriber preferences as only relating to what you might call appointment viewing?

THE WITNESS: Well, not -- appointment TV would be a subset of a preference. It may be that -- that they know there's a certain kind of programming on. They may not know that it's a specific program with a specific person. That's certainly one kind of instrumental viewing. But this notion of appointment TV is a subset of, generally, the notion that "I'm going to find out what's on, and then I'm going to watch TV."

So you may come home from work, for example, and say, "I wonder what's on TV," and you go through the TV Guide or the TV listings and find a specific program that's interesting to you that you might not have known was there until you read the listing guide. And then you turn the TV on to watch that. Instrumental viewing is very much associated with previewing behaviors like looking up content guides of one sort or another.

CHAIRPERSON JIGANTI: Mr. Ducey, you --

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did you have another question?

ARBITRATOR WERTHEIM: No, thanks.

CHAIRPERSON JIGANTI: You make a statement here on page 6 that evidence about subscriber viewing -- and this is the portion I am interested in -- does not even provide evidence of avidity?

THE WITNESS: Right.

CHAIRPERSON JIGANTI: It has no value in showing avidity?

THE WITNESS: If you do -- though that may be -- may be an overstatement, but if you look at how long the TV is on in a household, it's a poor predictor of avidity. If you take two people, one person is a heavy viewer, they watch 40 hours a week of TV or more, and another person watches maybe five hours a week of TV, you can't make a conclusion that the person that is watching 40 hours is a more avid viewer than a person that's watching only five hours. That's what I mean by this statement.

In fact, the research shows that the person that watches only five hours is actually more likely to be more avid about the TV programming content that he or she watches. So that's -- that's the point I'm trying to illustrate with that statement there. And, in fact, I mean, out of a range of

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individuals, there may, in fact, be one person that watches 40 hours that actually is more avid than one person who watches only five hours a week. 3 But the general case is that the more you 4 watch, the less likely you are to be an avid viewer, 5 the more ritualistic you are in terms of your viewing. 6 7 BY MR. LANE: But ratings would show you that particular 8 0 9 programs have a much larger audience than other programs, correct? 10 That's what they are intended to serve, 11 Α 12 yes. And programs come on generally at the same 13 time every day if they're a strip program, or every 14 week if they're a weekly program. They don't come on 15 16 at random, do they? Sometimes they seem to. But generally, 17 Α you're correct, that there's a -- I mean, that's --18 ideally, you create a sense of continuity in the minds 19 20 of the audience, what to expect when in terms of programming. 21 Right. And could you just explain what a 22 strip program is? 23 24 ARBITRATOR WERTHEIM: Mr. Garrett, I was 25 going to suggest that you add strip programs to --NEAL R. GROSS

is

Lane, and he

Mr. Garrett. 2 I know. He is the ARBITRATOR WERTHEIM: 3 4 one who inquired about the glossary. 5 THE WITNESS: Strip program -- explain a 6 strip program. 7 MR. LANE: Yes. 8 THE WITNESS: A strip program is -- a TV 9 station would acquire rights to a program, syndicated program for example, say a game show. And 10 they would run that program Monday through Friday at 11 the same time. In other words, in a strip across that 12 day part, say like at 7:00 at night. So every night 13 at 7:00 Wheel of Fortune might be on, and so viewers 14 expect that, and then that show might develop a 15 16 following. BY MR. LANE: 17 Would that following be evidence 18 Q avidity? 19 20 Α It depends upon the character of the There are some types of viewers that are 21 instrumental viewers, and one thing that they'll look 22 for is some excitement. And so if some fraction of 23 the viewing audience might find Wheel of Fortune 24 exciting somehow, and if they tune to that program 25 NEAL R. GROSS

MR.

LANE:

I'm Mr.

of instrumental viewing, yes. 2 Other viewers -- again, 7:00 is when they 3 get home from work, and they turn the TV on, and it's 4 5 more of a habit. So it's Wheel of Fortune is a habit, but it's -- you know, it's important enough to turn 6 7 the TV on and stay tuned to that channel, but it's not 8 as important as it is to another type of viewer. 9 ARBITRATOR WERTHEIM: Is your distinction basically that between the person who is actually 10 watching what's on and the person who is not and is 11 walking around and doing something else, or reading 12 the newspaper? 13 THE WITNESS: One of the best predictors 14 stronger preference, avidity, stronger 15 of 16 satisfaction, is attention to the programming. Exactly right. And again, it's --17 ARBITRATOR WERTHEIM: Well, I guess what 18 I'm asking is does this distinction relate to anything 19 20 more than that? THE WITNESS: More -- I'm sorry. More 21 22 than --Your distinction ARBITRATOR WERTHEIM: 23 between ritualistic and instrumental viewing. 24 25 THE WITNESS: Right.

specifically to be excited, that would be an example

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ARBITRATOR WERTHEIM: Is that any more than a distinction between people who are actually watching what's on and who just have it on and they aren't even paying any attention to it?

Yes, it is more WITNESS: than Attention is one element of instrumental attention. -- to characterize an instrumental viewer. There is -- they're paying attention. The more somebody pays attention the more likely they are to instrumental viewer. And the other factors that they composite personality create this an instrumental viewer are typically in the research, again, they are looking for information. They are information-seeking. They have an expectation, they have a goal, and they want to get informed. And that's a --

ARBITRATOR WERTHEIM: As distinct from being entertained?

THE WITNESS: And to be entertained. I mean, if they are attending to the content and they want to be entertained, that's an active psychological drive. That would then fall into the instrumental kind of viewer profile.

A lot of TV that gets measured in the ratings process is TV where the set is on but it's a

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secondary activity. People are doing other things, such that they aren't paying attention. And so why is the TV on if they're not paying attention? The way people work it's on because they like having it on, they like the noise, they like the background, it's a habit. I mean, they're not really engaged very much psychologically with it, and so it's --

ARBITRATOR WERTHEIM: Would you say that survey research is a good way to measure this, because we can attach meters to TV sets but not to people's eyeballs?

(Laughter.)

THE WITNESS: Well, yes. In effect, actually, there is some academic research where they essentially do attach meters to eyeballs. It tracks eye movement across a TV screen, or else -- so there are actually physiological measures of what's called eyes on screen, and the -- that those measures of eyes on the screen are then related to measures of program satisfaction and learning, what you're getting out of the program, and, in fact, eyes on the screen -- a measure of attention. That doesn't measure what's happening psychologically, but at least it measures what they're looking at, again as a predictor of --

ARBITRATOR WERTHEIM: You can have your

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eyes on the screen and still be like this. (Laughter.) 2 Exactly. Exactly. THE WITNESS: 3 MR. GARRETT: The numbers were higher when 4 they were launching the strip show. 5 (Laughter.) 6 7 ARBITRATOR FARMAKIDES: Let me ask, please, when you do this type of research, what kind 8 9 of universe are you talking about, size-wise? THE WITNESS: Oh. Size of the universe or 10 size of the --11 ARBITRATOR FARMAKIDES: Yes, size of the 12 universe. 13 THE WITNESS: Well, it depends upon what 14 the sample is. Do you mean the size of the sample or 15 the size of the --16 17 ARBITRATOR FARMAKIDES: All right. of the sample then. 18 THE WITNESS: Okay. The universe is the 19 20 large group to which you're going to generalize when you draw a sample. So the size of the universe 21 For example, a lot of academic research is 22 done with college students, and the size -- to be 23 technical just for a moment, the size of the universe 24 if you're at the University of Maryland and you draw 25

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size of the universe in that case is the student 2 population at the University of Maryland. 3 The size of a sample is, for survey 4 5 research, it depends upon the specific purposes you're drawing that sample for and what elements of the 6 7 sample you're going to analyze. But there are --8 there are some statistical equations that you can use. 9 For typical survey research, something in the range of several hundred to over a thousand, up to 1,500 or so, 10 is adequate from a statistical perspective to estimate 11 from that sample what is going on in the large 12 universe from which it's drawn. 13 When I was using ARBITRATOR FARMAKIDES: 14 the word "universe," I was thinking of a sample. 15 16 THE WITNESS: Okay. Sure. ARBITRATOR FARMAKIDES: Now, with respect 17 to the observations that you made a moment ago, what 18 was the size of this sample that you researched? 19 THE WITNESS: Of the different studies I 20 was talking about? 21 ARBITRATOR FARMAKIDES: 22 Yes. THE WITNESS: I don't know specifically, 23 24 but probably on the order of -- for the academic 25 research, typically it's several hundreds, 500 or so NEAL R. GROSS

a sample of students from that college population, the

maybe. Sometimes a couple hundred, three hundred.

ARBITRATOR FARMAKIDES: Do you feel that is sufficient for you to make the generalization that you did make?

into making a generalization is there are several different things. One is how different the parent population is. Essentially, what you're doing is you're taking a blood sample from a body. And if the blood circulating in your body is pretty much the same everywhere, you could take a very tiny sample. You wouldn't need to take a gallon out of somebody to figure out what's going on with their blood. You could take a very tiny sample because that blood is pretty similar -- homogeneous -- throughout the rest of the body.

And if you're drawing a sample of a college population, there is some variability in there, and the greater the variability the larger you'd want that sample to be. But it also depends upon what characteristic you're measuring.

So if you're measuring eye color, for example, there is not that much variability in the population, so you could take a relatively small sample to estimate proportions of how often blue eyes

occur in the parent population. So that's an example of a couple of the kinds of things that go into how big is enough in a sample.

I think it's a little bit confusing. Intuitively, you would think the bigger the sample the better the results are. But, in fact, that's not the case. After you get to a certain size for a sample from a statistical perspective, you don't get -- you don't get the -- there's a diminishing curve. You don't get the payback. So if you do sample survey research with larger than a thousand members of the sample, you can spend your money and have ten thousand people in a sample, but you're not going to improve the statistical precision of your estimates very much.

So, again, it depends upon the specific case. But generally, that's -- that's a fine range to work with in terms of survey research.

ARBITRATOR FARMAKIDES: Thank you.

BY MR. LANE:

Q Mr. Ducey, are you saying that a program that gathers a very large audience week in and week out from the ratings is less avidly viewed than a program that gathers a very small audience week in and week out?

A Well, as a general statement, that's what

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COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVENUE, N.W. WASHINGTON, D.C. 20005 the uses and gratification literature tends to support. But again, there's the distribution of viewer types. So some of the viewers to that program could be very instrumental viewers and be -- they would be avid viewers of that program, depending upon why they're watching the program, the circumstances of it.

As a general proposition, as I was saying earlier to one of the members of the panel, sheer volume of viewing, in terms of ratings, isn't a good predictor of how avid of a viewer you will be. However, in a large program audience, a highly rated program, there will be a collection of avid viewers and less avid viewers. There will be a collection of instrumental viewers and of ritualistic viewers.

ARBITRATOR WERTHEIM: If you had a program with a rating of, let's say, 15, and another with a rating of one, and that occurred regularly week after week, wouldn't it be likely that the higher rated program would have a larger number and perhaps even a larger percentage of avid viewers?

THE WITNESS: I would say yes to the first question, the higher number, but not necessarily the higher percentage. Just by sheer volume, by having a higher rating, it collects more viewers. And so just

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on an absolute basis, you're more like to have more avid viewers in that collection. But the percentage of avid viewers to that program versus another program type doesn't necessarily -- you can't infer that. In fact --

ARBITRATOR WERTHEIM: Are you suggesting that a ritualistic viewer might just habitually turn on the Cubs for three hours every night for several months out of the year?

THE WITNESS: That's possible. But again, the research and the academic literature suggests that certain program types tend to be more instrumental -- attract more instrumental viewers than other program types. News information/magazine kinds of talk shows, perhaps sports shows would tend to attract more instrumental viewers, and other kinds of program content would attract, on a relative basis, more ritualistic viewers.

ARBITRATOR FARMAKIDES: So are you saying that with respect to any program the percentage of ritualistic to the internal types is roughly the same?

THE WITNESS: No. No. In fact, it varies by content, very specifically. So if you were to do a bar chart of how many were instrumental and how many were ritualistic, as you move across the content

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categories that we have in this proceeding, according to the academic research when you go to programming like news magazine shows, talk shows, discussion shows, the fraction of instrumental viewers in that program audience is higher than ritualistic viewers.

If you move to different kinds of program content, those bars shift. But it is as a function of the program content.

ARBITRATOR WERTHEIM: Have there been such studies that attempts to measure the portion of avid viewers by program categories we're considering here?

THE WITNESS: Not that I'm aware of, other than not -- not as a function of viewing. But studies we have in evidence here are the -- from a viewer perspective, the ELRA viewer study, which doesn't measure viewing. It just measures valuation. It measures that avidity, but it doesn't compare viewing. The only place --

ARBITRATOR WERTHEIM: Where are those studies at?

THE WITNESS: In exhibits -- well, the graph is in Exhibit 1, the comparison between avidity and viewer. This is not within the same sample. This is a comparison of different kinds of studies. But that color chart of the different kinds of measures

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that might be used to consider this, if you look at it
-- I was talking about the different bars going up and
down, and in a sense that's exactly what this exhibit
shows.

If you look over at the far right group, the station-produced programs in this exhibit, you can see that for subscribers the bar on the far right, that's higher than the bar on the left of that group of four bars, which is viewing. So in this case, the avidity bar is high for station programming as rated by subscribers, which also that's the case for the cable operator valuation, those two studies, and the viewing bar is low.

So, in other words, for station-produced programming, high on avidity, low on viewing. If you go, as the extreme case on the far left side, syndicated series, the viewing bar is way high. But subscriber evaluation bar, the measure of avidity, is way low. And that -- the bar is moving up and down dynamically, and it moves across the program content categories.

BY MR. LANE:

- Q You've been talking about viewer avidity, is that correct?
 - A That's in response to your questions, yes.

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Have I had any questions in the last 20 Q minutes? 2 (Laughter.) 3 Ratings, though, don't they -- wouldn't 4 5 they measure -- isn't there something different, 6 avidity to particular programs? 7 Are you asking does avidity vary as a 8 function of program content? 9 No, I'm not asking that. I'm asking, might there be avidity to particular programs, not 10 11 program content? 12 Oh, yes, I think so. Α 13 And would ratings measure that? No. 14 Α No? Why not? If you -- if the example in 15 Q Judge Wertheim's -- take that example. You have one 16 17 show that gets a 15 rating week in and week out, and you have another show that gets a one rating week in 18 and week out. Isn't there an avidity to the first 19 20 program as you see there? There is -- there could be some relation, 21 Α statistical correlation between ratings 22 avidity. I mean, if you were to, again, look at this 23 -- this one exhibit here, I think the question you're 24 asking is because you have a measure of valuation and 25 NEAL R. GROSS

a measure of viewing on these bars correlated. Does one predict the other?

And, I mean, in this example, viewing is -- is relatively lower. Avidity is relatively higher. So you're asking, can you use viewing to predict avidity? Or you can come to the opposite conclusion There's a lot of viewing but lower over here. avidity. based upon the evidence So proceeding, I don't really come to that same conclusion you are suggesting.

And based on the academic research that I'm familiar with, it doesn't really seem to support that. In fact, it says the more you view, again as I've said, the more ritualistic you tend to be as a television viewer, which is not associated with avidity.

Q But this isn't -- ratings aren't about the more you view. They're about more viewers watching particular programs, aren't they?

A Yes.

Q I mean, you can't tell when you look at a particular program's ratings whether that person has been watching programs for eight or nine hours, or for a half an hour, can you?

A Correct.

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0 You're just looking at that particular 2 program. Correct. 3 Ά So is there a different kind of avidity to 4 Q programs from just -- as I understand it, you're just 5 saying there are different types of viewers, and you 6 7 either fall into an instrumental viewer or whatever 8 the other term is -- a passive viewer. Is that Is that what you're saying? 9 correct? There are different types of viewers? 10 Α Yes. 11 But a passive viewer could easily 12 Okay. put -- he or she not become involved in a particular 13 program and become an instrumental viewer for that 14 particular program, and then maybe move to passive 15 16 viewing again? That's correct. 17 Α Okay. And have you measured that anywhere 18 19 here? In the academic research, for example, I 20 Α mean your viewing style -- you may have a predominant 21 viewing style. There are those kind of people that 22 just tend to watch TV a lot, and so they would be 23 24 typically a ritualistic viewer. However, even that 25 person may well watch the news to get informed. **NEAL R. GROSS**

it's not a black or white psychological profile. mean, the way people work is there is plenty of gray 2 3 area. So some times of the day, some times of 4 the week you come home and you're tired, and you don't 5 really want to deal with intellectual stimulation. 6 7 You turn the TV on and grab a drink, and just, you 8 know, couch potato. And other times you're more of a 9 couch commando. I mean, you are looking for specific things and you want to go attack that information or 10 that excitement, whatever the instrumental use is 11 you're pursuing. 12 ARBITRATOR WERTHEIM: Maybe if you include 13 that in your glossary. 14 (Laughter.) 15 BY MR. LANE: 16 17 Let's turn over to page 11 18 testimony. Okay. 19 Α Turning to the first quote that appears on 20 it refers, does it not, to exciting 21 that page, entertainment? 22 Α Yes, it does. 23 And so you can have instrumental viewing 24 that is related to entertainment programs, correct? 25 **NEAL R. GROSS**

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1	A Sure. Exciting, in this case, refers to
2	the psychological drive of the viewer and not
3	necessarily a third party valuation of the content.
4	It's entertainment that they that the viewer would
5	find exciting, and that
6	Q Right.
7	A would be an example of an instrumental
8	use, yes.
9	Q But I was referring to the entertainment
10	part.
11	A Yeah. I mean, if well, the exciting is
12	an attribute of the viewer. They want to watch this
13	content because it excites them, and different things
14	excite different people. Reading reading the stock
15	page in <u>The Wall Street Journal</u> is exciting to some
16	people. To other people, it's boring. So the
17	excitement is an attribute of the person, not of the
18	content.
19	Q Now, in the second quote in the on that
20	page, at the bottom of the page, there is an
21	indication, is there not, that instrumental use
22	typically correlates with news talk and magazine types
23	of program viewing, correct?
24	A Correct.
25	Q And as we've seen, some of the news

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1	programs on distant signal, particularly the news
2	programs on WTBS, are syndicated programs, correct?
3	A Correct.
4	Q And talk shows are generally syndicated,
5	certainly the largest talk shows, if we just went down
6	the list, they are all syndicated, right?
7	A Largest in terms of ratings I would think,
8	yes.
9	Q And there are a lot of syndicated magazine
10	type programs, are there not?
11	A Yes.
12	Q Now, you indicated I believe yesterday
13	that most of this research is relates to news
14	programs, is that
15	A In uses and gratifications?
16	Q Yes.
17	A That's my my knowledge of that
18	research, is that a large amount of it relates to news
19	programming.
20	ARBITRATOR WERTHEIM: That's because the
21	people who pay for the research are interested in that
22	in what the results will be for news?
23	THE WITNESS: Well, it's actually the
24	academic research is is typically funded by
25	universities or research grants of one sort of
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another, and not necessarily funded by TV stations or somebody else. It's just that's -- if you're trying to look at -- academics are attracted to news viewership for one reason or another, so that tends to be one kind of programming they study a lot. Another kind that --

ARBITRATOR WERTHEIM: Well, the point I'm asking -- I'm actually an avid sports fan, so I -- is that equally covered by --

THE WITNESS: I'm not sure. And soap operas is another kind of category that has attracted some researcher attention. But I'm not -- I'm not aware of studies that specialize in other kinds of content. I'm sure there are some -- some sports studies. I just might not know about those.

ARBITRATOR WERTHEIM: You're saying that, if I understand you correctly, that this type of research asks questions that are designed to elicit responses concerning viewer interest in news magazine and so on, and does not ask questions that are designed to elicit the responses with respect to the other types of programming we're considering here.

THE WITNESS: Typically, in these kinds of studies, there will be some measures of what -- what kinds of programming people watch. And then -- I

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mean, to be able to come to the conclusion that viewers of news programs tend to be, as a group, more instrumental, then we'll ask everybody what kinds of programming you watch.

ARBITRATOR WERTHEIM: More instrumental than what?

THE WITNESS: Exactly. And so in that same study, they will ask other kinds of content that people watch and associate those people with more ritualistic viewing. So the studies would cover a range of different kinds of content.

The way that the studies get written up tend to focus on the quote/unquote "exciting part of it," which is this instrumental viewership of news programming. But, in fact, these same studies also collect data about the ritualistic viewing to other kinds of program content. It's just that the researchers writing up the articles wanted to focus on what they thought to be an exciting finding -- the discovery of this instrumental avid-type viewer, and what kind of content they tend to watch.

BY MR. LANE:

Q Now, are the -- why did you pick the articles that you picked to include in your testimony? How did you pick it from this large body of research?

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A Oh, those are some of the -- some of the leading researchers, in some cases, and in other cases because the nature of that research seemed to be thematically related to what we're considering in this proceeding.

Q And the other articles didn't seem to be related to what we were considering in this proceeding?

A From my knowledge of the literature, these are the ones that have always impressed me as sort of leading articles in the field. But there is lots and lots of such articles. I'm just -- I don't know. We can pick a few to represent what seems to be the findings.

In academic research, you do a study and you do a literature review and you compare what other people have done, and then you try to add something to it. So even if it's like one study, typically then you'll see in these articles that they do a literature review, and their whole research design and their conclusions are placed within the context of all of the studies that have gone before, and that's part of the social scientific method.

So even though this is only a handful of studies, it's actually building upon a whole body of

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1	knowledge that many previous researchers have have
2	helped create.
3	Q Could we turn to page 13 of your
4	testimony?
5	A Okay.
6	Q And this is in that first full paragraph
7	on that page. This is where you talk about the
8	formation of special relationships with the presenters
9	of television newscasts.
10	A Yes.
11	Q Is the formation of these types of special
12	relationships limited to presenters of television
13	newscasts?
14	A No.
15	Q And it's true, is it not, that there are
16	many large fan clubs of syndicated series around the
17	country?
18	A I don't know specifically if that's I
19	mean, it could be true. I don't know.
20	Q You never heard of anything about Star
21	Trek Trekkies?
22	A Star Trek I've heard of, yes, but I
23	wouldn't generalize
24	Q But I mean of the fan clubs for that? The
25	fan club
1	NEAL B. GROSS

1	A Yes.
2	Q for Star Trek?
3	A Fan club for Star Trek, yes, that would be
4	one such instance I know of.
5	Q And one of the programs you present, you
6	present you didn't present but you were going to
7	present was something called Hershey's (sic)
8	Hollywood?
9	A Hersey's Hollywood.
10	Q Hersey's. And what kind of a program is
11	that?
12	A It deals well, it deals with Hollywood.
13	Q Right.
14	A Not surprisingly.
15	Q Right.
16	A Actors, actresses, movies.
17	Q People that are on syndicated series?
18	A I suppose, yes.
19	Q So there is enough of an interest to have
20	a program about those people that people are
21	interested in watching, and you think it was important
22	enough to include in your evidence, correct?
23	A Yes.
24	Q And another program to which you refer
25	I keep forgetting which which exhibit did you have NEAL R. GROSS

1	the WSBK in?
2	A I think that was
3	Q Oh, that's Exhibit 3, the last page.
4	A Right.
5	Q Another one of the programs was Cheers to
6	Boston. Do you see that?
7	A Yes.
8	Q And what is the Cheers to what does the
9	Cheers in that refer?
10	A The TV program Cheers.
11	Q The syndicated series Cheers, correct?
12	A Actually, I'm not sure if that's the
13	network run or the syndicated run that it's referring
14	to here.
15	Q But it's one in the same program, right?
16	It's just
17	A Its status as network program versus
18	syndicated program I'm not sure about, but it's the
19	same program we're talking about, right.
20	Q And those the people in Boston relate
21	to Cheers, do they not?
22	A Some of the people do, sure.
23	Q And that would be the same type of special
24	relationship that to which you are referring?
25	A In terms of instrumental use or parasocial?

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Q In terms of how you're using those words on page 13 of your testimony.

A Well, the way you've asked the question,
I guess I would have to answer no, because the way I
use the words in my testimony that's specifically
framed in the context of the relationship viewers have
with news.

Q But they have that -- the same type of special relationship with stars in other programs, syndicated series in particular.

A Well, the syndicated series in particular I don't know for a fact. But the more general point of your question, do people have parasocial interactions with people appearing in programs beyond news programs, my answer to that question would be yes.

ARBITRATOR WERTHEIM: Dr. Ducey, would it be correct to understand your testimony on the parasocial interaction, and the instrumental and ritualistic viewing, as evidence that there is some substantial proportion of avid viewers among viewers of news programs, talk shows, and the like, but that you have not made any effort to compare that proportion, whatever it might be, with the proportion of avid viewers for sports or movies or syndicated

1	series, or anything else in particular?
2	THE WITNESS: Right. My main objective
3	here was to demonstrate avidity for news programs as
4	the kind of station-produced programs.
5	ARBITRATOR WERTHEIM: Thank you.
6	CHAIRPERSON JIGANTI: Do you do that
7	somewhat reluctantly, in the sense that you don't
8	think it should be a factor in the calculation of
9	avidity?
10	THE WITNESS: Avidity?
11	CHAIRPERSON JIGANTI: Yes.
12	THE WITNESS: No. I think avidity should
13	be a factor.
14	CHAIRPERSON JIGANTI: Because it was in
15	the '89 report?
16	THE WITNESS: Right. Well, this is
17	specifically in response it's specifically in
18	response to previous tribunal reasoning. But
19	CHAIRPERSON JIGANTI: You disagree with
20	their reasoning?
21	THE WITNESS: Yes. I mean, essentially,
22	the the most direct measure of all of this that we
23	have available is the cable operator's valuation.
24	That's the most direct measure. The material in here
25	about the academic research and the industry research

with respect to program liking, program element liking, is specifically to respond to an area that the tribunal is interested in.

In terms of absolute proportion of viewers within the total viewership of a program, whether it's a news program or Hersey's Hollywood, or some other kind of program, the proportion of those viewers that are instrumental versus ritual -- ritualistic across program types, I am not aware of any research that has done that so systematically, but perhaps we're creating a market for such academic research here.

(Laughter.)

CHAIRPERSON JIGANTI: This would be a good time to take a recess. We'll take a little bit longer than usual. We'll take a 15-minute recess.

MR. STEWART: Mr. Chairman, might I say one thing to clarify the record?

CHAIRPERSON JIGANTI: Yes.

MR. STEWART: I didn't want to interrupt Mr. Lane's line of cross here, but he began by stating to Dr. Ducey that Hersey's Hollywood was a program that he was going to show but didn't and that's not accurate. His testimony was that he showed a videotape from that program in the 1989 proceeding, and that videotape has been incorporated into the

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evidence here and is in the record if you want to 1 review it. 2 CHAIRPERSON JIGANTI: We'll take a 15-3 4 minute recess. 5 (Whereupon, the proceedings were off the record from 10:43 a.m. until 11:07 a.m.) 6 7 CHAIRPERSON JIGANTI: Why are we always trying to proceed without you, Mr. Lane? 8 9 MR. LANE: You want to get it finished, and I'm the only one asking questions. 10 (Laughter.) 11 CHAIRPERSON JIGANTI: Our delay on our 12 part was a working delay. 13 ARBITRATOR WERTHEIM: Before we resume, 14 I'd like to say that with respect to my question to 15 the witness about any reason why Form 3 doesn't 16 include a breakdown of distant signals by program 17 category, I think I have finally figured out why that 18 information wouldn't be as helpful as I had assumed it 19 20 might be, and I want to give my understanding, just to state it and see if counsel have any comments, if we 21 can do that without being too long. 22 It seemed to me that -- first to be an 23 enormous burden in trying to collect such information, 24 because all of the channels configure a mix of 25

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programming. But even if somehow that could be overcome, the resulting information wouldn't get very far, because it would not include any way of assigning value to particular types of programming. An operator might pay, you know, a dollar more for the Chicago Cubs than he'd pay for I Love Lucy, and we'd still have to figure out what weight to attach to all of these things. So the burden of reporting that information probably wouldn't be worth its value.

I'd be glad to hear anyone's comment on that view of the situation.

MR. LANE: My only comment would be I would be afraid the fund would be gone because we would be spending money trying to influence the cable operators of what to put on there.

MR. STEWART: Mr. Lane would have to visit 12,000 systems every six months to --

(Laughter.)

-- and I think that there was testimony in the record from Mr. Bortz about the disassociation of the royalty payments from the program valuations, because there is a risk if you do allow the association to have cable operators responding in that context, in a way that they think is going to benefit them in terms of how much royalties they --

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ARBITRATOR WERTHEIM: You might get biased reports --

MR. STEWART: Yes. That's a --

ARBITRATOR WERTHEIM: -- and various direction.

MR. LANE: Well, actually, Judge Wertheim, the tribunal in what was the first rate adjustment proceeding actually did do an operator survey of how much they paid. I don't remember exactly. Wasn't it how much they paid each month? And there was some information like that, and I think it -- and then there was, indeed, an inflation adjustment and the rates went up, and I think that sort of scared the cable industry from ever giving any information that would be used by this panel again for rate purposes.

So there was actually, in 1980, a survey of cable operators, but it wasn't what you asked, which was a different question. It was, how much are your rates now? Do you plan to increase that? What kind of impact do local franchise authorities have on your rate making? Those types of questions.

MR. GARRETT: I think, Your Honor, that there is a problem with the administration of a survey like that, as my two colleagues have identified. There is also a conceptual issue that it raises, which

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I think you alluded to as well, and which has some history like in these proceedings for that, and very different views that parties take about whether an 3 hour on at prime time is worth an hour on at 3:00 5 a.m., things of that nature. ARBITRATOR WERTHEIM: I've just 6 7 groping for some way of getting a direct measurement of what operators actually did, rather than asking 8 9 theoretical questions about what would you do. MR. GARRETT: We've all kind of groped for 10 a long time here. 11 (Laughter.) 12 ARBITRATOR WERTHEIM: Right. 13 I think what Bob is referring 14 MR. LANE: to, that you may see in the early decisions, and I 15 16 think there was an allusion -- maybe, John, yesterday 17 in your opening -- to the time plus fee generated approach, and that --18 ARBITRATOR WERTHEIM: And yesterday was 19 the first time I had some inclination of what that 20 meant, because I haven't seen it in any of the 21 recent --22 MR. LANE: Right, because it was -- it was 23 quickly beaten down by all of the parties, I think. 24 25 MR. GARRETT: I think the fair thing to NEAL R. GROSS

a way, given certain assumptions of what has already 2 taken place, and we --3 Even harm and ARBITRATOR WERTHEIM: benefit have kind of been not decided. 5 Everybody focuses on an operator survey versus Nielsen viewing 6 7 data, which is what the whole thing seems to be focusing on so far. 8 9 MR. STEWART: One other change that has occurred is that back in the '70s there were reports 10 filed, mandatory reports filed by stations and the FCC 11 that described their programming and the amounts and 12 different kinds of programming, and that 13 database that could be referred to, and that had some 14 validity because it was filed pursuant to law that 15 16 exist anymore. And there other difficulties in collecting that kind of information at 17 this point. 18 CHAIRPERSON JIGANTI: With that, I think 19 we can proceed back. Mr. Lane and Mr. Ducey? 20 CROSS EXAMINATION 21 BY MR. LANE: 22 Mr. Ducey, could you turn to page 7 of 23 your testimony, please? 24 25 Α Okay.

say is that we've all sort of structured our cases in

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1	Q Now, what is the first full paragraph on
2	this page intended to mean?
3	A It is describing the incentive for cable
4	operators under different circumstances and for
5	advertisers. Ratings are relevant to revenues when
6	advertising is a relevant factor, and in other cases
7	subscriber revenues the revenues would come from
8	subscribers in which case ratings are a factor.
9	Q Now, if a cable system started from zero,
10	is that what you are you describing a startup cable
11	system in this paragraph?
12	A The notion of newness refers to addition
13	of a channel, if a new station or channel was added,
14	not necessarily
15	Q I understand that. But
16	A not necessarily a new cable system. So
17	if it's an existing if it's a going concern
18	Q That's my question. Are you just
19	describing a going concern situation, or are you
20	describing
21	A I didn't restrict it to that. I was just
22	talking about the general cable system.
23	Q Well, would this work for a startup cable
24	system if it attracted one percent of all of the
25	potential subscribers?

is one

2 percent more in --More than zero is what I wanted to talk 3 0 4 about. 5 Well, I think the intent of your question is -- I'm assuming you're asking a revenue question, 6 7 since that's what I'm talking about --Right. 8 Q 9 -- in this paragraph that you've referred The cable operator has the incentive to 10 me to. maximize revenues, controlling for cost; profitability 11 is the target. So if -- whether you're a startup 12 cable system, you walk in with the keys and open the 13 door and today is day one, or you've been in business 14 for 30 years, you have the same objective, which is to 15 maximize profitability. 16 If you have a certain number of signals 17 system can carry -- on an average, that's 18 something over 30 signals -- the cable operator has 19 20 the incentive economically to pick the correct signal complement that would maximize money coming in from 21 the subscribers, while controlling for cost. 22 if you have 50 percent 23 So households your system passes sign up as subscribers, 24 because of a certain lineup of channels that you have, 25

content I describe there

Α

and you add yet one more channel, you have a choice of yet one more channel to add before you saturate your system in terms of capacity of channels. That's what I'm talking about here.

So if you have a choice between two different channels, and one channel will add one more percent of subscribers to your subscriber base, and the other channel doesn't, you'd go with the channel that adds one more percent of subscribers.

Q But you're already assuming in that answer that you have a 50 percent base.

A The context in my mind when I wrote this article was -- this paragraph was -- and if you started from zero, the objective is -- with each -- it's an incremental function. So if you're talking about the first channel, to walk in a door and it's day one, and my objective as the cable operator having started up this cable system is to maximize subscriber revenue with the complement of channels, I want to get the largest number of subscribers.

And I guess what you're asking now is should the first channel be one that adds one percent of subscribers? If I have a bunch of channels available to me with different costs and different -- other implications, the first channel I select would

subscribers I get overall. So that's what I'm talking 2 about there. 3 And if you have a startup situation, you 4 still have the same objective as a going concern 5 situation, which is overall to have the greatest 6 7 number of subscribers. Now, when you have the greatest number of 8 0 subscribers, if you charged nothing for a service, 9 wouldn't that get you the greatest number 10 Wouldn't the simplest way to get the subscribers? 11 greatest number of subscribers is just charge a low 12 price? 13 Α Sure. 14 So there must be other factors besides 15 getting the greatest number of subscribers that come 16 17 into account? As I said before, Yeah, of course. 18 Α 19 there's profitability. 20 And what, in your mind, are some of those other factors? 21 Well, as I mentioned yesterday in my 22 direct, and just alluded to at least here, there's 23 revenues and expenses. It's -- the ultimate target is 24 profitability as a business. Cable operations are 25 NEAL R. GROSS

probably be -- I mean, the eventual target is how many

businesses, so you want to generate the greatest revenues you can while protecting your business objective of a certain level of profitability.

So the other factors would be whatever goes into the expenses, and yesterday I was mentioning some of those factors might be the cost to import a signal on a microwave, for example, or copyright payments. You might not add another signal if you think that incurs a greater than desirable amount of expense to your financial profile.

Q At the bottom of the page you refer to some subscriber research. What is that body of research to which you're referring there?

A Mostly this is the kind of research that gets described in trade press. That's -- that's mostly how I -- how I become aware of it.

There is also -- you know, I was in the trade press. I mean, I have friends that work in the cable industry in different areas, and just being researchers we talk and compare what we do, and so, you know, personal contacts in the cable research and the cable industry with researchers.

Q Could you turn to page 9 of your testimony, please?

A Okay.

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<u> </u>	Q Now, you're aware, are you not, that the
2	tribunal in the 1983 final determination did not
3	accept the results of the operator surveys or the
4	subscriber surveys?
5	MR. STEWART: Objection. I don't think
6	that's a correct characterization of the 1983
7	decision.
8	CHAIRPERSON JIGANTI: Overruled. You may
9	inquire.
10	THE WITNESS: I guess I'm not sure of the
11	exact status of the studies with respect to that
12	proceeding.
13	BY MR. LANE:
14	Q Well, has anything changed with regard to
15	the operator surveys or the subscriber surveys or even
16	the viewing study since 1983, since the 1983
17	proceeding?
18	A Well, beyond the passage of time, yeah
19	I mean, I'm not quite sure where you're headed, but
. 20	yeah. I mean, time has passed.
21	Q But the studies didn't change, did they?
22	A The results of the studies are the same.
23	I mean, they are they were snapshots.
24	Q It was the same study that was taken in 19
25	they were all taken in 1985 except for well,

1	they were all taken in 1985, weren't they?
2	MR. GARRETT: I'm going to object to the
3	form of the question. I'm not certain what studies
4	are being compared here over time, and I don't think
5	it's clear from the question that he's asking. We
6	don't want the record confused on this matter.
7	MR. LANE: All right.
8	CHAIRPERSON JIGANTI: Can you clarify your
9	question?
10	MR. LANE: Sure.
11	BY MR. LANE:
12	Q Could you turn to page 8 of Exhibit 2 of
13	I guess there are two parts.
14	A Right. There's
15	Q It's the first the one for the cable
16	operator.
17	A Okay.
18	Q Would you read into the record, under 2.3,
19	the next-to-the-last sentence in that paragraph?
20	A "Interviewing took place between April 15,
21	1985, and April 24, 1985."
22	Q And will you turn to page 10 of the
23	subscriber survey that's also contained in Exhibit 2?
24	A Okay.
25	Q And would you read into the record the
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1	first full sentence on that page?
2	A "Interviewing took place between April 12,
3	1985, and April 21, 1985."
4	CHAIRPERSON JIGANTI: Excuse me. I didn't
5	follow
6	MR. LANE: Page 10 of there are
7	actually two, are there not, Mr. Ducey, two portions
8	of Exhibit 2?
9	THE WITNESS: Yes, two studies.
10	MR. LANE: Right.
11	THE WITNESS: Cable operators, cable
12	subscribers.
13	ARBITRATOR WERTHEIM: To which are you
14	referring now?
15	MR. LANE: I'm referring to the one in
16	for cable subscribers at page 10, the first full
17	sentence.
18	ARBITRATOR WERTHEIM: The first one is the
19	study of the the ELRA study for survey of
20	operators. Is that right?
21	MR. LANE: I think that's
22	ARBITRATOR WERTHEIM: That's not the one
23	you're referring to?
24	BY MR. LANE:
25	Q Aren't they both done weren't they both NEAL R. GROSS

ᅦ	done by ELRA, Mr. Ducey?
2	A Yes.
3	MR. LANE: So there are two there, Judge
4	Wertheim.
5	CHAIRPERSON JIGANTI: What is the second
6	at page 10 you're talking about does that say
7	"sample completion, 2.4, sample"
8	MR. LANE: Exactly, yes.
9	BY MR. LANE:
10	Q Could you read that sentence over again,
11	please, into the record?
12	A Yes. "Interviewing took place between
13	April 12, 1985, and April 21, 1985."
14	Q So that these two studies, although they
15	were about 1983, actually took place in 1985?
16	A Yes.
17	Q And the tribunal expressed concern about
18	that, did they not?
19	A That's my recollection, yes.
20	Q And did you hear Mr. Stewart yesterday
21	indicate that because of that concern that was one
22	reason other studies like this haven't been done, that
23	you're always behind?
24	A Yes.
25	Q And that's an indication, is it not, that

1	the studies should be done in the year in which you're
2	addressing?
3	A At least according to the tribunal, yes.
4	Q And NAB has never attempted another study
5	to use in this way that has taken place after the year
6	in question?
7	A Right.
8	Q Even though you could do so at any time,
9	correct?
10	A I suppose, yes.
11	Q Now
12	ARBITRATOR WERTHEIM: Excuse me. What's
13	the year that was in question in this study done in
14	′85?
15	THE WITNESS: 1983.
16	MR. LANE: You can answer that.
17	THE WITNESS: 1983.
18	ARBITRATOR WERTHEIM: Thank you.
19	BY MR. LANE:
20	Q And there were others it's fair to say
21	that there were other concerns expressed about these
22	studies in the tribunal's 1983 final determination?
23	A Yes, that's my understanding.
24	Q And those concerns nothing has been
25	changed in the studies themselves that would solve
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1	those concerns since then?
2	A These two ELRA studies?
3	Q The two studies that you present on
4	page 9.
5	A Well, no, of course not. I mean, the
6	studies are done, concerns are expressed, and we're
7	still talking about the same studies so nothing has
8	been done with these studies.
9	Q Could you turn to page 10 of your
10	testimony, please? You refer to a study that was part
11	of our case and is again part of our case in this
12	proceeding, correct, in the first paragraph on this
13	page?
14	A Yes.
15	Q Did you review the entire study?
16	A No.
17	Q What did you review?
18	A As I recall, some printouts and some
19	summary tables.
20	Q Did you review it to determine whether TBS
21	had studied heavy and light viewers?
22	A To see whether TBS had studied heavy and
23	light viewers?
24	Q Yes.
25	A No.
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1	ARBITRATOR WERTHEIM: Can you identify the
2	particular study that you're referring to here?
3	THE WITNESS: The ratings study, summary
4	of ratings data.
5	ARBITRATOR WERTHEIM: Do you have an
6	exhibit reference?
7	THE WITNESS: I don't know.
8	BY MR. LANE:
9	Q Do you know which one of your exhibits?
10	A For the viewing study? The closest would
11	be the well, Exhibit 1, the summary viewing study
12	there.
13	Q Now, on page 10 of your testimony
14	A Right.
15	Q do you know do you have an exhibit
16	that refers to that study?
17	MR. STEWART: Could you be more clear
18	about that "that study" when you refer to
19	BY MR. LANE:
20	Q Page 10, you refer, do you not, to a study
21	done by WTBS?
22	A Oh.
23	Q In the first full paragraph on page 10.
24	ARBITRATOR WERTHEIM: Do you recall who
25	the representative was?
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1		BY MR. LANE:
2	Q .	Are you
3	A	I don't
4		MR. STEWART: He's on page 10 of the ELRA
5	study.	
6		MR. LANE: Of his of your testimony.
7		THE WITNESS: Of my testimony. All right.
8		BY MR. LANE:
9	Q	Of your written direct testimony in this
10	case.	
11	A	Too many page 10's for me. Okay. Now I'm
12	with you.	
13	Q .	All right. Why don't we go over that
14	whole line o	f questioning again.
15	A	Okay.
16	Q .	All right. That was a study done by WTBS,
17	was it not?	
18	A	Yes.
19	Q .	And that was presented in our case in 1990
20	and	
21	A	Yes.
22	Q	And that's where you got the information?
23	A	Yes.
24	Q	And are you aware that we're presenting
25	that study a	gain in this proceeding?
j		NEAL R. GROSS

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1	A	I guess so, yeah.
2	Q	Okay. And what did you review from that
3	study?	
4	A	Well, excerpts from some of the data
5	summaries a	nd some of the methodology sections.
6	Q	Do you have an exhibit that refers to
7	that?	
8	A	Yes.
9	Q	And what exhibit is that?
10	A	Exhibit 4.
11	Q	Okay. Now, does that constitute all of
12	the informa	tion you reviewed from that study?
13	A	Yes.
14		ARBITRATOR WERTHEIM: Who was the
15	representat	ive of TBS who presented that study? Do
16	you recall?	
17		THE WITNESS: I believe it was Mr. Sieber.
18		BY MR. LANE:
19	Q	Could we turn to page 14 of your
20	testimony?	
21	A	Okay.
22	Q	At the top of the page, you refer to some
23	of the lett	ers received by WGN in the period 1990 to
24	'92, correc	t?
25	A	Yes.

1	Q And that's contained in Exhibit 5 of your
2	testimony, the ones that were selected?
3	A That's correct.
4	Q How were those selected?
5	A Well, there were several thoughts in mind.
6	One was to pick letters that would be illustrative of
7	the point of news avidity, avidity to news programming
8	and other kinds of programming on a station. They
9	were from, in some cases, given the context of the
10	letters, it was clear that there are cable
11	subscribers.
12	The point was to try to get people
13	letters from people that were distant cable
14	subscribers, where they would receive WGN as a distant
15	signal, as an effort to try to get restrict the
16	selection to those kinds of instances and give
17	examples from that group of people of avidity for
18	station-produced programming.
19	Q How many letters did you look through to
20	get these?
21	A I think the it was the public file for
22	the station for the period '90 to '92, so whatever was
23	in the public record.
24	Q Do you have a sense of how much how big
25	the public record was?

1	A No.
2	Q I'd like to turn to a couple of the
3	letters if I can find them. You refer to a few
4	letters regarding the Mass for Shut-ins. Do you
5	recall that?
6	A Yes.
7	Q And there is one of those letters and
8	I can't is in the well, let's see how far it's
9	in it's maybe 10 to 12 letters in. It's a typed
10	letter. At the top it has P.O. Box 126, Menlo,
11	Georgia.
12	CHAIRPERSON JIGANTI: What exhibit is
13	this?
14	MR. LANE: It's Exhibit 5.
15	THE WITNESS: Okay. I have that.
16	BY MR. LANE:
17	Q Okay. Do you have that? Now, that
18	indicates that the Mass for Shut-ins was discontinued,
19	correct?
20	A Correct.
21	Q And that was the import of the other
22	letters that were involved?
23	A I think that's right, yes.
24	Q Okay. Now, if you keep your finger in
25	those letters, could you go back to Exhibit 3, the NEAL R. GROSS

1	first page for WGN?
2	A Okay.
3	Q Do you see right in the penultimate
4	entry on that page
5	A Yes.
6	Q Mass for Shut-ins?
7	A Yeah.
8	Q Is that the same program, to your
9	knowledge?
10	A I guess I'm not sure specifically that
11	it's exactly the same program.
12	Q Okay. Do you know whether WGN had more
13	than one mass per week?
14	A I don't know.
15	Q Okay. But assuming if it were the same
16	program, it appears to have been eliminated by 1992,
17	is that the import of the letters that you have in
18	Exhibit 5?
19	A Yeah, that seems like a reasonable
20	conclusion.
21	Q Okay. And the one before it, the one
22	before the letter from Menlo Park is dated
23	January 27th, and we would assume or do you think
24	it would be a fair inference that that's January 27,
25	1992, since it indicates that the mass has been taken
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1	off?
2	A I'm not sure. It could be that it's '93
3	talking about '92 programming.
4	Q Well, the one for Menlo Park is April 23,
5	1992.
6	A Yeah, I'm not sure.
7	Q Okay. But in any event, it appears that
8	Mass for Shut-ins was not being aired in 1992 on WGN?
9	A For at least part of the time, if if we
10	assume these are the same programs that the letters
11	and the other exhibits talk about.
12	Q Well, you didn't mention two weekly masses
13	in your list, did you?
14	A Well, the list isn't all of the programs.
15	Q Okay. But you do mention when the program
16	appears more than once a week in your testimony?
17	A Do you mean like a five day a week evening
18	newscast, that it appears more than once a week?
19	Q Yeah. Or like the pre- and post-game
20	shows that you indicate appear at various times.
21	There's nothing in your testimony in Exhibit 3 that
22	would suggest there are two Mass for Shut-in programs,
23	is there?
24	A That's correct.
25	Q Could you turn to the top of page 15 of

1	your testimo	ony?
2	A	Okay.
3	Q	And in this case, you're talking about
4	carriage of	individual local news programs.
5	A	Right.
6	Q	Right? When did this occur?
7		ARBITRATOR WERTHEIM: You're referring to
8	the Lake Tal	noe situation or western Wisconsin or
9		MR. LANE: I'm referring to both.
10		THE WITNESS: Generally, we're in the
11	period '90 t	to '92. I don't remember exactly where in
12	that period	these instances fall.
13		BY MR. LANE:
14	Q	These were not instances of situations
15	involving re	etransmission consent agreements?
16	A	Do you mean on a local basis?
17	Q	Yes.
18	A	I think these all refer to distant
19	signals, not	c local signals.
20	Q	Now, that when you refer when you
21	in the thi	rd sentence where you're referring to
22	western Wisc	consin, do you see that?
23	A	Yes.
24	Q	And that involved a local program being on
25	a cable netv	work channel, right? NEAL R. GROSS

1	A The local program of the distant signal?
2	Q Yes.
3	A Yes.
4	Q What cable network was that?
5	A I don't know.
6	Q Is that, in your mind, outside the
7	compulsory license if it was broadcast on a cable
8	network?
9	A If it was broadcast on a cable network or
10	a channel used to carry that cable network?
11	Q Either.
12	MR. STEWART: I'd like to object to
13	questions on this line, unless Dr. Ducey's competence
14	to give an opinion on the legal implications of
15	whether something is subject to the compulsory license
16	is established.
17	CHAIRPERSON JIGANTI: Overruled. You may
18	inquire. I think it's a question of credibility as to
19	that question. It's just a question of credibility.
20	THE WITNESS: Could you repeat the
21	question, please?
22	BY MR. LANE:
23	Q Yes. If no, not if this program was
24	carried on a channel otherwise devoted to a cable
25	network. That's what you state, correct?
1	NEAL R. GROSS

1	A Yes.
2	Q Does that fall outside the compulsory
3	license?
4	A I guess I don't know.
5	Q Do you know, was the station compensated
6	for this carriage?
7	A I don't know what the circumstances were
8	of this situation.
9	Q Now, in the next sentence you refer to
10	other cable systems also carrying only the news
11	programming from distant signals. Do you see that?
12	A Yes.
13	Q Is that in the same type of situations
14	that is, on a channel otherwise devoted to a cable
15	network?
16	A I think I'm not sure, again, of the
17	specific carriage circumstances, whether it was
18	carried the program was carried on a channel that
19	the cable system was otherwise a cable network, or
20	local origination character generated, I'm not sure
21	what the circumstance was.
22	Q Now, at the top of the page you refer to
23	situations where dropping a distant signal from cities
24	within the same state, while continuing to carry a
25	local signal from a nearby city in an adjacent state.

Do you see that?

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A Yes.

Q So in this situation -- this is a situation where the people were not interested in the news from an adjacent state, even though it was nearby?

A I don't see the reasoning for that conclusion.

O Okay. Well, what was the the implication is not that they were dropping this and continuing to carry local signals from a nearby city in an adjacent state. What do you mean by this sentence, then? I don't understand what you're --"while continuing to carry local what does the signals" add to this sentence?

There were local signals. In other words, the community would be inside one of these TV areas of dominant influence. They would continue to carry those in their channel inventory, but they would drop a distant signal -- a signal that was distant -- but in terms of its assignment in TV markets, but it would be still in the same state. So people would be interested and, in fact, demonstrate an interest in that signal, albeit distant, because it presumably had coverage of news information at the state level that

"while

For policy

the

was interesting to them. what does Okay. But 2 Q continuing" --3 Well, it's a comparison. I mean, this is 4 Α a comparison between local and distance relative to 5 subscriber interest in the channel. 6 purposes, the station -- the system carried the local 7 signal of a city that's in a different state, but they 8 dropped the distant signal, but that station had 9 programming relevant to the state. And people were 10 interested in other information happening in their 11 12 state. Okay. But they weren't interested in the 13 and information about a nearby city in an 14 adjacent state? 15 I don't come to that conclusion from this. 16 The point here is that there is a station that's in 17 their same state that was dropped, and that was not 18 good news. 19 20 Q Okay. It doesn't mean necessarily that they're 21 Α not interested in what's on a local station. 22 didn't complain about the carriage of the local 23 stations. They complained about the dropping of the 24 25 distant station.

ᅦ	Q well, I guess then I keep coming back,
2	then why did you have the words "while continuing to
3	carry local signals?"
4	A It's, again, a comparison.
5	Q I mean, that doesn't suggest that if they
6	didn't carry those local signals they wouldn't have to
7	drop those distant signals? That's not what you meant
8	by this sentence?
9	A In terms of channel inventory on a system?
10	Q No. By what you meant yes, in terms of
11	channel inventory.
12	A Yeah. I mean, the I mean, if a new
13	independent station started up and claimed carriage
14	privileges on the system, it would have to if there
15	is limited channel inventory, in this case they would
16	have to pick a signal to drop, the cable operators.
17	And if they pick a signal to drop that subscribers
18	like, they complain about it. So it's
19	Q Could you just explain briefly why they
20	would have to carry that local station?
21	A Because of the must carry rules that
22	Q Yes.
23	A cable operators are obligated to carry
24	the signals of local TV stations.
25	Q Okay. So in some cases, they don't want

So

the market, they'd be clearly within the 150 miles, 2 wouldn't they, for the local signals, by definition? 3 I don't know for sure. Α I suppose. 4 Now, was the sense of the bill -- the 5 0 bills that you discussed here -- that you should carry 6 in-state programming and not out-of-state programming? 7 My understanding is that it 8 Α subscribers had expressed an interest in getting this 9 programming and that particular programming. 10 perhaps an exemption could be created to allow at 11 least that programming to make it through, even if the 12 whole station couldn't be served over the cable 13 system. So it's -- my sense of this is it was more to 14 create an exemption specifically for that programming. 15 16 Okay. Now -- okay. I think now I 17 understand where my confusion was. You have -- the first sentence says, "While continuing to carry local 18 signals from a nearby city, " and that, you've told us, 19 is because they must carry those signals under the 20 rules, correct? 21 Yes. 22 Α And so the complaints occurred because to 23 Q do that they lost the distant but in-state news 24 25 programming, right?

to carry those local signals? Even though they're in

2	Q So given the choice there, they would
3	rather take something that's in-state rather than an
4	adjacent city's programming, right? That's what this
5	says here.
6	A Well, what it says is that when people
7	lose the distant signal programming they're upset.
8	Q But it says that they didn't care that
9	they gained local signals from a nearby city in an
10	adjacent state.
11	A That's an inference you're making. That's
12	not the inference I am presenting here.
13	Q Okay.
14	A I think the point here is that when you
15	take away a channel that has programming people like,
16	they get upset and they write in. There is nobody
17	wrote in to say, "We're mad that you added the local
18	station."
19	ARBITRATOR WERTHEIM: Was a local station
20	added? I thought it was continued.
21	THE WITNESS: Well, it's the right,
22	continued to carry local stations, right. So of a
23	range of signals that could have dropped, the cable
24	operators either did or threatened to drop the distant
25	signal.
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Yes.

BY MR. LANE:

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Q Now, at the bottom of the page, you talk about reality shows. Do you see that?

A Yes.

Q Now, could you describe what a reality show is for us?

A It's a genre of programming that I guess takes the news and goes beyond it or something. It's like A Current Affair, or something like that, where it's -- it takes a topical item in the news and sort of goes behind the scene, the people and personalities behind it, motivations for doing certain things, maybe some sensational kinds of news items. That's one kind of reality show.

- Q And are those syndicated programs?
- A In some cases, yes.
- O Does --
- A There is --
- Q I'm sorry.

A I was going to say like this -- the reality genre programming -- as TV station news got more competitive in recent years, there would be some exciting elements to the news program on the station's newscast that would be added in, and that really was an attribute of the news program that viewers really

liked. And so stations started to respond to that by developing their own station-produced shows, focusing on just some of those areas, and then later some of the shows might have gone into syndication.

One example of an element of a newscast that became a show and then went into syndication was with KTVU, Carolyn Chang, and we talked about that. There was one program in particular, Bannmiller On Business, not necessarily a reality show, but at least that's an example of an element that was on the local newscast.

Brian Bannmiller I think his name was talked about business, and the station audience research revealed that people really liked that segment a lot. So they gave Brian Bannmiller a chance to start his own station-produced program, which he did, and that was very successful and it then went into syndication.

Q And now these reality programs, as I understand your sentence here, are ones that have instrumental viewers?

- A I would think so, yes.
- Q Could you turn to page 16, please?
- A Okay.
- Q In the second sentence you use the word

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+	"appearing." can you terr us what you meant by that:
2	A Avidity, preference, favorableness,
3	importance of program content.
4	Q And then you refer to programs that have
5	appeal because of their genre in the next sentence.
6	Do you see that?
7	A Yes.
8	Q And those types of programs are not
9	limited to the station-produced category, are they?
10	· A No.
11	Q There are syndicated programs involving
12	sports, outdoors, news, and children, correct?
13	A Yes.
14	Q Well, is this whole paragraph just meant
15	to be any type of programming that meets these
16	criteria will be appealing?
17	A It depends what you mean by these
18	meeting these criteria. There are a number of
19	different elements in a program that may or may not
20	have appeal to people. I mean, if you looked at a
21	program like the ones we saw yesterday, and each of us
22	made a list of things that appeal to us and then we
23	collected those lists and summarized them, that would
24	be a list of all of the different things that could
25	appeal to us as a group. As individuals, different NEAL R. GROSS

elements mights appeal.

Some of us might be avid sports fans. So if it's a sports program, that would be on my list. The content had to do with sports -- that was interesting -- the WTTG show, for example. Other programs -- if you're a parent, have kids, Popcorn might have been particularly appealing, so that specific content might have been very appealing.

So by this I don't mean that if a program has any one of these attributes it's, by definition, appealing across the board. These are sort of ingredients of appeal from the perspective of cable audiences in this case.

Q Would it be fair to say that the more of them that you had the more appealing it would be?

A It depends. I guess I would be more comfortable saying there's a relationship between the programming attributes and individuals' preference for that program. So that for one type of a person one attribute may be more important than everything else, so if that attribute is present or not helps predetermine whether that person is going to watch that program.

For other people, they maybe have preferences but not so strong so it would take two,

they become

1	three, four of these attributes before they become
2	attracted enough to the program. Maybe they like news
3	but it's just not news in general, so international
4	news wouldn't be good enough. It would have to be
5	regional news to attract them into it.
6	Q Yesterday I thought I heard were you
7	the one that added up the number of news programs, or
8	was it John? In the three years.
9	A I think I did, too. I think we both maybe
10	did.
11	Q Now, was there an importance in adding up
12	the number of news programs that had been telecast
13	during those three years?
14	A I guess just generally to inform the panel
15	that there is a lot of news shows out there, and with
16	respect to our category news constitutes a majority of
17	the program type. So if it's going to be
18	characterized, this category of programming, as news
19	programming, that's a fair way to characterize it
20	since that's a lot of what the content of the programs
21	is.
22	ARBITRATOR WERTHEIM: Would you
23	characterize news about sports as news or as sports?
24	THE WITNESS: I mean, obviously, you could
25	go either way. The sports segment of a newscast would NEAL R. GROSS

be classified as news for programming purposes. A sports talk --

ARBITRATOR WERTHEIM: In the news segment of a sportscast?

(Laughter.)

it's my left-handed thinking. I always flip things around. The sports segment of a newscast that -- in that context, it's news. If it's a sports discussion show, whether it's presenting sports news, scores from around the nation or something, that kind of a program would be classified by the industry as a sports program. So essentially the same content, depending upon its program context, would be called news or sports.

ARBITRATOR WERTHEIM: What about the news about the latest Hollywood affair? Is that news or something else?

THE WITNESS: Similar -- similar -- it depends upon how it gets treated. It could go beyond news into reality. But something like Hersey's Hollywood, say that was -- started off as a segment on a station newscast and then became maybe popular enough to become its own program. Within the context of a news program, if it's a segment that's

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quote/unquote "news" --

THE WITNESS: Dana Hersey. He is a program -- host of a program that was on WSBK. So it's -- there is specific content that, for program type purposes, in one context might be called news because it falls within a newscast. But if it expands to become its own show, you might classify that as a sports program. So sports news per se in one context will be part of a news program; in another context it might be part of a sports classified program.

ARBITRATOR WERTHEIM: Whose Hollywood?

So it's -- the way you asked the question, it could sort of go either way. It depends upon the context.

CHAIRPERSON JIGANTI: For our purposes here, "sports" means live sports. "News" means -- news might include sports.

THE WITNESS: Right.

CHAIRPERSON JIGANTI: If it goes on more than -- once it becomes under syndication, then it becomes perhaps one of Mr. Lane's clients.

THE WITNESS: Okay. So, in that case, station-produced sports programs, for example, would be a program about sports, a discussion program about sports that would appear only on that station. So

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that would be called a sports program within a 1 station-produced category. 2 BY MR. LANE: 3 How do people think of reality programs? Q Do they think of those as news programs? 5 I haven't done any research or 6 research specifically on that question, my 7 judgment is there would be probably two kinds of 8 people -- one kind of person that sees reality 9 programming as real, and another kind of person who 10 sees reality programming as unreal. 11 (Laughter.) 12 CHAIRPERSON JIGANTI: Maybe on that note 13 we ought to adjourn for lunch. 14 (Laughter.) 15 Meet back here at 1:00. 16 (Whereupon, at 12:01 p.m., the hearing 17 recessed for lunch.) 18 19 20 21 22 23 24 25

1	A-F-T-E-R-N-O-O-N S-E-S-S-I-O-N
2	(1:08 p.m.)
3	CHAIRPERSON JIGANTI: You may proceed,
4	Mr. Lane.
5	MR. LANE: Thank you.
6	BY MR. LANE:
7	Q Would you turn to page 22 of your
8	testimony, Mr. Ducey?
9	ARBITRATOR WERTHEIM: Would that mean
10	we're two-thirds of the way through?
11	(Laughter.)
12	MR. LANE: I'd like to be 90 percent of
13	the way through.
14	THE WITNESS: Okay.
15	MR. LANE: I only get to ask the questions
16	and not answer them.
17	BY MR. LANE:
18	Q These are programs that are contained on
19	the stations that you have in that great number of
20	exhibits that you have?
21	A Yes.
22	Q And did you pick the programs first or the
23	stations first?
24	A The I don't remember specifically,
25	actually. The intent was to get some representation
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1	around the country. Maybe it was the stations first
2	I guess. The representation around the country,
3	different station types, and then the programming.
4	But I I can't remember which came first, the
5	program type or the stations the programs or the
6	stations.
7	Q Now, for KPLR, which I don't know what
8	exhibit number it is that's the one that you have
9	on the easel, though, correct?
10	A Yes.
11	Q And that's Exhibit 13 in your testimony?
12	A Right.
13	Q The only program that you list for KPLR in
14	this list is all outdoors, correct?
15	A Yes.
16	Q And, similarly, you list a single program
17	for each of the other stations that you have for which
18	you have an exhibit, correct?
19	A I think that's right, yes.
20	Q Now, is it your testimony or is it an
21	implication from your testimony that because of that
22	single program, KPLR was carried on those cable
23	systems?
24	A No. As I say in the written testimony,
25	this is a set of examples of programs. And there are

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1	more station-produced programs beyond this here.
2	Q Are there more station-produced programs
3	for KPLR?
4	A Yes.
5	Q Have you listed them anywhere in your
6	testimony?
7	A No.
8	Q And if my if I asked you the same
9	question about each of the stations, would you have
10	the same answer?
11	A Yes. Again, this is just meant to be some
12	examples.
13	MR. LANE: I'm going right up to 70
14	percent, Judge Wertheim.
15	BY MR. LANE:
16	Q Can you turn to page 28?
17	A Okay.
18	Q Okay. Why did you for the network
19	affiliates page 27, I guess it's really for the
20	network affiliates, you identified whether there was
21	a different affiliate of the same network carried by
22	the cable system, correct?
23	A Yes.
24	Q Why don't you do that for independent

1	A Why did I not do that?
2	Q Yeah. Whether there was another
3	independent station from the same market carried.
4	A Oh, I see. The point of the head-to-head
5	comparison of affiliated stations was as evidence that
6	a cable operator would be picking the distant signal
7	that has the same affiliation as some other signal on
8	the basis of more than just the network programming.
9	Q Okay. So, in other words
10	CHAIRPERSON JIGANTI: Would you repeat
11	that answer again?
12	THE WITNESS: Oh, sure. If a cable system
13	has two stations, both of the NBC affiliation, one
14	station the second station would be added
15	presumably not just to repeat the same programming at
16	the same time on NBC but for the station's other
17	programming, again, with the idea that you pick your
18	lineup of channels to please your subscriber base.
19	CHAIRPERSON JIGANTI: Thank you,
20	Mr. Ducey.
21	BY MR. LANE:
22	Q And in the list of cable systems that you
23	present in each of your exhibits, you've marked in
24	various places X's, correct?
25	A Yes.

1	Q As carriage, and that means what?
2	A That the that that signal, distant
3	signal, was carried as the signal was carried as
4	partially distant, and it was distant for some of the
5	cable subscribers but not for other parts of the cable
6	system.
7	Q So, in other words, if a cable system
8	serves two towns, the station might be local in one
9	town but distant in the other?
10	A Yes.
11	Q Okay. Could we turn to page 34, please?
12	A Okay.
13	Q You indicate at the bottom of the page
14	that you omitted the most widely carried superstations
15	from the analysis. Do you see that? And the
16	analysis
17	A Yes.
18	Q is actually an analysis you have in
19	Exhibit 35, is that correct?
20	A Right. What was the question again?
21	Q Is the analysis to which you refer in that
22	sentence on page 34 the analysis in Exhibit 35?
23	A Which sentence? I'm sorry.
24	Q The five most widely carried superstations
25	sentence, the second one from the bottom.
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1	A In
2	Q All right. Tell me what analysis to
3	which you're referring in this sentence.
4	ARBITRATOR WERTHEIM: Isn't that a
5	reference to the proceeding the 1989 proceeding?
6	THE WITNESS: The if I understand your
7	question, the five most widely carried superstations
8	were omitted from the analysis. That's the analysis
9	that I was describing yesterday of how many signals
10	are within different mileage ranges.
11	BY MR. LANE:
12	Q Okay. That's what that is?
13	A What it's right. So that would be
14	for the three years I think that's in Exhibit 41,
15	not Exhibit 35.
16	Q Okay.
17	ARBITRATOR WERTHEIM: Well, just to
18	clarify, is this the analysis that you're referring to
19	in the opening sentence of that paragraph that was
20	presented in the 1989 proceeding?
21	THE WITNESS: We had the same kind of
22	analysis for the '89 proceeding, yes.
23	ARBITRATOR WERTHEIM: The same kind or the
24	same analysis?
25	THE WITNESS: It was the same analysis.

But it was -- I mean, it was updated for the same, you

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more intuitive that a subscriber receiving KPLR in Quincy, for example, could be interested in St. Louis. So that's one sense of local there.

Q Does this mean in your testimony, in the analysis, I take it you accepted that premise, that's why you excluded the superstation?

A We tested the premise. The tribunal expressed its thought that some notion of localness was important geographically, and the point of the -- this analysis was to show that it's not Tuscaloosa and Tacoma. It's Quincy and St. Louis.

Q But do these five stations -- they don't present the same issue, is that what you're saying?

they -- as superstations they were more broadly available geographically around the country. So to -- for the purposes of this analysis, to control for the distorting effect of stations that are carried on geographically a much wider basis than a station in St. Louis, for example, that's not in a satellite, pull those stations out of the group and analyze the rest and see how they cluster geographically. That was the intent of the analysis.

So I guess with the assumption that, in fact, that would distort this attempt to show that

1	most of the stations cluster geographically, those
2	five stations were held up in a separate group.
3	Q So these five stations present an entirely
4	different issue from the local appeal issue?
5	A For the purposes of this analysis, that's
6	what was being tested.
7	Q Well, how was it being tested? Do you
8	know you didn't include any of these stations
9	A Right. That's right.
10	Q right?
11	A It was the assumption was made that
12	they could be different, so they were identified and
13	not included in the analysis. And for purposes of the
14	research design, the assumption was made that these
15	could be different. Let's take them out of the pool
16	of stations and look at the rest of the stations. But
17	that's correct, they weren't actually tested in this
18.	set of analyses.
19	Q So are you conceding that they don't have
20	local appeal in the same way?
21	A No.
22	Q Okay. Have you done any tests to see
23	whether they have local appeal or not?
24	A Well, looking at their programming, I
25	mean, not the same kind of geographic kind of
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analysis. But if you look at the programming that we present examples of, that's one indication of the appeal -- is it more local, or is it more regional, or even more general than that?

Q But we don't have any analysis geographically the same way that we have for the other stations, do we, in your presentation?

A No.

ARBITRATOR WERTHEIM: In that case, Dr. Ducey, what is the basis for your statement in the last sentence on that page that even for some of the superstations there is a degree of regional concentration?

THE WITNESS: There is, I believe -- let's see, the carriage patterns of -- I think WTBS -- I can't remember where I got the information. TBS has a broad geographic carriage, but WSBK, for example, from Boston, is I know carried mostly regionally throughout New England and New York. As I was mentioning yesterday, that's one of the stations I'm familiar with.

So I think that even -- even in the case of the so-called superstations, other than TBS, the other four there, most of the carriage is not -- not within the same kind of 150-mile circle, but in

1	practice st	ill clustered in general regions of the
2	country.	
3	·	BY MR. LANE:
4	Q	Now, it's true, is it not, that in your
5	analysis yo	u compared a Chicago station, you analyzed
6	a Chicago s	tation, WFLD?
7	A	Yes.
8	Q	And you analyzed a Boston station, WLVI?
9	A	Yes.
10	Q	And you analyzed an Atlanta station, WGNX?
11	A	Yes.
12	Q	And that's Exhibit 24?
13	A	Right. Okay.
14	Q	Okay. So you looked at one station in
15	each of the	e markets that three of the superstations
16	are in, cor	rect?
17	A	Yes.
18	Q	But you didn't compare how the carriage of
19	let's jı	ust stay with WSBK that you've discussed
20	just a mome	nt ago compared with WLVI, did you?
21	A	No.
22	Q	So we don't know how that would break out.
23	Would it be	the same as WLVI? Would it be different?
24	A	SBK's carriage
25	Q	Yes.

1	A versus LVI's?
2	Q Yeah.
3	A Well, SBK is a superstation. I presume it
4	would have not the same clustering that LVI's carriage
5	pattern would have. It would be more geographically
6	dispersed. When I lived in upstate New York, for
7	example, I could get WSBK. LVI wasn't one of the
8	signals available.
9	Q Now, if there isn't a regional
10	concentration, what would that show in your mind?
11	A If there?
12	Q If there wasn't regional concentration.
13	A If there was no regional concentration?
14	Q Yeah. What would that show?
15	A For for distant
16	Q For anything.
17	A Well, the the fact that there is some
18	regional concentration in terms of carriage to me is
19	indirect evidence that the programming the station-
20	produced would have an interest to it would be
21	interesting to subscribers in those communities.
22	If there was no regional concentration, it
23	would mean, I suppose, that that intuitive link
24	between the station-produced news programming, as an
25	example, and where people live might not be as strong
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in the judgment of cable operators.

ARBITRATOR FARMAKIDES: Could you reexplain that, please, a little differently?

THE WITNESS: Right. I'm trying to think backwards to answer the question. If there was no regional concentration, what would that mean? The fact that there -- I guess it's easier for me to answer it in the positive instance.

If there is regional concentration, which means that cable operators are making a judgment that closer in signals are more important to them, so if there was no regional concentration I suppose that that would mean to the extent -- if the cable operator has all different stations to choose from, I guess in point of fact the cable operator could pick any TV station in the country to carry on the system.

But the systems tend to carry TV stations that are in closer. So why would a -- a cable operator carry WLVI as a distant signal and not KTVU? Perhaps there is something more local or regional about the programming of WLVI. If there was no such regional concentration, I guess that that would mean that there was no regional appeal or local appeal for those distant signals.

BY MR. LANE:

1	Q Now, looking at kplk I'm just selecting
2	that because you have it up on the easel, but it's
3	also Exhibit 13 in your testimony, correct?
4	A Yes.
5	Q Are you suggesting that all of the cable
6	that you have presented all of the cable systems
7	within 150 miles of St. Louis on this map?
8	A No.
9	Q Do you know how many cable systems are
10	encompassed in that area?
11	A I don't know. The attempt here was to
12	talk about the Form 3 systems.
13	Q Okay. Do you know how many Form 3 cable
14	systems there are in that area?
15	A No. But the ones that are carrying KPLR
16	as a distant signal are identified. I'm not sure.
17	They may be others that don't want to carry KPLR.
18	Q But all of the other cable systems that
19	are in that 150 miles, and I guess it's fair to say in
20	and would have to pick up KPLR as a distant signal,
21	have not done so, correct?
22	A Yes, presumably.
23	Q Okay. Do you know, are there any cable
24	did you attempt to make this all cable systems, Form 3
25	cable systems that pick up KPLR as a distant signal?
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1	A Yes, according to the Larson data.
2	Q Okay. But, I mean, if they were more than
3	150 miles, you would have noted it somewhere as you
4	did in some of other cases?
5	A Yeah, that would yeah.
6	Q But we don't have any idea of how many
7	cable systems in this area that could have picked up
8	KPLR as a distant signal decided not to do so.
9	A Correct.
10	Q And the same would be true if I asked you
11	about each of the other maps that you've presented, is
12	that true?
13	A True.
14	CHAIRPERSON JIGANTI: Excuse me one
15	second. I know you testified about this yesterday.
16	The yellow area, now is that an area where a radio
17	station has a a television station has exclusive
18	coverage? Or is it just a the circle around the
19	station there, KPLR?
20	THE WITNESS: Yeah, the
21	CHAIRPERSON JIGANTI: The yellow area is
22	really the what do you call it, the
23	THE WITNESS: ADI.
24	CHAIRPERSON JIGANTI: ADI.
25	THE WITNESS: Right.

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1	someplace, right?
2	A Right.
3	Q But you haven't shown any of that on this
4	map, correct?
5	A Right. This is station by station.
6	Q Right.
7	A So this is W
8	Q But it's only for a single station, WLVI.
9	A Yes.
10	Q And if we went to, for example,
11	Exhibit 24, which is WBNX, that's a station in
12	Atlanta, Georgia, correct?
13	A Yes.
14	Q And we know WTBS is a station in Atlanta,
15	Georgia, right?
16	A Yes.
17	Q And you haven't shown the carriage of
18	WTBS, either within this 150 miles or anyplace else
19	around the country, right?
20	A Correct.
21	Q So there are other stations in each of
22	these markets, and what you haven't shown is how much
23	distant signal carriage they have, is that correct?
24	A Yes.
25	O So we don't know, for example, if KPLR is

1	even the most widely carried distant signal in St.
2	Louis, is that right?
3	A From this map, right.
4	Q From anything that you've presented in
5	your testimony.
6	A Right.
7	Q And we do know in the case of Atlanta that
8	WGNX is clearly not the most widely carried station in
9	Atlanta, right?
10	A Widely carried station from
11	Q As a distant signal.
12	A Right, from Atlanta. Right.
13	Q And we know in the case of Boston,
14	Cambridge, that WLVI is not the most widely carried
15	signal, and that's a distant signal originating from
16	Boston, correct?
17	A Correct.
18	Q So yes?
19	CHAIRPERSON JIGANTI: What struck me is
20	that there is nothing right in the ADI as a distant
21	signal outside of the broadcast area, where there is
22	in the in the case of WLVI and there is in the case
23	of WGNX. I guess that's just a coincidence. There is
24	no there is no conclusion to be drawn from that.
25	Is that correct?

1	THE WITNESS: There is no distant signal
2	carriage inside the ADI.
3	CHAIRPERSON JIGANTI: Yes. Whereas, the
4	other ones in Georgia, all sorts of them, and so in
5	in the case of WLVI, there are all sorts of them
6	within the ADI. But there is no conclusion. It
7	doesn't mean anything, I gather.
8	THE WITNESS: Yeah, I'm not sure.
9	CHAIRPERSON JIGANTI: I don't think so.
10	BY MR. LANE:
11	Q Well, it could mean that there are a lot
12	of significantly viewed counties in the St. Louis area
13	in the ADI, correct?
14	A Yes.
15	Q Could you explain what a significantly
16	viewed or a station that is significantly viewed in
17	the county means?
18	CHAIRPERSON JIGANTI: This is one of the
19	things that is going to be on our glossary, I gather.
20	(Laughter.)
21	MR. LANE: Actually, Ms. Kessler will
22	discuss this term as well, but it probably will be on
23	our glossary, right.
24	THE WITNESS: My understanding is that
25	there are several ways a station can be classified as

a local signal for purposes of a cable system channel carriage. And if it's significantly viewed, if it's viewed by a certain percentage of people off air, not over a cable system, then enough county -- in that county, that station can be called local, even though it's relatively far away, beyond 35 miles. So it would be available to a county.

In a different circumstance, it would have been distant. But since enough people watching it are able to receive it off air, their signals go out different distances. A UHF signal won't go out as far as a VHF signal. And lower channels on a VHF band -- channel 2, 3, 4 -- will travel out even further, so it's possible to receive those signals off air, even if they are a distance away. And if enough households watch those stations, they become local, classified as local stations.

CHAIRPERSON JIGANTI: For our purposes here, I consider that informational. There is no inference to be drawn from -- there is no legal significance as far as these proceedings go -- the information I have just elicited, is there?

MR. LANE: Well, a significant -- I don't want to say there is no legal significance. If a cable system is located in a county that's considered

1	significantly viewed for that station, then that
2	carriage is considered local, and no royalty payment
3	is given for that.
4	So in the case of Atlanta, it has a very
5	large ADI. And that's why there can be distant
6	carriage within the ADI, because not all of the
7	counties within it are significantly viewed or fit the
8	other FCC rules that would make them local. I don't
9	know the situation in St. Louis as well, so I can't
10	really say.
11	ARBITRATOR WERTHEIM: Dr. Ducey, by "off
12	air" you meant carried by cable?
13	THE WITNESS: By "off air," I mean by
14	antenna, not on cable.
15	ARBITRATOR WERTHEIM: Maybe that should go
16	to our glossary also.
17	(Laughter.)
18	And "off network."
19	THE WITNESS: Off air, over the air, so
20	you're receiving it not over the cable but by
21	transmission over the airwaves.
22	BY MR. LANE:
23	Q So from looking at that map what we know
24	is if there are and by "that map" I'm referring to
25	the KPLR map in Exhibit 13, and also on the easel
	NEAL D. ODOOO

we know that if there are any cable systems that could receive KPLR as a distant signal within the ADI, they don't.

A According to the Larson data, yes.

Q Right. And if we look at your Exhibit 24, for example, with WGNX, we know that there must be some distant areas inside the ADI.

A Yeah, exactly. I mean, for all of these exhibits, the map exhibits, the point was to respond to the tribunal interest in this concept of localness, and these are just indirect evidence of the idea that, in fact, relatively close-in cable systems elect to carry this signal, WGNX, WLVI, whatever, and there is this clustering effect that the cable systems that elect to carry the station are relatively close in.

That's -- that's the point of the -- this whole series of exhibits. It's not meant to characterize any differences between cable systems in the same geographic region that elect to carry it or not. It's just of those who do carry it, where are they? That's basically the simple point behind the maps.

Q But it doesn't tell us whether there are other stations in the same market.

A Right.

That may have a different mix of programs 0 1 that are carried by more or less -- carry more or 2 3 less? It does not. Again, each map takes one 4 Α station at a time and says who carries it where. 5 when you observe that you see that there is this 6 regional clustering effect station by station. 7 ARBITRATOR WERTHEIM: How did you select 8 the stations for this series of exhibits? 9 THE WITNESS: To show a mix of different 10 station types, independent, those affiliated with 11 networks, different regions of the country, 12 represent kind of a mix that way. 13 BY MR. LANE: 14 Did you -- I'm sorry. 15 just going to from 16 say California and some from Massachusetts, some 17 from Washington, NBC affiliates, Georgia, some 18 independents. 19 20 Did you analyze any other stations besides the one you presented? 21 Besides the ones in here? 22 Yes. 23 0 Not that I recall. I think we just looked 24 .25 at these. **NEAL R. GROSS**

Corporation

1	Q Did you have the Cable Data Corporation
2	information about these stations before you picked
3	them?
4	A Yeah, I think we did.
5	Q So did you analyze that before you picked
6	the stations?
7	A Yeah. There is I'm trying to remember
8	the sequence of things. I know that we were trying to
9	get some regional representation and some affiliate
10	representation, so combining that objective with the
11	available data from Larson it was maybe sort of an
12	interactive thing as to I mean, I'm not sure that
13	we had a list of stations and then listed the data.
14	I think it was maybe with some objections of minus,
15	what kinds of stations to get, select some that way.
16	But it was sort of an interactive thing, I guess.
17	Q It's true that Larson has isn't it true
18	that Larson has, or Cable Data Corporation as we've
19	been referring to it, has this information about every
20	single station that's carried as a distant signal by
21	Form 3 systems?
22	A Correct, for those that file statements of
23	account.
24	Q So it wasn't for lack of data about other
25	system stations that you selected these?

1	A Ri
2	Q I'
3	And I'm just g
4	A Ok
5	Q
6	look at the bo
7	well, before w
8	five superstat
9	say exclude th
10	A It
11	is to measure
12	whenever you'
13	perspective,
14	called "within
15	that and maxim
16	your groupin
17	explanation.
18	Sc
19	stations would
20	carriage of su
21	stations. So
22	as a group.
23	Q Wo
	l 1

A	Right	
		-

d like to refer to Exhibit 35, if I may. joing to refer to the number charts --

cay.

rather than the line graphs. Let's ottom one first, and that refers to -we start that, why did you exclude the ions from this analysis? Or I shouldn't nem, but give them their own group.

z's -- well, they -- the objective here incidence of carriage. And as a group, re doing analysis from a statistical you try to keep the group -- what's n group variation, " you want to minimize mize between group variation, to see if contribute to the factors can

o as a class of stations, those five d obviously have much more incidence of perstations than all of the rest of the that was the reason to break those out

ouldn't that show that there is no regional clustering, in effect, that most of the distant carriage is not carried on a regional basis

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1	but as superstations and all around the country?				
2	A In this analysis, it's just incidence of				
3	carriage, not where that carriage is geographically.				
4	Q Well, could you turn to page 35 of your				
5	testimony? Do you have it?				
6	A Yeah.				
7	Q It's probably easier if you take the				
8	exhibit out of there.				
9	A Oh, okay.				
10	Q Okay. Do you see in the second paragraph				
11	on that page, is that where you refer to Exhibit 35				
12	and tell us what it's all about?				
13	A Yes.				
14	Q Okay. Now, it states in the first				
15	sentence that, "The trend towards regional clustering				
16	was offset by a countervailing trend in the mix of				
17	signals." Do you see that in the first sentence of				
18	that second paragraph?				
19	A Yes.				
20	Q Okay. And that trend in the mix of				
21	signals definitely tended to more independent stations				
22	and fewer network stations.				
23	A Okay.				
24	Q Is that that's what it says there,				
25	right?				

1	A Yes.			
2	Q Okay. Now, is the next sentence what			
3	does the next sentence mean, for purposes of that			
4	analysis?			
5	A Well, the the assumption was that there			
6	were more network independent stations being			
7	carried and fewer network stations being carried in			
8	the mix of distant signals.			
9	Q Right.			
10	A But that's not correct.			
11	Q Well, aren't the superstations all			
12	independent stations?			
13	A Yes.			
14	Q Okay. So it's only if you exclude the			
15	superstations that that is not correct, right?			
16	A Right.			
17	Q So if we include the superstations as			
18	independents, clearly there are a lot more independent			
19	stations than there are network affiliates.			
20	A Yeah.			
21	Q So is there what are you asking the			
22	panel to do, just to ignore the superstations for this			
23	purpose?			
24	A No, to recognize that they are a separate			
25	kind of service, essentially, from a channel			
	NEAL R. GROSS			

perspective. When you're looking at the different mix, that to the extent there is any difference between affiliates and independent stations, but for the superstations -- and if you'll look at the graphs behind the table in the Exhibit 35, actually there is more affiliates being carried except for this specific group of five superstations.

Q But the specific group of five superstations by itself is larger than all of the other independents in network stations combined, right?

A Yes. So the point of this was to say where the generalization is being made to the character of all stations in the group of distant signal carriage incidences, actually there is -- there is two things happening. One thing is what's happening with superstations and their status -- affiliation status as independents.

But if you look at that group independently, and then look at everything else that's being carried, actually most of what else is being carried -- or more of what everything else that's being carried is -- are affiliate stations. So it was to clarify that I think overbroad statement to say that, in fact, most of the superstations -- most of

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the carriage incidents are affiliates. 1 does that mean that different Well, 2 considerations should be used to evaluate superstation 3 carriage, and then all other carriage? 4 you mean by depends what 5 Α It on "consideration." Again, the point here is --6 I mean, the considerations that you've 7 0 used in your testimony. 8 Yeah. To the extent that the tribunal had 9 interested in what was different about the 10 programming on affiliate versus independent stations, 11 provide additional of this was to 12 point information. That, in fact, of the non-superstation 13 carriage, there are a lot of affiliates, in fact more 14 affiliates than there are independents. So it's just 15 to respond to some of the tribunal's thinking. 16 17 0 Now, at the bottom of page 35, you indicate that the gap widened somewhat between 1989 18 I take it that's for the non-superstation 19 and 1992. 20 3.75 signals. Correct. 21 Α I look at this table with the 22 numbers in it. I look at 1989-1, which is the second 23 column from the left in there. 24 25 Okay. Α

1	Q Right?	And I see 176 network affiliates,		
2	106 independents.	That's a difference of 70, right?		
3	A Yes.			
4	Q Okay.	Then I go to the far right-hand		
5	column, and I see 1	171 and 101, right, for the same		
6	for the network affiliates?			
7	A Yes.			
8	Q And th	at's a difference of 70, isn't it?		
9	A Yes.			
10	Q So whe	re is the widening?		
11	A The	well, the "widen" is it happened		
12	in that example you cite, but for the not for the			
13	3.75 signals, but for the signals carried on the on			
14	another basis.			
15	Q Okay.	So this gap that you're talking		
16	about doesn't relate to non-superstation 3.75 signals?			
17	7 A That s	entence is referring to the other		
18	instances of carriage.			
19	Q Okay.	And again, that's the gap for non-		
20	superstations?			
21	A Correc	t.		
22	Q And a	gain, for the 3.75 signals, the		
23	superstations had,	by themselves, much more carriage		
24	4 than all of the ot	her stations combined, right?		
25	A Yes.			

1	Q Now, how did you identify the incluents of				
2	distant 3.75 carriage? How did you identify a				
3	particular station?				
4	A Using Cable Data Corporation as a source?				
5	Q Yes. I'm confused. Was that an answer				
6	when you asked me				
7	A No. Cable Data Corporation.				
8	MR. LANE: Okay. Those are all the				
9	questions I have, Mr. Chairman.				
10	CHAIRPERSON JIGANTI: Thank you, Mr. Lane.				
11	Anybody else wish to examine Mr. Ducey?				
12	CROSS EXAMINATION				
13	BY MR. HESTER:				
14	Q Good afternoon, Dr. Ducey. My name is				
15	Timothy Hester. I represent the Public Television				
16	Claimants.				
17	A Good afternoon.				
18	Q Dr. Ducey, I wanted to go back to a				
19	question that the panel raised this morning about the				
20	relationship between time and potential value of				
21	programming on a distant signal. Let me ask you to				
22	imagine a distant signal with three different types of				
23	prográmming X, Y, and Z to keep it completely				
24	benign in value, neutral.				
25	MR. GARRETT: I know which one is Z.				

1	(Laughter.)
2	MR. HESTER: That's my secret weapon.
3	(Laughter.)
4	BY MR. HESTER:
5	Q And on a time basis, I want you to assume
6	that 60 percent of the programming on a time basis is
7	category X, 30 percent category Y, and 10 percent
8	category Z. All right?
9	A Okay.
10	Q Are you with me so far? And just roughly,
11	in terms of hours I should actually make these
12	percentages approximate, because I couldn't make the
13	hours come out squarely. But assume with me this
14	would be 2.5 hours for category Z, 7 hours for
15	category Y, and 14.5 hours for category X. All right?
16	A Okay.
17	Q Are you with me so far?
18	A Yes.
19	Q And that's roughly the way that they would
20	allocate if these were the three categories of
21	programming, right?
22	A Okay.
23	Q Now, for the cable operator that elects to
24	bring in this hypothetical signal on a distant basis,
25	it has no option to pick and choose between categories
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1	X, Y, and Z in terms of what it imports, correct?
2	A Correct.
3	Q It has to take this signal as it finds it
4	on the over-the-air broadcast, right?
5	A True.
6	Q Now, for that cable operator, I want you
7	to assume the following. That for the cable operator
8	it is really driven to import this distant signal
9	principally because it wants to get access to
10	category Z programming. Category Z is valuable to
11	that cable operator. All right? I want you to assume
12	that.
13	A Okay.
14	Q And would you agree with me that there can
15	be some instances where a cable operator would decide
16	that a particular type of programming found on the
17	distant signal would be particularly valuable to it?
18	A. Yes.
19	Q And that other categories, even with more
20	time during the day on that signal, would be less
21	valuable to it?
22	A Correct.
23	Q And let me to just to illustrate this
24	in the hypothetical, let me ask you to assume that for
25	this cable operator that's importing the signal, it
	NEAL B. GROSS

is

would assign 50 percent of the value of that distant 1 signal to category Z. All right? 2 Ά Okay. 3 And it would assign 40 percent of the 0 4 value to category Y and 10 percent to category X, all 5 6 right? 7 Α Okay. Now, is it plausible to you, based on your 8 0 experience in the industry, that there could be a 9 circumstance such as this where the cable operator 10 elects to import a distant signal, and the value of 11 importing programming that it's 12 the time of 13 disproportionate to the amount of different programming types it finds on the signal? 14 Α Yes. 15 if we were to look 16 Q And circumstance at the value among these three particular 17 program categories, we would get a quite different 18 picture, in terms of value, than we would get from 19 looking at time, correct? 20 Α That's true. 21 indeed, in this hypothetical, the 22 value would be, for category Z, five times greater 23 than would be suggested simply by looking at time. 24 25 Α True.

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Q Now, if the cable operator had the ability to alter the mix of programming on that distant signal, I take it the cable operator might well elect to carry more of Z and less of X, right, if it had the ability to alter the signal?

A Possibly.

Q Let's say, for instance, that the cable operator believed that category Z programming was very attractive to subscribers, and that if it could carry more of category Z programming it could attract more subscribers. I want you to assume that for these purposes.

A So assumed.

Q But, in fact, the cable operator doesn't have that capability of altering the mix of the programming. It takes the signal the way it is set up by someone else, correct?

A Yes.

Q Okay. Now, I'm almost out of room, but I'll try to squeeze in -- try to squeeze in viewing over on the side here. I want you to assume a household that is particularly attracted to category Z, and I want you to further assume a household that keeps on the television all day. Sometimes, as Mr. Lane alluded to before, sometimes

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That's correct. Α

Now, you said in your testimony yesterday that you did not consider viewing to be a good proxy for viewer satisfaction or preference. Do you recall that?

> Yes, I do. Α

And could you explain why that is true?

excellent Α Well, you just gave an The amount of -demonstration of why it's not true. the percentage of your time that is spent with TV does not necessarily predict the value of the viewing experience, and there's any of a number of reasons for that.

People may have the TV on as background noise, or they may have it on but they're not paying attention to it for one reason or another. satisfaction is predicted by attention. If you have the TV on and you're not paying attention to it, whatever is on there is not very likely to be particularly satisfying to you because you're not even really sure what's on.

Well, and is there also a phenomenon where somebody might pay attention to a show, they might watch a particular show, but it wouldn't be the type of program that would motivate them to subscribe to

cable?

A Yes.

Q And, indeed, aren't there any number of instances where it would be true that a particular program, although it might be a program people would watch, would not be the sort of program that would cause them to plunk money down every month for cable?

A Yes, that's true, too.

Q And it's because a lot of programming is available over the air of the same kind of genre as they might find on their cable system, right?

A That might be a factor, but it's more content specific than number of choices available with that same content for specific -- there's a kind of content -- if it doesn't, you know, motivate you or excite you or inform you, then it doesn't really matter how many of those choices there are available. It's more content specific than number of content delivering mechanisms.

Q Let me go back to this example. I -- in my column here on value, when I had described the hypothetical to you, I had put it in terms of the value that would be attached by the cable operator to the programming. Do you recall that in the hypothetical? And now let me change it to the value

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the would be placed by the subscriber on 1 different kinds of programming. 2 the words, if asked other Tn 3 subscriber, what causes you to pay for your cable 4 service, and on -- as to this particular channel, the 5 subscriber said -- gave the same numbers. 6 the Z category particularly heavily. That's really 7 attractive to me. I value the Y category somewhat 8 less, and I don't place much value on that X category, 9 even though there is a lot of it. " Are you with me so 10 far? 11 12 Α Yes. Does that comport with your understanding 13 Q of the way cable subscribers might, in fact, view the 14 value of a given cable channel? 15 Α Yes. 16 And does it comport with the way that 17 cable subscribers might, in fact, view the value to 18 them of a given distant signal? 19 20 Α Yes. there might be some types of That 21 0 programming on that distant signal that were really 22 attractive to them and some much less, right? 23 Α Yes. 24 25 if we looked, again, in terms of

thinking about what drives that cable subscriber to subscribe, if that were the question, would you agree with me that time would not be a valid measure of the value that that cable subscriber places on the distant signal?

A Yes, I agree.

Q And, furthermore, if the -- let's move it away from a cable subscriber who watches 24 hours a day and try to simplify it a little bit. Let's say that the cable operator -- I'm sorry -- the cable subscriber watches -- what's an average number of hours that somebody watches TV a day?

A Three, three and a half.

Q Three and a half. And so we know this cable subscriber really likes category Z, right?

A Yes.

Q So let's say that the cable subscriber watches category X for -- I'm going to have them doing more than the average, all right?

A Sure.

Q Simplify the numbers. Say the cable subscriber watches category X for two hours, watches category Y for a half hour, and watches category Z for one hour. Okay? Is that three and a half? Actually, it is, isn't it?

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Now, what would the viewing data tell you in that circumstance about the value of the different kinds of programming if you were to look -- if you were to determine the value to that cable subscriber based on viewing?

A If I -- I mean --

Q It would tell you that X is the most valuable if you were to look at it in viewing terms, right?

A No.

Q I'm asking if one were to look only at the viewing data, if you knew nothing else about this cable subscriber and you just took the viewing data --

A Right.

Q -- would it suggest that category X was the most valuable?

A Well, to me, this is like having two columns of numbers, one with height and one with weight, and you're telling me if somebody weighs a certain amount of pounds, tell me how tall they are. You can't get from one to the other very well.

Q Okay. So the viewing data couldn't be used to predict necessarily the value that that cable subscriber is placing on the different kinds of

1	programming. The cable subscriber might be watching
2	certain parts of the programming mix, but we can't
3	look at the viewing data and figure out the particular
4	kind of programming that is avidly watched, right?
5	A Exactly.
6	Q And we can't identify, from looking at the
7	viewing data, what drives that cable subscriber to
8	subscribe.
9	A Correct.
10	Q That's why we need something that focuses
11	more on value and avidity and less on viewing.
12	A Exactly.
13	Q And that's the point of your testimony
14	that you've given today and yesterday, right?
15	A I hope so.
16	ARBITRATOR WERTHEIM: Dr. Ducey, is it
17	fair to say that all of your answers to this line of
18	questioning have been based on the premise that the TV
19	set is left on for most of the day, and your answers
20	would be very different if you had a highly
21	instrumental viewer who only turned it on when he
22	wanted to watch program Z?
23	THE WITNESS: Well, actually, you've
24	introduced a third dimension, which is viewing
25	motivation in addition to time spent and and value
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1	is avidity. Whatever an instrumental viewer does,	
2	that's avid viewing.	
3	ARBITRATOR WERTHEIM: And in that case	
4	in that viewer's case, value would correspond with	
5	time and with	
6	THE WITNESS: Yes.	
7	ARBITRATOR WERTHEIM: hours, wouldn't	
8	it?	
9	THE WITNESS: Right. Right. In some	
10	instances, if somebody is 100 percent instrumental in	
11	their viewing, the only time they watch TV is for	
12	instrumental purposes, then in that case viewing and	
13	I mean, viewing and value would	
14	ARBITRATOR WERTHEIM: Would coincide.	
15	THE WITNESS: would, by coincidence, be	
16	the same, yes.	
17	BY MR. HESTER:	
18	Q Well, let me circle back to that for a	
19	moment. In this viewing column, we've listed a total	
20	of 3.5 hours, right?	
21	A Yes.	
22	Q And that's the total number of hours	
23	during the day that this TV was actually turned on.	
24	A Yes.	
25	Q Right?	

1	A Well, for that person, yes.	
2	Q For that person.	
3	A Right.	
4	Q So this is not in the viewing column,	
5	we're not thinking of a person who has got his TV on	
6	24 hours a day. We're thinking of a person who has	
7	actually viewed the television for three and a half	
8	hours, right?	
9	A Yes.	
10	Q And so thinking of that viewing mix,	
11	because because we've constructed a hypothetical	
12	here, we know something more about that person than	
13	simply viewing. We know what the person is avidly	
14	attracted to, correct?	
15	A Yes.	
16	Q And we know that the person is avidly	
17	attracted to Z and watched it for an hour, right?	
18	A Yes.	
19	Q We also know that the person, although the	
20	person is not avidly drawn to X, indeed watched two	
21	hours of X.	
22	A Yes.	
23	Q Are there examples where that could	
24	happen, that somebody watches a program for two hours,	
25	or a set of programs for two hours, and they're not	
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actively attracted to it?

A Yes. I mean, there is -- as with any statistics, there is this sort of normal curve distribution. At one end would be the 100 percent instrumental viewer, and for that one type of person viewing would equal valuation on a percentage basis, because they only watch things which are highly instrumental.

At the other end, they could be somebody who is 100 percent ritualistic viewer. They have no value for the programming for 100 percent of their time. Either of those extremes are most unlikely to find in the actual population of people. Most of the cases are somewhere in between, and probably, you know, assuming it's normally distributed, characteristic of people to be more ritualistic or more instrumental in their viewing, most of it tends to heap up around the middle, and that's the normal distribution.

But the 100 percent ritualistic and 100 percent instrumental viewer are the most unlikely cases, and most of the viewing style is somewhere between, sometimes ritualistic, sometimes instrumental. But either case is possible. You could the 100 percent ritualistic viewer; you could also

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have the 100 percent instrumental viewer. If we're trying to undertake the inquiry of assessing what is of value to cable operators in attracting and retaining subscribers, would you agree with me that the viewing numbers aren't going to tell you the answer to that issue? Α Yes, I would. And it's because, as reflected in this illustration, the value that the cable subscriber places on those different programs may be different from what is reflected in the pattern of viewing. Α Yes. Now, the time data that we show over on 0 the left-hand side of this chart where we show 60 percent of the time allocated to category X, 30 to category Y, and 10 percent to category Z, that's reflective of the total mix of programming for a whole day, right? А Yes. And would you agree with me that viewing 0 data tend to be heavily correlated with the time, the different time kinds of programming are on? Α Yes.

Why is that?

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1	A Well, the the greater the more often
2	the program is available to be viewed, the more often
3	it is viewed. So, in other words, if you turn the TV
4	on and 60 percent of the time a certain program is on,
5	program X of that type, just by chance 60 percent of
6	the time it will be program type X that you're
7	watching.
8	If program Z is on only 10 percent of the
9	time, then when you turn the TV on, on average, one
0	out of ten times it will be a program of type Z that
1	you're exposed to.
.2	Q And that point is particularly applicable
L3	because a lot of TV viewing is what is your other
L4	term besides instrumental?
L5	A Ritualistic.
L6	Q Ritualistic that a lot of TV viewing is
L7	not particularly oriented toward finding the one
L8	particular show that's on at one time, right?
-9	A Exactly.
20	Q A lot of TV viewing is oriented toward
21	having the TV on for a certain block of time, correct?
22	A Yes.
23	Q And there may be some programs within that
24	block that are particularly attractive and some that
25	are not, but the TV may be on for a given period.

1	A Yes.	
2	Q And that's one of the significant reasons	
3	that the time the different kinds of programming are	
4	on the screen bears a heavy relationship to viewing	
5	hours, right?	
6	A Yes.	
7	Q Let me ask you to turn to page 9 of your	
8	testimony, please.	
9	CHAIRPERSON JIGANTI: Mr. Hester, will	
10	your exam proceed for a while?	
11	MR. HESTER: Yes. Well	
12	CHAIRPERSON JIGANTI: Let's take a recess,	
13	10 minutes.	
14	(Whereupon, the proceedings were off the	
15	record from 2:15 p.m. until 2:40 p.m.)	
16	CHAIRPERSON JIGANTI: You may proceed, Mr.	
17	Hester.	
18	CROSS EXAMINATION (continued)	
19	BY MR. HESTER:	
20	Q Okay, Dr. Ducey, let me ask you to look at	
21	page nine of your testimony, please.	
22	A Okay.	
23	Q And I wanted to direct your attention to	
24	the table at the top part of the page summarizing	
25	these various studies, the operator surveys, the	
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subscriber survey, the MPAA Viewing Study from the 1983 case. Do you see that?

A Yes, I do.

Q And Mr. Lane had asked you about a criticism that has been lodged by the Tribunal to the effect that the NAB surveys had been conducted in 1985. Do you recall that?

A Yes.

Q Now, would that criticism be in any way applicable to the data that you're showing here or to the comparison that you're making here? In other words, are these comparisons that you're drawing between different kinds of surveys affected by the year in which the surveys were actually conducted?

A Well, potentially if the NAB surveys conducted in 1985 respondents were asked to make valuation judgements about decisions made in 1983, so there is some potential effect due to the passage of time and memory fatigue.

Q But in your judgement, does the relationship that's shown here between the subscriber survey and the viewing study results --does that same type of relationship apply more generally to programming beyond the 1983 year?

A Yes.

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1	Q And the column for the subscriber surveys	
2	is meant to be some sort of a comparison avidity as	
3	contrasted with the viewing figures, is that right?	
4	A Yes.	
5	Q And could you explain why it's meant to be	
6	a measure of avidity?	
7	A It's a valuation measure which is one of	
8	the ways one can talk about avidity. Subscribers are	
9	asked to make a judgement about the relative value of	
10	different kinds of programming rather than how much	
11	they viewed.	
12	Q And so in particular, there's one type of	
13	programming that fares poorly in terms of avidity, is	
14	that right?	
15	A Relative to the other program categories,	
16	I guess	
17	Q The syndicated series?	
18	A Yes.	
19	Q And could you explain what the data show	
20	if you compare, for instance, the viewing figures	
21	shown there as contrasted with the subscriber data?	
22	A Sure. Comparing the numbers, syndicated	
23	series shows 51.87% of all viewing goes to that	
24	category as compared to, in the subscriber survey, 17%	
25	of the subscriber valuation accrues to that category.	
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1	columns measure, in your judgement, different things
2	about viewer avidity?
3	A Yes.
4	Q Can you explain that, please?
5	A Well,
6	Q I'm focusing you now on the two right-hand
7	columns for the operator survey as contrasted with the
8	subscriber survey.
9	A Right. There are different tasks being
10	presented to people. In one case, the person is a
11	cable operator asked to make a professional judgement
12	about the valuation of program types to them in their
13	business, and that's the third column, the operator's
14	survey.
15	In the fourth column, instead of being
16	asked to make a professional judgement, the human
17	being in this case is being asked to make a person
18	judgement what's more important to me among the
19	different program types. So the task being put to the
20	people are different.
21	Q And so, the would you agree that the
22	well, first of all, the numbers shown for PBS in the
23	operator's survey are 2.5%; and in the subscriber
24	survey, 5.8%, is that right?
25	A Yes.

Q And would you agree with me that that difference would be one reflection of viewer avidity for PBS programming?

A The difference between 2.5 and 5.8?

Q Yes, the fact that there's a much -- significantly higher rating in the subscriber survey as compared to the operator survey reflects viewer avidity for the PBS programming.

A Well, the premise of -- a significance difference, I don't come to that conclusion.

Q Isn't this share more than double?

A Looking at the numbers, but using two different scales. Again, the surveys were different kinds of tasks being put, so you can't compare the numbers as directly as you're suggesting. Although they're numbers, they're measures of something psychological. It's not like comparing inches measured in one case to inches in another case.

These are a little bit different kinds of measures than that. So I don't feel comfortable saying that the subscriber survey at 5.8 is more than twice what the operator survey or the 2.5 -- it's more of a relative science than that kind of absolute science.

And in any case, it's sort of apples and

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You're asking people in one case to make a professional judgement, and you're asking people in another case to reveal to you their own preference, their own personal preference. So it's -- I don't come to the conclusion that you're suggesting, I quess.

So in terms of what the subscriber survey showed, you would take that as a reflection of subscriber's personal preferences for different kinds of programming?

> Exactly. Α

Okay. And these two NAB surveys that are summarized here and that you've included as exhibits, did both of those surveys use a methodology in which PBS programming was automatically assigned a zero value if the given cable operator had not carried PBS as a distant signal or the given subscriber has not received PBS as a distant signal?

It depends what you mean by automatically. The respondents in each survey were presented with the relevant mix of channels. And if PBS was among the mix of channels on the system, that was included -and in essence, given a non-zero weight. If the PBS signal was not part of the channel line up, it was not one of the options respondents were reacting to.

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So I suppose by default that was given -- that category was given a zero weight.

Q So if there were 100 respondents in the operator survey and only ten of them had actually carried a PBS signal during the survey year, 90 of them were given a zero value for purposes of coming up with that average, right?

A Yes.

Q Okay. Same point as to the subscriber survey, that if you -- if there were 100 subscribers to the survey but only ten of them had actually received a PBS distant signal, then 90 of them were assigned a zero value for purposes of computing this average?

A Yes. Again, the average -- the things you include in calculating an average statistically are things that are present. So if something is not present, you wouldn't include it in computing the average. Or from a mathematical perspective, you would give it a zero weight.

Q Right.

A So there's many more possibilities that aren't included on this that would also be given a zero weight.

O Well, were there any other of the

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1	categories or programming that were given a zero	
2	weight as to any of the respondents?	
3	A I'm not sure about the devotional.	
4	Q Let me direct your attention to Tab 2,	
5	Exhibit 2 of your testimony.	
6	A Okay.	
7	Q And I think if you look at	
8	A Okay, for this right, it was only PBS	
9	and Canadian stations were offered as categories to	
10	the respondent to consider only if they were carried	
11	on the system.	
12	Q Right.	
13	A So, if they were not on the system, then	
14	in essence, they were given a zero weight.	
15	Q And so all of the other categories of	
16	programming that are summarized in your table on page	
17	nine, each respondent in the survey would have given	
18	it a value?	
19	A Yes.	
20	Q Okay. And the same point applies to the	
21	subscriber survey?	
22	A Yes.	
23	Q Let me ask you about the study that you	
24	discuss on page ten of your testimony. This is the	
25	survey presented by a representative of WTBS. Do you	
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1	see that discussion on page ten?	
2	A Yes, I do.	
3	Q And could you explain why that survey or	
4	study, in your view, is a reflection of viewer	
5	avidity?	
6	A Yes. As I mentioned earlier, the	
7	assumption is that not all programming is equal. In	
8	other words, people prefer some content more than	
9	others. So in this case, WTBS was trying to assess	
10	what program attributes or elements were more	
11	favorable in the estimation of subscribers evaluation	
12	of a variety of possibilities of program attributes.	
13	And that's one way of characterizing	
14	avidity.	
15	Q And the study itself is included as	
16	Exhibit 4 to your testimony, is that right?	
17	A Excerpts anyway, yes.	
18	Q Yes. Let me direct your attention to the	
19	page in Exhibit 4 that is headed or that bears the	
20	page number IV-3. It's about 15 pages in 12 to 14	
21	pages in. And it bears the heading Key to	
22	Abbreviation For Attributes.	
23	A Okay.	
24	Q Do you have that page?	
25	A Yes, I do.	

1	Q And are these the attributes or categories	
2	that were being measured in the study, to your	
3	understanding?	
4	A Yes.	
5	Q And is it your understanding that the	
6	column on the right where it shows actual	
7	questionnaire wordings, that's actually the language	
8	that was put to the respondents in the survey?	
9	A Yes.	
10	Q And so, for instance, there's a reference	
11	educational PGM/Child. Do you see that one? It's	
12	about seven down on the left-hand side.	
13	A Is it on the first page?	
14	Q Go back another page. Are you on page	
15	IV-3? You see where it says educational PGM/Child on	
16		
17	A Yes.	
18	Q page IV-3? And that's the way it's	
19	abbreviated in the tabulation of results, correct?	
20	A Yes.	
21	Q And the actual questionnaire wording is	
22	offer educational programs for children. Do you see	
23	that?	
24	A Yes.	
25	Q And that would be the specific language to	

1	which the survey respondents were reacting when they	
2	gave their answers?	
3	A That's my understanding.	
4	Q And for instance, Classic/Donna Reed do	
5	you see that one a few	
6	A Yes.	
7	Q entries higher up? And the wording on	
8	that one would be show classic shows like <u>Donna Reed</u> ,	
9	<u>Leave It To Beaver</u> , and <u>Andy Griffith</u> , right?	
10	A Yes.	
11	Q Are <u>Donna Reed</u> , <u>Leave It To Beaver</u> , and	
12	Andy Griffith examples of syndicated series?	
13	A Yes.	
14	Q And are those programs examples of ones	
15	that tend to be heavily featured on certain super	
16	station programming as syndicated series?	
17	A As syndicated series, yes.	
18	Q Yes.	
19	A I'm not sure about these specific	
20	programs, but	
21	Q Do you know that <u>Andy Griffith</u> is one that	
22	if often found on super station programs?	
23	A Yes.	
24	Q And let me ask you to now turn back to	
25	page IV-10. And this shows the responses or the	
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A	Yeah.	
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Q Let me ask you to turn now to page 11 of your testimony. You can put that exhibit aside. And this is where you're discussing the concept of instrumentalized or instrumental use of public -- of television programming, right?

A Yes.

Q Maybe I -- my slip referred where my next question is going. Would you include PBS or public television programming as a category that people often look to for instrumental viewing purposes?

A Yes.

Q And why is that?

A Again, the kinds of characteristics that instrumental viewing is associated with is looking for information, looking for excitement, and those are the kinds of characteristics that my general personal familiarity with PBS programming would present.

Q You discussed yesterday and you actually showed us a videotaped highlight from children's program called <u>Popcorn</u>. Do you remember that?

A Yes.

Q And you said that in your judgement Popcorn would be an attractive type of programming for a cable subscriber as I recall it.

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A Yes.

Q And would you also see it as a type of programming that would be attractive for cable operators as something they would want to carry on a distant signal basis?

A Yes.

Q And why is that? What is it about that program that you would consider attractive?

A Its content is interesting. The way that they do the production with children as the actors -- they're the ones that control -- I think that would be compelling, interesting for children. And there's a strong interest in good children's programming on behalf of cable subscribers -- decision to get that service.

Q And why do you say there's a strong interest on behalf of cable subscribers in getting good children's programming?

A There's -- I guess it's more general knowledge of cable households. One of the reasons -- I can't think of a specific study, but cable households with children, the kids watch a lot of TV, and the parents are the ones that are making the subscription decision. They tend to like that kind of programming to be available for social and instructive

involving kind of programming for their kids. 1 So it's -- children's kind of programming 2 is something that cable operators even promote with. 3 They say that they have it available on their system 4 and in their line up. 5 So high quality children's programming is 6 something of real value to cable operators to be able 7 to carry in their mix? 8 Yes. Α 9 And it's also something that's attractive 10 to cable subscribers in making their decisions on 11 subscription to cable? 12 I think so, yes. 13 And would you agree with me that there is 0 14 a large volume of high quality children's programming 1.5 on public television? 16 Relative to their total program schedule? 17 Relative to what's found on any other kind 18 of television. 19 Yes, higher volume, I think generally. Α 20 And the show Popcorn that you highlighted 0 21 in your testimony and you showed us a videotape from, 22 would you agree that that has some similarities to a 23 number of programs that are found on educational 24 25 television? **NEAL R. GROSS**

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Q Okay. Yeah, you haven't looked at that one way or the other?

A Right.

Q Okay. You've discussed in your testimony the pattern of seeing a fair amount of a carriage of a distant signal in close proximity to a larger metropolitan area. Is that a fair summary of what your testimony has been --

A Yes.

Q -- in relation to -- and I'm now putting up on the board again the map you have of KPLR which illustrates that fact around St. Louis, correct?

A Yes.

Q Would you expect to see the same sort of carriage pattern for a number of public television distant signals? In other words, that one common type of carriage of public television as a distant signal would be to import the public television signal from a larger metropolitan area in reasonable proximity to the cable system. Is that what you would expect?

A I suppose. I really don't know that much about the public TV station universe. Most of my information is based on commercial TV.

Q So you -- have you ever looked at that one

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ᅦ	way or the other?
2	A Not for public stations.
3	Q Okay. Let me ask you to turn, please, to
4	page 29 of your testimony.
5	A Okay.
6	Q At the top of the page, in the second
7	line, you have a reference to KOMO as a "partially
8	distant" signal, do you see that?
9	A Yes.
10	Q What do you mean by "partially distant?"
11	A The cable system serves more than one
12	community. And for the subscribers in at least one of
13	those communities, KOMO must be classified as a local
14	signal. For the subscribers in other communities,
15	it's classified as a distant signal.
16	Q So in other words, there could be a
17	situation where a given cable system might serve a
18	number of communities, and some of them are
19	sufficiently close to the broadcast station that those
20	communities are considered local; yet other
21	communities served by that cable system are further
22	away, and for them, the signal is distant. Is that
23	fair?
24	A Yes, exactly.
25	Q Is that typically the way the term is used
Ì	NEAL R. GROSS

when people refer to a partially distant signal -- is 1 that what it means? 2 In this Copyright context, yes. 3 4 Q Okay. As far as I know. 5 Let me ask you to turn back to page seven. 6 This is the last question I have for you. 7 Okay. 8 Α 9 At the bottom of page seven, the last full sentence on the page reads in part, "Much of the 10 subscriber research conducted by cable operators 11 gauges subscriber interest in channels, not programs." 12 13 Do you see that? Yes, I do. Α 14 Could you explain that point, please, and 15 particularly could you explain why it would be that 16 cable operators would gauge subscriber interest in 17 channels and not programs? 18 The unit that programming is packaged in 19 from the cable operator perspective relative to what 20 they can choose from is channels. So programs come 21 bundled in the form of a channel, so it's an all or 22 none decision on the behalf of the cable operator. 23 They take the channel with all of its programming mix 24 25 or not. **NEAL R. GROSS**

1	Q And so that goes back to the schematic
2	that we had put up before that the cable operator
3	takes the distant signal as he finds it, correct?
4	A Yes.
5	Q And similarly, the cable operator takes a
6	cable network as it finds it?
7	A Correct.
8	Q And so there's a mix of programming that
9	the cable operator more or less receives as it exists,
10	
11	A Right.
12	Q as it's been set up by somebody else?
13	A Right.
14	Q And the cable operator has to make a
15	judgement as to whether that channel enhances its mix
16	of programming. Is that the way the cable operator
17	goes about it?
18	A Yes.
19	Q And is that the reason that cable
20	operators, to your experience, focus their research on
21	subscriber interest in channels and not simply
22	programs?
23	A Yes.
24	Q Okay, thank you. Those are all the
25	questions I have.

1	MR. HESTER: Your Honor, I would propose
2	to mark this schematic for ease of reference as PBS
3	Exhibit 4-X. I'll make a handwritten rendition of it
4	on an 8 1/2 by 11 sheet, if that's all right by the
5	panel.
6	CHAIRPERSON JIGANTI: You're going to
7	reduce that by hand?
8	MR. HESTER: Yes, yes.
9	CHAIRPERSON JIGANTI: Any objection?
10	Well, any objection to the concept of later rendition
11	by freestyle?
12	MR. HESTER: That is a
13	CHAIRPERSON JIGANTI: We prevail in this
14	proceeding unless you no objections to it? Okay,
15	it will marked as your exhibit number is that
16	number
17	MR. HESTER: That will be PBS Exhibit 4-X.
18	CHAIRPERSON JIGANTI: Very good. Cross
19	examination?
20	(Whereupon, the above-
21	referenced document was marked
22	as PBS Exhibit 4-X for
23	identification.)
24	CROSS EXAMINATION
25	BY MR. GARRETT:

BY MR. GARRETT:

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1	Q Dr. Ducey, I'm Bob Garrett, and I
2	represent the Joint Sports Claimants. Good afternoon.
3	A Good afternoon.
4	Q I'm referring to the document that's just
5	been marked as PBS Exhibit 4-X. Did you know that the
6	average household has its TV set tuned on for seven
7	hours a day, Dr. Ducey?
8	A Approximately, yes.
9	Q That's kind of scary, isn't it?
10	A I'll leave that for you to judge.
11	Q You might not believe that, but I actually
12	drove home behind a car last night with a bumper
13	sticker that says kill all television, which is
14	another way of dealing with these proceedings!
15	(Laughter.)
16	Dr. Ducey, let me ask you to turn to page
17	nine of your testimony.
18	A Okay.
19	Q And you refer there in your chart to a JSC
20	operator survey and an NAB operator survey. Do you
21	see that?
22	A Yes, I do.
23	Q Now the NAB operator survey was conducted
24	for the NAB by ELRA, is that correct?
25	A Correct.
1	NEAL R. GROSS

1	Q And the JSC operator survey was conducted
2	for the Joint Sports Claimants by Mr. Bortz of then
3	Brown, Bortz and Coddington, correct?
4	A Yes.
5	Q And those two studies were done
6	independently of each other, is that your
7	understanding?
8	A Yes, that's true.
9	Q The study done by ELRA used a simple
10	random sample, is that not correct?
11	A That's my understanding, yes.
12	Q And by a simple random sample, we mean, do
13	we not, that ELRA simply picked every tenth system?
14	A A systematic random sample I know a
15	simple random I forget exactly what the it was
16	a systematic interval or not.
17	Q Okay, what do you mean by a systematic
18	interval?
19	A If you pick a sampling fraction if you
20	want to have a final sample of ten and there's 100 in
21	the population, you just pick a random starting point
22	between one and ten and then pick every tenth system
23	to get to the count of ten.
24	Q Okay, and that was the system employed by
25	ELRA in that survey, is that correct?

1	A I can double check, but I think that s
2	right.
3	Q If you need to double check, please do so.
4	A Looks like they actually used a table of
5	random numbers, the joint numbers, their range of
6	remittance numbers, and selected on that basis. They
7	had a sampling fraction in this case ten. But as I'm
8	reading the message section, instead of taking every
9	tenth one I see, right in effect, I think that's
10	right. It was a systematic interval relative to the
11	reference numbers.
12	Q But that's different than a stratified
13	random sample, is that correct?
14	A Yes, it is.
15	Q And it's your understanding that Bortz &
16	Company in that particular year used a stratified
17	random sample?
18	A Yes.
19	Q And notwithstanding that the two different
20	methods of sampling were used, the results were
21	would you say are comparable?
22	A Yes.
23	Q Both studies employed a constant sum
24	methodology, did they not?
25	A Yes.

Q Now you had testified earlier today about construct validity and reliability. Do you recall that?

A Yes, I do.

Q Could you just briefly explain what you meant by construct validity and reliability?

A Sure. Construct validity refers to the relationship between what you're using to measure something and a property -- the actual property that you're trying to measure. So if you're trying to measure length, a ruler would have good construct validity. There's a good correspondence between what the ruler is telling you in terms of how long something is and how long it actually is.

If you were to measure attitudes or some psychological property of people, the words that you use to try to measure that that corresponds between the words and that actual attitude, intangible though that it is, is what construct validity is about.

So if you're trying to find out if somebody is excited and you say on a scale of one to ten, ten being you're extremely excited and one you're virtually asleep, how excited would you rate your state right now, that would be said to have some face validity and construct validity because semantically

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it appears to be related to the property you're trying to measure.

Q And reliability?

A Reliability is if you take a ruler and I were to measure the length of this desk ten times -ten different trials or ten different times, the
extent to which I would end up with the same result
each time. If it's a reliable measure, you would get
the same result every time whether or not you're
measuring what you think you're measuring.

So in other words, I could have a ruler that might only be ten inches long instead of 12 inches, and I would reproduce that same measurement each time, but it would be incorrect because I'd be using a ten inch ruler instead of a 12 inch ruler. So validity refers to the fact that if it says it's 12 inches, it really is 12 inches.

If I think I'm measuring how excited you are, I really am measuring that. And reliability is independent of whether the ruler is 12 inches or ten inches long, I can reproduce that same measurement however many times I apply that ruler.

Q Now validity and reliability are attributes that any good professionally done survey seeks to achieve, is that not correct?

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	A 168.
2	Q Now Doctor, the two cable operator surveys
3	that you reference here on page nine, do they, in your
4	professional opinion, have construct validity?
5	A Yes.
6	Q And what is the basis for that opinion?
7	A Reviewing the wording the measurement
8	instrument in this case is not a ruler. It's not
9	quite so tangible. It's the administration of a
10	questionnaire where you set up a frame of reference
11	and use words to measure to elicit a response,
12	which is in essence your measurement. And my review
13	of the research leads me to conclude that in fact the
14	semantic correspondence between the way the questions
15	are developed and what the study it's designed to
16	measure is pretty good.
17	Q Now when you say your review of the
18	research, which research are you referring to?
19	A The operator surveys and the ELRA
20	subscriber survey also.
21	Q And those are the two surveys that were
22	done for the year 1983, correct?
23	A Yes.
24	Q Okay, have you also performed a
25	professional opinion concerning the construct validity

2 '91 and '92? Α 3 Yes. And is that opinion any different than 4 5 the one you just expressed with respect to the 1983 6 surveys? 7 Α No. 8 And let me ask you the same questions 0 concerning reliability. Was it your view that -- is 9 it your view that the surveys done for 10 proceeding, '90, '91, and '92, are -- reflect such 11 reliability? 12 Α Yes. 13 And what is the basis for that opinion? 0 14 15 When the -- basically the same measurement apparatus -- in this case, not a ruler, but a series 16 of questions was applied multiple times, very similar 17 results were obtained. So whether or not the studies 18 were measuring what they purport to measure, the 19 reproduceability of results is remarkable. 20 I would say that it's a reliable 21 measuring instrument, those used in the surveys. Over 22 time, you can get, as a researcher, much greater 23 confidence that those results -- are reproducible, 24 then it's a reliable measuring system. 25 NEAL R. GROSS

of the Bortz survey done for this proceeding in '90,

WASHINGTON, D.C. 20005

1	Q What is the basis for your knowledge
2	concerning the consistency of results of the surveys?
3	A I mean, seeing the results.
4	Q Okay, have you reviewed the testimony of
5	Mr. Trautman in this proceeding?
6	A Yes, portions of it.
7	Q Okay, let me direct your attention to a
8	table up here that's on page VI of Joint Sports
9	Claimants Exhibit Number 3 that was sponsored by Mr.
10	Trautman and ask have you seen that document before?
11	A Yes.
12	Q And I said document, but had you seen that
13	page in that document before?
14	A Right, that's what I thought you meant.
15	Yes.
16	Q Okay. In forming your conclusions
17	concerning the reliability of the cable operator
18	surveys introduced in this proceeding, had you taken
19	account of what is on that page VI of
20	A Yes.
21	Q Okay. Now, let me ask you to turn back
22	again to page nine of your testimony.
23	A Okay.
24	Q Now you reference there as well an NAB
25	subscriber survey. Do you see that?

1	A Yes, I do.
2	Q And that survey was done for ELRA, is that
3	correct?
4	A It was done by ELRA.
5	Q I'm sorry, it was done for NAB.
6	CHAIRPERSON JIGANTI: Mr. Garrett?
7	ARBITRATOR WERTHEIM: Was the page of Mr.
8	Trautman's exhibit that you just asked the witness
9	about the page where the figures were corrected for
10	one of the years?
11	MR. GARRETT: Yes, Your Honor, for the
12	year 1990.
13	ARBITRATOR WERTHEIM: Why don't you find
14	out which version the witness is referring to that he
15	reviewed.
16	MR. GARRETT: Okay.
17	BY MR. GARRETT:
18	Q Were you aware that the figures on page VI
19	of the document that I just showed you had been
20	corrected?
21	A I don't think so, no.
22	Q Okay. Let me direct your attention to
23	Joint Sports Claimants Exhibit Number 11,
24	A Okay.
25	Q which is the corrected version of the

1	table that appears on page VI of Joint Sports
2	Claimants Exhibit 3. Do you have that before you?
3	A Yes.
4	Q Okay. I believe I can represent to you,
5	Doctor, that the only corrections here were made
6	concerning the year 1990. Do you see that?
7	A Yes.
8	Q And do you see that the difference is that
9	the sports percentage goes from 37.2% in the original
10	exhibit to 37.1% in the corrected exhibit?
11	A Yes.
12	Q And that the movies percentage in the
13	original exhibit is 30.1, and in the corrected version
14	it's 30.2, do you see that?
15	A Yes, I do.
16	Q And that the syndicated shows, series and
17	specials goes from 15.6 I'm sorry, 14.5 in the
18	original survey to 14.3. Do you see that?
19	A Yes, I do.
20	Q And that the news and public affairs
21	remains unchanged at 11.9, do you see that?
22	A Yes.
23	Q And that the devotional and religious
24	programming goes from 3.6 in the original survey to
25	3.8 on the corrected version there?
- 1	NEAL P. GPOSS

1	A	Yes.
2	·Q	And that the PBS number stays the same at
3	2.7?	
4	A	Yes.
5	Q	Having seen those changes, do you have any
6	do those	strike that. Do those changes affect
7	the opinion	that you had expressed a few moments ago
8	concerning	the reliability of the cable operator
9	surveys int	roduced in this proceeding?
10	A	No, they don't.
11	Q	Now, let me ask you to turn to page nine
12	of your test	cimony.
13	A	Okay.
14	Q	I'll start again here. The final column
15	there, you	reference an NAB subscriber survey. Do
16	you see that	:?
17	A	Yes.
18	Q	And that survey was done for NAB by ELRA?
19	A	Yes.
20	Q	And that was not a survey in which the
21	Joint Sport	s Claimants had any involvement, is that
22	correct?	
23	A	True.
24	Q	Okay. Let me ask you now to turn to
25	Exhibit 35.	

ᅦ	A Okay.
2	Q Dr. Ducey, on Exhibit 35, you refer to
3	incidents of distant Form 3 carriage of U.S.
4	commercial television stations. Do you see that?
5	A Yes.
6	Q Okay, and on the top, you refer to total
7	incidents, correct?
8	A Yes.
9	Q And at the bottom there is a reference to
10	incidents of distant Form 3 carriage at the 3.75 rate.
11	Do you see that?
12	A Yes.
13	Q Now, were you have you reviewed the
14	testimony of Dr. Lemieux, one of the Joint Sports
15	Claimants witnesses in this proceeding?
16	A Yes.
17	Q Okay, are you do you recall that Dr.
18	Lemieux also referred to a term that he called
19	instances of carriage?
20	A Yes.
21	Q Okay. Do you know whether or not the term
22	instances of carriage as used by Dr. Lemieux is any
23	different than the term incidence of carriage that you
24	used in your Exhibit 35?
25	A I believe it's measuring the same thing.

Q Okay. Let me just direct your attention to page nine of Dr. Lemieux's report, which is Joint Sports Claimants Exhibit Number 2, and direct your attention to the portion that I have marked and ask that you just read that into the record, please.

A Okay. "Royalty payments for distant signal retransmission are determined using a 'distant signal equivalent,' DSE, basis. Independent and foreign stations count as one full DSE for royalty purposes, while network affiliated and non-commercial educational stations are valued at 0.25 DSE."

"Using this system, a cable system carrying a distant independent station, a Canadian station, a distant educational signal and a network affiliate would pay royalties for 2.50 DSE's, or the equivalent of one plus one plus .25 plus .25."

"Throughout distribution proceedings, the Tribunal -- and treats all types of signals equally. On this basis, our hypothetical cable system with 2.5 DSE's would generate four instances of carriage, one for each signal carried. I will use this instance of carriage measures in the analysis to follow."

Q Okay. Now, does that passage confirm your understanding, Dr. Ducey, that your reference to incidents of carriage and Dr. Lemieux's reference to

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1	instances of carriage is indeed the same concept?
2	A Yes.
3	· Q Now, you'll see on page ten of Dr.
4	Lemieux's report that he provides data concerning
5	instances of carriage in 1989, second accounting
6	period in 1992, second accounting period.
7	A Okay.
8	Q And of course, you also provide
9	information on these incidents of carriage in your
10	Exhibit 35, correct?
11	A Yes.
12	Q Now as I look at or compare the two
13	charts, there seems to be some differences in the
14	amount of information that's included and also in some
15	of the numbers. Is that consistent with your
16	understanding?
17	A Yes.
18	Q Okay. And that's because yours is limited
19	here at the top to incidents of carriage by U.S.
20	commercial stations, is that correct?
21	A Yes.
22	Q And Dr. Lemieux provides additional data
23	concerning non-commercial stations, correct?
24	A Yes.
25	Q And Canadian stations, correct?
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1	A Yes, and Mexican.
2	Q Right. Okay, now he also focuses only on
3	the second accounting period of 1989 and 1992. And
4	the numbers there are slightly different than the
5	numbers that you have, is that correct?
6	A Yes.
7	Q Could you tell us what the differences are
8	in terms of magnitude?
9	A Looks to be on the order of a couple
10	hundred on the base of 3,400 or so.
11	Q Well, let's see. You have a number of
12	3,643 instances or incidents of carriage for WGN,
13	WPIX, WSBK, WTBS and WWOR, correct?
14	A Yes.
15	Q And what is the comparable number for
16	those five for Dr. Lemieux's report?
17	A Well, he's the category is the original
18	super stations he has three of the five, and that
19	number is am I looking at the right one?
20	Q Yes.
21	A Okay, I think he's got three of the five
22	super stations, and that comes to for 1989-2,
23	3,413.
24	Q And then if you add WPIX and WSBK?
25	A Looks like it would be the same.

1	Q When you say it would be the same
2	A As well, he had in those two stations
3	let me get my calculator, but it looks like it's
4	going to be about the same number as the 3,643.
5	Q It's very close, is it not, but it's not
6	identical?
7	A Yeah, right.
8	Q Okay, and that same would be true of 1992-
9	2, is that correct?
10	A Yes.
11	Q Okay. They're slightly different, but not
12	identical, correct?
13	A Yes.
14	Q Okay, I mean, can you explain the
15	differences between what you have and what Dr. Lemieux
16	has just so the record is clear on this?
17	A Explain the differences?
18	Q Yeah, why do the numbers come out slightly
19	different from your in your table as compared to
20	Dr. Lemieux's table?
21	A I'm not sure. It could have been the time
22	at which the data observations were made.
23	Q When were your data observations made?
24	A In August, I think it was, of this year.
25	I mean, that's when we got the data.

1	Q Okay. And you got it from the Cable Data
2	Corporation?
3	A Yes.
4	Q And your understanding is that Dr. Lemieux
5	also got it from the Cable Data Corporation?
6	A Yes.
7	Q Okay. Now, incidents as you term it,
8	incidents of carriage, or as Dr. Lemieux terms it,
9	instances of carriage, treat all signals equally,
10	correct?
11	A Yes, in terms of
12	Q Right. You don't take account of the fact
13	that some stations have a DSE value of .25 and some
14	have a DSE value of 1.0, correct?
15	A Correct.
16	Q And you haven't presented any date here,
17	have you, as to how much the cable operators actually
18	pay for these different distant signals taking account
19	of the different DSE values?
20	A That's correct.
21	Q Dr. Ducey, let's go back for a moment to
22	KPLR's carriage, which is also referenced I believe in
23	Tab 13 of your testimony.
24	A I think that's right.
25	Q Again, just very briefly, Doctor, tell me

1	what the purpose was of this exhibit and the
2	comparable exhibits that you attached to your
3	testimony.
4	A The Tuscaloosa-Tacoma phenomenon that when
5	signals are carried on a distant signal basis by
6	cable systems, essentially it's not a large geographic
7	distance that the carriage by cable systems signals
8	like KPLR is regionally clustered within a 150 mile
9	circle.
10	Q Okay. And I think you referred to it
11	earlier as giving indirect evidence of viewer avidity
12	for station produced programs. Do you recall that?
13	A Yes, I do.
14	Q Now Dr. Ducey, were you aware that station
15	KPLR is the flagship station for the St. Louis
16	Cardinals?
17	A Yes, I'm aware of that.
18	Q You know who the St. Louis Cardinals are?
19	A Yeah.
20	Q Would it be fair to say that the that
21	subscribers within cable subscribers within the 150
22	mile radius of St. Louis would have an interest in
23	games of the St. Louis Cardinals and KPLR?
24	A I would think so, yes.
25	Q Would it be fair to say that the cable

1	operators within 150 miles of St. Louis would have
2	would place value on the telecast of the Cardinals
3	over KPLR?
4	A Yes.
5	Q Now, if I turn to the index to all of your
6	tabs which appears right before Tab 1,
7	A Okay.
8	Q This lists all of the television stations
9	for which you provided the maps showing cable carriage
10	within a 150 mile radius, is that correct?
11	A Yes.
12	Q Okay. Is it your understanding, Dr.
13	Ducey, that a number of these stations listed here are
14	also flagship stations of one or more professional
15	sports teams?
16	A Yes.
17	Q And for example, you have a reference here
18	to station KDKA, Tab number 11?
19	A Yes.
20	Q KDKA is the flagship station of the
21	Pittsburg Pirates during these years, is that not
22	correct?
23	A I don't know for sure, but that would be
24	my impression, yes.
25	Q And if we assume that it was the flagship
i i	NEAL D. CDOSS

ᅦ	station of the Fittsburg Firates that appear on these
2	lists, would it be fair to conclude that subscribers
3	within 150 miles of Pittsburg, Pennsylvania would have
4	an interest in seeing the games of the Pittsburg
5	Pirates on station KDKA?
6	A Yes, I would think so. From my days as a
7	channel program manager, I know that sports was the
8	kind of programming that subscribers are particularly
9	interested in. So we tried to bring in sports from
10	distant signals as often as we could.
11	Q And you reference, do you not, in your
12	testimony that station WNDU, for example, which is
13	next to Tab 29,
14	A Right.
15	Q televised games of Notre Dame, for
16	example?
17	A Right.
18	Q Dr. Ducey, in your Exhibit 5, you have a
19	number of letters there. My understanding is that you
20	obtained these letters from the public inspection file
21	of station WGN, is that right?
22	A Yes.
23	Q The first letter there is the one that
24	references the Chicago Cubs.
25	A Right, and Bulls.

1	Q And also Cookie the Clown and the Bozo
2	show?
3	, A Bozo.
4	Q Were you aware that my wife, when she was
5	a little girl, once danced on the Bozo show?
6	(Laughter.)
7	She's still waiting for her cable
8	royalties for that! Dr. Ducey, in examining the file
9	at WGN, did you come across any other letters that
10	specifically referenced the Chicago Cubs?
11	A Yeah, I think in this collection of
12	letters baseball and WGN is mentioned a number of
13	times.
14	Q Were there any letters that are not
15	included that at Tab 5 that mentioned the Chicago
16	Cubs or Frank Thomas, for that matter?
17	A There could be, I'm not sure.
18	Q Okay. If you should ever run across any
19	of those, Dr. Ducey, could you send them to me?
20	MR. STEWART: Because Bob sent them into
21	the station!
22	THE WITNESS: They all had the same
23	handwriting.
24	BY MR. GARRETT:
25	Q Well, if it was my handwriting, nobody
	NEAL R. GROSS

1	could read it. Dr. Ducey, let me just so that I
2	understand your testimony, you talked earlier about
3	the avidity that subscribers have for news and public
4	affairs of other station's news programming, do you
5	recall that?
6	A Yes.
7	Q And I think at various points you also
8	referenced the avidity that subscribers have for
9	sports programs?
10	A Yes.
11	Q And at various points were asked by Mr.
12	Lane about the avidity of subscribers in the movies or
13	syndicated programming, do you recall that?
14	A Yes, I do.
15	Q And the subscribers also have avidity for
16	PBS programming?
17	A True.
18	Q And I know my colleagues from the
19	Devotional Claimants will be up next, so I'm sure
20	they'll draw it out of you as well, but there's
21	avidity for Devotional Claimants' programming,
22	correct?
23	A Yes.
24	Q And would you agree with me that certainly
25	station produced programmings have value to cable NEAL R. GROSS

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ᅰ	MR. STEWART: Brief redirect.
2	CHAIRPERSON JIGANTI: redirect. I
3	think maybe at this time we'll take a recess.
4	(Whereupon, the proceedings went off the
5	record from 3:39 p.m. until 3:55 p.m.)
6	CHAIRPERSON JIGANTI: When you're ready,
7	Mr. Campanelli.
8	MR. CAMPANELLI: Thank you, Your Honor.
9	CROSS EXAMINATION
10	BY MR. CAMPANELLI:
11	Q Dr. Ducey, good afternoon. I'm Rick
12	Campanelli for the Devotional Claimants.
13	A Good afternoon.
14	Q Let's look at page nine of your testimony.
15	You remember we've been there before, I think. As
16	you are looking for that, I'm going to just see if
17	this is a fair summary characterization of your
18	testimony, that cable operator valuation is the key
19	element for evaluation in the distant cable market.
20	Is that a
21	A Yes.
22	Q And also that subscriber preference or
23	what we're also referring to as avidity is a factor or
24	an indicator of this cable operator preference?
25	A It's a factor, yes.

1	Q Yes, okay. All right, well now looking at
2	page nine where we've been before, let me just read
3	this first full sentence after the table. "As these
4	percentages show, there is strong, consistent evidence
5	from different independent surveys that both cable
6	operators and cable subscribers value station produced
7	programs proportionately higher than the viewing share
8	of those programs." That's a phrase from the
9	sentence.
10	A Yes.
11	Q Okay. Now let's look up here at the
12	station produced data that gives rise to that
13	statement. What you're referring to there and in the
14	table which we can look and the chart at Exhibit 1, I
15	think,
16	A Yes.
17	Q look at that station produced program.
18	There you show a 17.1% showing of the subscriber
19	survey?
20	A Yes.
21	Q And 13.3% in the subscriber survey, and
22	only 17.24% in the MPAA survey, correct?
23	A 13.3 in the operator survey.
24	Q I'm sorry, operator, thank you in the
25	operator survey. And 17.24 in the MPAA viewing

1	survey, right?
2	A Yes.
3	Q And so your point about that is that you
4	have subscribers and operators who are valuing this
5	programming much more highly than would be reflected
6	in their viewing data, correct?
7	A Yes.
8	Q Look at sports as another example. In the
9	subscriber survey, 25.4%; in the operator survey,
10	35.7%; but in the viewing survey, only 10.01.
11	A Correct.
12	Q And again, it's the difference between
.13	those two operator surveys and the subscriber survey
14	and the viewing survey that you're emphasizing here?
15	A Yes.
16	Q And those are reflected on this chart at
17	Exhibit 1, correct?
18	A Yes.
19	Q Now I don't see Devotional Claimants on
20	that chart of Exhibit 1. Is that a the paper was
21	just a little too long too short there, right?
22	A Exactly.
23	Q But we can let's imagine the chart. If
24	we go back to the table on page nine,
25	A Okay.

1	Q and there we see well, why don't you
2	go ahead and just read what the subscriber survey and
3	operator survey results are?
4	A For devotional, subscriber survey is 7.8%
5	of the valuation goes to devotional programming; and
6	for the operator survey, 17.2%.
7	Q And we had nothing to do with the
8	production of those surveys or commissioning those
9	surveys the Devotionals had nothing to do with
10	those, is that correct?
11	A Nothing on this earth.
12	Q And well, that's a good point!
13	(Laughter.)
14	That's right. But we don't lose any
15	credit for the help we get from above. Okay, now
16	comparing it to the MPAA viewing survey, what was the
17	result there?
18	A The MPAA viewing study, 0.65% of the
19	viewing.
20	Q Now in that case, when you compare those
21	two, the your point is again that the if you ask
22	the subscribers or the cable operators how they would
23	value devotional programming, it's much greater than
24	what would be reflected in a viewing survey, is that
25	correct in this viewing survey?
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Α Yes, yes.

So if I go back to a phrase I read earlier right under the chart there, "as these percentages show" -- if I substitute the word devotional, let me just see if you still consider it accurate, okay? "As these percentages show, there is strong, consistent evidence from different independent surveys that both cable operators and cable subscribers value devotional programs proportionately higher than the viewing share of those programs."

> Α Yes.

Okay. Okay, let me draw your attention -let's talk a little bit more about avidity. Let's go And this is an issue that you raised to page 11. about instrumental viewing versus ritualized viewing. And I also want to point out that -- and see if you confirm that ritual has nothing to do with devotional programming in this case, right?

> Α True.

The -- now here, let me just briefly draw your attention to this first full paragraph -- not the quoted paragraph, but the text on page 11 that starts -- I'll read it. "In other words, people can engage in either instrumental use or ritualized use of television programming with important differences in their purpose and experience."

"Instrumental use is linked to content gratification, ie. this specific program content is important to me, I will plan to watch it when it's on. Ritualized use is linked to process gratification, ie. watching anything on TV is better than the next best alternative."

A Yes.

Q Okay. Now, let me just ask you, would you -- my understanding of the reason you're emphasizing or bringing to light this instrumental versus ritualized difference is that your point is that instrumental viewing correlates with subscriber preferences, which will be an indicator of cable operator preference for programming?

A Yeah, roughly.

Q Well, let me see if I can state it another way, that instrumental viewing correlates with subscriber preference and avidity for a program?

A Yes.

Q And your anticipation is that avidity will result to some extent -- or to the extent a program -- to the extent that a viewer has an avid desire to watch a program and is an instrumental viewer of a program, that that will correlate with -- more with a

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비	decision to subscribe to a capie chaimer:
2	A Yes, yes.
3	Q Or to retain their subscription?
4	A To the system, right.
5	Q Okay. Now let's just flip to your letters
6	that you referred to in the Exhibit 5. And I want to
7	refer to those letters that have been discussed a
8	little bit already. They're about 12 pages back, I
9	think, referring to religious programming.
10	A Okay.
11	Q And again, the religious this is not an
12	effort to have included all the religious letters
13	referencing religious programs, is it? There might
14	have been others in the program file?
15	A Exactly. Yes, there might have been.
16	Q Okay, the first one that I want us to look
17	at I found three here. The first one that's
18	it's undated, but it's from a man named James Stalich,
19	I think.
20	A Yes, I see that.
21	Q It says, "Please reconsider and let the
22	Mass For Shut Ins back on the air soon. I will cancel
23	my WGN portion of cable if you don't or do not.
24	Best regards."
25	(Laughter.)

Okay, now let's -- there's that one. that shows, even though he -- he's saying there I'll 2 cancel my WGN subscription. He can't do that, can he? 3 Α Not to my knowledge. 4 But what is he showing about -- what would 5 6 you say he's demonstrating here about his desire for 7 this program? He wants it. It demonstrates an avidity. 8 And does it affect his preference for the 9 Q show -- his preference for subscribing to cable? 10 Ά Yes. 11 Okay. Let's look at the next one. 12 writer on a letter date January 27th says, "Please 13 don't let the Sunday Mass be removed from your 14 schedule. If Chicago isn't going to televise it, 15 there must be some other channel that will." 16 17 What do you understand that suggestion to mean -- what is she suggesting in this letter? 18 19 The viewer wants to follow the program. It's the program that matters, and if she can't get it 20 from one source, she'd like to get it from another 21 22 source. Okay, when she says there must be some 23 other channel that will, does that indicate to you 24 25 that she's suggesting to the cable operator that he

should or -- that she's suggesting that she would 1 watch it on some other channel if it was available, 2 3 right? Yes. 4 Α 5 Q Okay. And last, just another example here is -- and we don't have to go through it, but the last 6 letter on -- that was previously referred to, the '90-7 '92 letter is another letter, but is objecting to the 8 9 removal of the Mass For Shut Ins, right? Yeah, Catholic Service for shut ins. Α 10 Oh, sorry, thank you, Catholic Service for 11 Q Now, viewers who write in like this and 12 shut ins. complain about the loss of one program, would you 13 consider them to be instrumental in their viewing for 14 the program they're referring to? 15 16 Α Yes. And when you say -- or in your testimony, 17 you refer to this statement that says the instrumental 18 use is linked to content gratification. You describe 19 20 it then -- you say this specific program content is important to me. Is that demonstrated by these sorts 21 of letters from religious viewers? 22 Yes, it is. 23 Α And I will plan to watch when it's on --24 so would you agree then that religious programming 25 NEAL R. GROSS

fits within the category of programming which is instrumental? 2 Yes, it can for some viewers. 3 Okay. Let me just ask you a follow up 0 Here you said the program is in -- content 5 is important to me, I will plan to watch it when it's 6 7 And I don't think you've talked about this on. already, but if a viewer watches a program, decides to 8 9 turn it on specifically for watching that program, your point is that's instrumental and that correlates 10 with the decision to subscribe to cable or to retain it. 12 Would you think it's also consistent with 13 a viewer desire with instrumental viewing for a viewer 14 after the program is over to turn it off -- to not 15 watch whatever follows on? 16 Α Yes. And why is that? 18 They're trying to -- well, it depends on 19 the specific content. In your hypothetical, assuming that the next program doesn't match what they're looking for, so they turn the TV off. 22 on/off behavior is directed by what's available in 23 terms of content. If what they want in content is not 24 25 available, the TV goes off.

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The ritualistic viewer, it doesn't matter, the TV stays on. It's the process of watching TV they're after, not specific content.

Q So the more specific the tastes of the individual viewer are and the more that's reflected in their decision to turn it on and off the television set for their specific programs they desire to watch, that will correlate highly with an instrumental -- with an instrumental viewing?

A Yes.

Q Which also correlates with subscriber preferences and retaining cable subscription?

A Yes.

Q Okay. Okay, let me just ask you a brief other set of questions now. On page 13, this is a -- something that is related to that special relationship that you talk about where viewers actually develop a special relationship. Now, what is your point in bringing out the special relationship of viewers?

What influence do you think that has -- or relationship does that have to the cable -- decision to subscribe to cable or to retain a cable subscription?

A Parasocial relationships are a form of instrumental viewing. You can watch specific content

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to be informed or to be excited. Parasocial is one other type of relationship that happens under this idea of instrumental viewing. I watch to see my friends on TV or the newscast or whatever and learn more about them and hear from them what's going on.

Q Okay. And I just note here on page 13 in the second paragraph there you talk about it being a special relationship. You say that people relate to news anchors, reports and personalities as their "trusted friends."

A Yes.

And then also you talk about a personal link between the two. What accounts for the personal link, let's say with an anchor man or an anchor woman? What accounts for that personal link, would you say?

A From the viewer's perspective?

O Yes.

A Well, it gets into this psychological process. Gratification sought, what they're looking for, and assuming in this case for a parasocial perspective, they're looking for some psychological satisfaction for affiliation, need to be near somebody, need to have a friend, need to feel like they're sharing something or feeling close to somebody

else.

So then you get into more academic jargon. You can do a functional analysis, and there's a whole set of social science research that does that of the available options to deal with the psychological drive or need or gratification sought. You go through a various decision making tree. Am I going to go to the mall and maybe meet somebody?

Am I going to go to the office? Am I going to go out on the street and go for a walk? Among that array of functional alternatives, do you --something predisposes you to select TV at a certain circumstance. And that's how you satisfy that need to affiliate.

Q Okay. And in that -- to establish that kind of personal relationship, would you say that the characteristics of, let's say, with an anchor person -- that characteristics would be -- that a person looks to is reliability of that individual, trust for that individual -- you mention trust here?

A Yes, yes.

Q And the sense that the personality -- is there something about the sense of personality on TV that's actually interested in this viewer and --

A Yeah, in the uses and gratification

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research, programming techniques that are explicitly directed to the viewer tend to be more involving, more attention, and engenders more instrumental types of viewing. So as an example, for news teams, there was this format or element of the newscast format "happy talk" where the sports team -- the news team would talk among one another.

Sports person was talking to another person, and so that would be an attempt to engage the viewer as part of the "news family."

Q I see.

A And they would sometimes speak to the camera, you know, what do you think of that joke. And that would be a technique or a mechanism to try to involve viewers instrumentally in the program experience.

Q Now I don't know if you're aware, but in devotional programming, a lot of the format for devotional programming, sometimes it's an individual who's delivering a sermon to his congregation. Other times, it might be a talk show format where the person is interviewing guests and is talking directly to the viewer and there's call in aspects.

Would you anticipate that viewers of devotional programs would have strong personal

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1	identity with an individual on the air?
2	A Of the different elements you suggested to
3	me, the talk show format is specifically linked with
4	instrumental viewing, particularly the call in format.
5	That again engenders an opportunity for viewer
6	involvement, in this case quite literally, not just
7	parasocially. But the talk show format, discussion
8	format, and the call in format are associated with
9	instrumental viewership.
10	Q Right. And again, instrumental viewership
11	is associated or correlated with the decision to
12	subscribe or to retain subscriptions to cable?
13	A Yes.
14	Q Okay, thank you very much.
15	CHAIRPERSON JIGANTI: Thank you, Mr.
16	Campanelli.
17	CROSS EXAMINATION
18	BY MR. COSENTINO:
19	Q Hello, Dr. Ducey. My name is Victor
20	Cosentino. I represent the Canadian Claimants.
21	A Good afternoon.
22	Q I'd like to ask you first about
23	regionalism, for example, as it's shown on this chart.
24	Besides reasons such as parasocial interaction, are
25	there other reasons that these cable systems in the
1	NEAL R. GROSS

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major city? 2 Well, for the news, information, cultural 3 Α events in terms of the regionalness of it. And not to 4 mention that program appeal is -- larger market 5 station tend to have more resources to put 6 7 programs, so there may be more local programs per se on because they have more resources to devote to that 8 9 function. And each individual program, they have values that are appealing, more different camera work, 10 more editing, more allocation. 11 Okay, so better production 12 Variety, is that -- cultural affinity to that region, 13 would that be true? 14 15 Α Yes, yes. Now in this particular example for KPLR, 16 you have cable systems in Missouri and cable systems 17 in Kentucky and -- no, not in Kentucky, in Illinois. 18 19 A Yes. So this regionalism crosses state borders, 20 21 right? 22 Α Yes. And I think if we look in your exhibits, 23 number 23 --24 25 Α Okay.

outlying areas would want to carry a signal from a

1	Q The chart there shows a signal in Chicago	
2	affecting being carried by systems in Illinois,	
3	Indiana, Michigan and Wisconsin?	
4	A Yes.	
5	Q Okay, is there any reason to believe that	
6	the regionalism crosses borders would that end at	
7	a national border?	
8	A Not in my experience, no.	
9	Q Okay, so there is a reason to believe that	
10	people living on the border between Canada and the	
11	United States might also experience this kind of	
12	regionalism?	
13	A Yes.	
14	Q Okay. Let's see, actually, I just want to	
15	change gears then and direct you to your testimony at	
16	page seven.	
17	A Not page nine?	
18	Q Not page nine. Oh, I tried to make it	
19	work. Okay, on page seven at the bottom, you say "And	
20	much of this as part of the research conducted by	
21	cable operators gave the subscriber interest in	
22	channels, not programs." So how would if a cable	
23	operator wanted to do this, what does this mean? What	
24	kind of surveys do they do of their subscribers?	
25	A Well, for example, at the system I was at, NEAL R. GROSS	

ᅦ	we would prepare surveys and the questions would ask	
2	people to respond to channels and they perhaps the	
3	programming attributes or specific programs that tend	
4	to be carried on all those channels. But preference	
5	ratings would be developed for channels.	
6	Q So you would ask them to compare two	
7	channels or to rank a series of channels, is that the	
8	type of thing?	
9	A Something like that, yes.	
10	Q Okay, would you ever ask them to, say,	
11	compare a channel such as I don't know, what	
12	channels did you carry, do you recall?	
13	A I don't remember them all. I mean,	
14	Q Can we if we picked something like CNN	
15	or A&E, would that be	
16	A For me, when I was those weren't around	
17	when I was at the cable system.	
18	Q Okay.	
19	A Or CNN was, but	
20	Q Well, any two channels.	
21	A Local stations, business stations, yeah.	
22	Q Okay, or cable networks?	
23	A Cable network, yeah.	
24	Q Okay, would you ever ask them to, say,	
25	compare WTBS to just the movies shown on the USA	
	NEAL D. CDOCC	

channel?

A No, it would be usually on entire channels or just attributes of channels. And that's what the -- that TBS study looked like that.

Q So you would never come up with a situation where you would say compare TNT to this syndicated series on WTBS?

A I suppose you could, but I don't know why anybody would, and I'm not familiar with any such circumstances.

Q All right, is this the type of thing that if you were trying to measure the subscriber interest, would this type of comparison work? I mean, would it really tell you anything meaningful?

A It's sort of, in my judgement, apples and oranges. If you're interested in what about a channel is attractive to a subscriber, you might pursue that -- what attributes are you interested in. Or you might compare two channels. If you had to make a choice, which channel would you want to keep?

I'm not sure I see the usefulness of, say, would you rather keep this channel or these movies on USA. I mean, if such a practical circumstance exists, I suppose you could do it, but I don't see why you'd want to.

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ᆌ	Q Okay. In terms of measuring subscriber
2	interest, would such a survey that compared signals or
3	channels to a programming category have a high what
4	was the term you used constructive validity?
5	A Construct validity?
6	Q Construct validity.
7	A I'm asking a subscriber, for example, to
8	compare TNT to the movies on USA?
9	Q Right.
10	A Well, like I say, I'm not exactly sure
11	what that's supposed to be measuring, so
12	Q Subscriber
13	A Interest?
14	Q interest.
15	A In what?
16	Q In the different types of the channel
17	and the programming.
18	A In this particular circumstance, that may
19	make some sense because TNT, as I understand it, is
20	essentially movies. So you're comparing movies to
21	movies and trying to get some kind of rating. So in
22	that sense, there probably would be some construct
23	validity if you're talking in a more general case.
24	Q If it was a more general channel than,
25	say, TNT more of a broad it would have a more

ᅦ	proad spectrum of carriage
2	A Right.
3	Q than TNT. What's a good example?
4	A USA?
5	Q Maybe USA versus the movies on TBS.
6	A Okay.
7	Q Now in that particular case?
8	A Well, what I'm trying to measure is
9	subscriber avidity to programming. And my measures
10	are, as you're suggesting, some measurement of
11	preference some measurement of liking to the movies
12	on TBS and some measurement of liking to the movies to
13	the USA network.
14	Q Right.
15	A I guess that would not be what I would do
16	in one of my surveys.
17	Q Okay, it's apples and oranges, like you
18	said, is that
19	A Sort of, yeah. Maybe Macintosh and
20	Delicious apples or something, I don't know. But it's
21	not I mean, it's not a very good construct
22	validity. I mean, there's some construct validity
23	present in that, but it's not a very good measure.
24	ARBITRATOR WERTHEIM: Is there a way of
25	getting the viewer preferences as between different NEAL R. GROSS

movie libraries?

THE WITNESS: Oh, sure, yeah. If you're

-- two movie libraries, you might pick some of the

most easily recognized movies that would bring out -
if people have seen the movie and are familiar with

it, they'd say okay, I know that movie. So you could

do that if you got a few of the most familiar titles

to people and asked them to rate those two library

collections.

The risk there is, if the movie collection numbers in the hundreds, how are you going to represent that with a few titles? You could read all 300 titles in the library, but the person would be asleep by about 212. So it's -- compare two libraries of movies, you could do that easier than comparing a segment of one type of station's programming with a whole other channel.

ARBITRATOR WERTHEIM: They're not distinct enough that a regular viewer would probably have a way of characterizing one channel's movies compared to another channel's movies?

THE WITNESS: I guess from -- I think that's probably -- that's what I would say. I'm trying to imagine what would be in the respondent's mind. I guess if I was the respondent to such a

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be comparing movies to an array of other programming, 2 and then which do I like. 3 Personally, I like movies, but I don't 4 watch movies all the time. So I don't know, I suppose 5 I would make some relative valuation. But it's just 6 7 not -- it doesn't feel right as a researcher to use that kind of a measure the way I'm understanding your 8 9 hypothetical. BY MR. COSENTINO: 10 Now we talked about in terms of Ο. Okay. 11 asking that of subscribers. 12 Α Yes. 13 If we asked cable operators the same 14 0 question, would you run into the same basic type of 15 16 problems? 17 Α Comparing -- I guess generally, yes. Okay. Let me just go through my notes one 18 19 second. 20 Α Sure. Now switching gears for the last time, I 21 hope, earlier this afternoon you talked with Mr. 22 Hester about the way the Canadian and PBS results were 23 averaged in to the whole studies in the ELRA studies. 24 25 Do you recall that? NEAL R. GROSS

question that you're constructing, in my mind I would

1	A Oh, yes, yes. Well, averaged in I'm
2	not sure what you mean by that. But the way they were
3	measured, we talked about.
4	Q Well,
5	A I mean, the zero weighting if they weren't
6	offered to respondents to react to?
7	Q Right.
8	A Yes.
9	Q Okay. Does that seem so the way it was
10	done was, you asked all these people questions. If
11	they had a Canadian signal or a PBS signal, you asked
12	them to make an allocation.
13	A Yes.
14	Q They were asked?
15	A Yes.
16	Q If they didn't make a if they didn't
ا	
17	have that signal, they were assigned a zero
17	have that signal, they were assigned a zero essentially.
18	essentially.
18 19	essentially. A By default, yes.
18 19 20	essentially. A By default, yes. Q That's the way it works when you average
18 19 20 21	essentially. A By default, yes. Q That's the way it works when you average across the whole system, right?
18 19 20 21 22	essentially. A By default, yes. Q That's the way it works when you average across the whole system, right? A Yes.

1	average response was?
2	A The subset of respondents
3	Q Yeah.
4	A that were responding to Canadian as an
5	option? I don't think I've seen that.
6	Q Okay, I mean, if you look at this Exhibit
7	2,
8	A Right.
9	Q It looks pretty bad for the Canadians,
10	doesn't it?
11	A Right.
12	Q Now if we flip over to in your Exhibit
13	2, let me find the page here. I think page 14 of
14	the second study of the first study. Page 14 of
15	the first study. It shows that we only asked we
16	were only on 14 systems.
17	A This is the operator survey?
18	Q Right.
19	A Yes, yes.
20	Q And so across those 14 systems, we were
21	probably a lot higher than .4, right?
22	A Across those 14 systems, yes.
23	Q Okay, is there a way to figure that out?
24	A Across the 14 systems? Oh, I'm sorry, I
25	was reading the numbers wrong. I don't know. I can't

read from the data -- I can't say anything about it. 1 Well, not meaning to trick vou 2 anything, but I think there's a way to figure it out, 3 and I wanted to go through with you and see if you 4 5 agree. 6 Α Sure. 7 And maybe it would help if we wrote stuff Now it's my understanding that the way we got 8 to the .4 was we just took the sum of all the answers 9 for the Canadians and divided it by the total number 10 of respondents -- average is the sum over n, right? 11 So we know that the average was .4. 12 13 Α Yes. And we know that the n was what, 284? 14 Q Yes. 15 Α 16 Now how would we figure out the sum of the 0 17 It would be the -- every respondent that 18 Α It would be the sum of those 19 provided a value. 20 values. Right. So couldn't we just multiply these 21 two numbers together to get -- and could you do that, 22 Dr. Ducey? See, I'm not going to make you do it in 23 your head like Mr. Garrett did. Boy, that was tough. 24 I did it in my head. 25 MR. GARRETT: NEAL R. GROSS

1	THE WITNESS: 113.6?
2	BY MR. COSENTINO:
3	Q Okay, and so that's the sum. Now, if we
4	wanted just the average of a subset, couldn't we
5	divide that by 14?
6	A I guess so, yeah.
7	Q Could you do that?
8	A 8.1?
9	Q Okay. So it would be 8.1, and that would
10	· be the average allocation here would be and using
11	this chart, could be \$8.11?
12	A Yeah.
13	Q Okay, for the Canadians, which puts them
14	higher then religious programming and higher than PBS
15	for just that set.
16	A I don't know, because we haven't pulled
17	out the evaluations for those relative program types
18	in this subset that you've just isolated.
19	Q Okay. Well, we know that the religious
20	programming is across the whole set, right?
21	·A Yes.
22	Q So then we know that for our comparing
23	our subset to the whole set, it is higher.
24	A For your the subset that many stations
25	appear. Yeah, this looks to be.
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1	Q And that number, 8.11, either as a percent
2	or as \$8.11, is more than 20 times higher than the .4
3	that's shown in this chart, right?
4	A Yes.
5	Q So for those people that got our signal,
6	they didn't think it was only a .4 percent, right?
7	A So it appears.
8	Q Okay. Dr. Ducey, I think that's it.
9	MR. COSENTINO: I have no further
10	questions. Thank you.
11	CHAIRPERSON JIGANTI: Thank you, Mr.
12	Cosentino. Are there any others to cross examine?
13	Not redirect, just cross. Mr. Farmakides has a
14	question.
15	ARBITRATOR FARMAKIDES: I'd like to go
16	back to that question at the outset. I was really
17	looking to compare Form 1 and 1 against Form 3.
18	THE WITNESS: Sure.
19	ARBITRATOR FARMAKIDES: And the initial
20	question had to do with a cash flow.
21	THE WITNESS: Okay.
22	ARBITRATOR FARMAKIDES: If you were
23	looking at your Exhibit 16 or 17, one of your maps
24	it doesn't really make a difference. One of them that
25	has both Form 3's and Form 1's.
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THE WITNESS: Okay.

ARBITRATOR FARMAKIDES: In other words, a couple of them had Form 2's, I know. And there was one that had Form 2's and Form 3's. There were a couple that had Form 2's and Form 3's. Whether or not there's a Form 1 in there doesn't make that much difference, although I would like to compare Form 1 as well.

I'm looking to see from your experience and your knowledge something that I've heard about the last week or so -- a tremendous amount of testimony and we've been enjoying it very much, but I just want to test a little bit of it.

THE WITNESS: Okay.

Would you take a ARBITRATOR FARMAKIDES: Form 1 or Form 2 cable system and tell me how you would advise them in a given market which involves one of your maps how they would improve their -- what are the considerations that you would talk over with them?

THE WITNESS: Generally, you want to --

ARBITRATOR FARMAKIDES: Just generally.

Sure, okay. There is long THE WITNESS: term and short term perspectives from a financial --

ARBITRATOR FARMAKIDES:

you mean what?

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By a long term,

THE WITNESS: Well, capital investments.

When you build a plant to begin with, the cable infrastructure --

ARBITRATOR FARMAKIDES: Let's hear the -THE WITNESS: Okay. All right, so you
want to build a cable system in the community. And
first -- I mean, typically, if I'm giving the advice,
you'd say to a company, you know, why would you pick
this community over some other community. Let's say
you're in the community, then you want to estimate the
propensity of that population on a households basis to
actually make a purchase decision to subscribe to
cable.

Then you overlay that in the geography of whatever community you have, and to the extent the cable franchise would allow you to do this, figure out where basic subscribers cluster, if at all; and within that group, which of those subscribers are more likely to be premium subscribers -- buy at least one premium service.

And then arrange your build out schedule so that you serve the subscriber base that's going to give you the most money soonest. Some cable franchises don't let you do that. They make you serve other areas of the community first. But essentially,

you've got a long term capital investment. Maybe it's ten years or something or 14 years, so that franchise may be 15 years long and you may arrange your financing so that that's the length of the capital commitment.

But you want to generate operating revenues from them as much as you can. After 15 years, the build out schedule is completed, and you've passed all the houses you're going to pass, and then it's a matter of trying to recruit those households into the subscriber base.

But in the long run, you want to front end as many of those revenues as you can, so you want to get two houses that are likely to subscribe as quickly as you can with your cable runs down the trunk line and down the little distribution lines into individual neighborhoods.

Once you have -- established and you've dealt with the build out schedule, then you want to have some complement of programming services that will satisfy -- make them want to subscribe in the first place. There will be some mix of tiers, basic tiers, and then premium tiers, and different kinds of services.

Overall, what you're trying to do is earn

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1	some return on your capital investment. And you want
2	to have that those returns starting to accrue at
3	the front end of your investment, to the extent you
4	can. So you'd like to have more subscribers come in
5	sooner. And each subscriber, the average amount of
6	money they pay you per month, you'd like to maximize
7	that.
8	The ideal subscriber is somebody who is a
9	basic subscriber and subscribes to all of your pay
10	tiers.
11	ARBITRATOR FARMAKIDES: Okay. I think I'm
12	alert to that. Let's shift to that's three in
13	Form 3.
14	THE WITNESS: Okay.
15	ARBITRATOR FARMAKIDES: This particular
16	cable system is mature.
17	THE WITNESS: Sure.
18	ARBITRATOR FARMAKIDES: Very successful.
19	1
- 1	And definitely the gross receipts are well into the
20	And definitely the gross receipts are well into the half a million per year.
20	
	half a million per year.
21	half a million per year. THE WITNESS: Okay.
21	half a million per year. THE WITNESS: Okay. ARBITRATOR FARMAKIDES: All right, if you

THE WITNESS: Well, it's original considerations both on the revenue side and on the expense side and -- within a context of available plant. Depending upon the channel capacity and the utilization of that inventory -- of the channel inventory, different options would be available.

Also, to get into the technology of the cable industry, what that plant is like -- what the state of the amplifier technology is. Is it state of the art amplifier technology? What kind of trunk lines? Are they coaxial cables? Is it fiber optics? What kind of services can be supported? That has implications of what kind of revenue streams you might develop.

For example, in 1995, the big excitement in the cable industry is the ability to enter telephony -- get the local telephone company to offer voice telephone and data services. So in 1995, being a Form 3 cable operator and looking for a new revenues, still, as I understand it, the big target for cable operators is basic subscriptions and using basic subscriptions.

And then secondly, selling premium tiers.

But that's incremental growth. If you want to get big
jumps in growth, you'd want to enter a new market. In

this case, that would be voice telephony. But you'd have to look at your capital plan and see if that can support that kind of service with the switches, with the actual cable -- is it fiber, is it copper, and what kind of switching technology you have available to you.

What -- in terms of the hardware in the subscribe household, what kind of electronics are available there.

ARBITRATOR FARMAKIDES: Now, with respect to '90, '91 and '92, if I were to ask you a different question, and that is I've got my cash flow maximized, I want to minimize my expenses. One of the things I'm concerned about is the royalties fees I have to pay.

THE WITNESS: Right.

ARBITRATOR FARMAKIDES: What would you advise me in order to reduce my royalty fees as much as possible, especially with respect to the 3.75 signal?

THE WITNESS: Okay, in that case, with that objective specified, the point would be to focus on the complement of distant signals that you're carrying for which you're paying a royalty rate. And then you can just go through an algorithm which tries to create an optimal solution there.

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other hand, you're maximizing subscriber revenue. If you drop a signal -- a 3.75 signal, say you dropped that in this algorithm, and it's sort of an interactive thing. You keep on running through it until you maximize cash and minimize expense.

That would be the solution that you're

copyright royalty payments on the one hand, and on the

paying

You're

the

least

targeting. All subscribers aren't necessarily equal.

You drop a signal, and that makes this subscriber disconnect -- some fraction of subscribers disconnect.

And to the extent you have highly valued subscribers -- in other words, not only a basic, but they have one or more pay tiers, that's bad.

So one subscriber with three pay services are paying for it goes, that's going to bring down your cash objectives. It helps the royalty payment minimization part of the problem, but you're trying to -- you have a seesaw back and forth. And you just go through your -- to the extent you have the knowledge about your customer base, what channels they prefer and what they would do in the absence of those channels, sometimes you estimate that with your judgement of your subscriber base.

Sometimes you do a marketing survey to try

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to estimate. If you're trying to minimize expenses, maximize revenues, then you go through different channel collections to see what comes to the best solution.

ARBITRATOR FARMAKIDES: And I'm also told that you're also doing something else. You're trying to maximize diversity.

THE WITNESS: Of programming?

ARBITRATOR FARMAKIDES: Of programming.

THE WITNESS: That's an outcome of the primary objective. The primary objective is to get that incremental subscriber on. If there's some mix -- if you have a 36 channel cable system, you can only have 36 channels delivered, what is the optimum mix of 36 channels from all the channels you could carry that would get the most subscribers and hopefully the most subscribers at a premium level.

So all of the potential market from an economic perspective that you could tap into, you've only got 36 ways to attract them to you -- your channel line up. What -- of all the different possibility of combining channels, which best solution of 36 selections would attract the most basic and the most premium subscribers.

ARBITRATOR FARMAKIDES: Have you measured

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that? THE WITNESS: No. 2 ARBITRATOR FARMAKIDES: Not this mix? You 3 have not? 4 5 THE WITNESS: No. ARBITRATOR FARMAKIDES: Has anyone 6 7 measured it? THE WITNESS: I think the way you'd say it 8 in terms of royalty payments and revenues -- I mean, 9 it seems like a likely thing a cable operator would do 10 But the ones that or multiple systems operator. 11 12 operator systems, I'm personally unaware of --13 ARBITRATOR FARMAKIDES: We were talking a little while ago about, for example, once you buy a 14 signal, you take it for whatever it is. 15 THE WITNESS: Yeah. 16 ARBITRATOR FARMAKIDES: But if I'm a cable 17 system, and I've got one signal coming in and that 18 signal doesn't do it for me -- I have a lot of people 19 who want something else, I'd get another signal. 20 21 going to cost me, but then I have to balance that against my improved mix. 22 THE WITNESS: 23 Yes. ARBITRATOR FARMAKIDES: But you don't --24 25 okay, I think I understand most of what you're saying.

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THE WITNESS: Okay.

ARBITRATOR FARMAKIDES: Thank you. Some of what you said.

ARBITRATOR WERTHEIM: I have a question.

THE WITNESS: Yes?

ARBITRATOR WERTHEIM: I don't think you have provided it, but other witnesses in testimony -there's some fairly good percentage of cable subscribers turn over every year?

THE WITNESS: Yes.

ARBITRATOR WERTHEIM: Now do you have any data or any information that would tell us are they turning over -- switching to a different cable system or just turning off to cable period? How many subscribers live in an area where they have more than one cable system available to them?

THE WITNESS: I don't know the exact number. I think there's maybe -- of the 14,000 or so cable systems in the country, I think it's something on the order of several hundred have a choice of cable systems. Virtually all cable subscribers have one choice available to them.

ARBITRATOR WERTHEIM: But fewer than 1,000 would have the choice among different cable systems?

THE WITNESS: People, households?

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ARBITRATOR WERTHEIM: Yes.

WITNESS: I'm speaking of Maybe 300 or so. I don't remember the exact systems. number, but something on that order. Several hundreds of cable systems are located in communities where there's an additional cable system. And what that factors out to be in terms of population, it would be more than 1,000, I'm sure, but I'm -- it would be out of the hundred million or so TV households, it would be relatively few of those.

The overwhelming ARBITRATOR WERTHEIM: majority of cable systems are in localities where the local people have only a choice to subscribe or not to subscribe?

> THE WITNESS: Yes.

ARBITRATOR WERTHEIM: They have no other system to turn to?

THE WITNESS: Well, there's -- there are other choices for multi-channel delivery systems. the '90-'92 period, for example, there was increasing popularity for something called wireless TV, which is multiple channels of TV delivered using microwave. you'd get a little microwave reception dish that you would put on your roof and subscribe to that service.

> direct also These there's а days,

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broadcast satellite service, or DSS service available.

And then in some apartment buildings, there's a service called satellite master antennae television where they -- and the building would put up a satellite dish and pull down all the satellite delivered programming for the residents of that building.

So there are some options. But for most of the time, it would be a situation if you want to get multi-channel television distributed to you, it would be the cable choice. And this phenomenon which cable operators refer to as churn is one of their biggest problems.

And when I mentioned earlier that the primary objective for the most part in terms of revenue attraction is the basic subscribers, and that is to reduce churn. Maintenance marketing they call it. So I think churn -- the last figure I remember is something on the order of 1.5% of the basic subscriber base disconnects monthly.

And then you have to -- if you're going to attract a non-subscriber back into the mix -- and in fact, a fair number of the households, I think the current penetration is 66% or something like that of TV households subscribe to cable. Of that third that

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does not subscribe to cable, a fair number of those have subscribed to cable and probably will come back to cable eventually.

One of the ways a subscriber can express dissatisfaction is to disconnect. Say I've had it with you and I'm going to disconnect and cancel the service. But then a little bit later, they might reconnect. And there's a segment of the cable subscriber base that is much more prone to this -- to churning, which is expensive from a cable operator's perspective than the rest.

But in terms of choices, for most American television households, it's -- you can have this cable system or not. For -- I'm not sure what the percentage is, maybe a quarter of the households, there's some sort of -- back in '90-'92, some sort of option for another multi-channel service provider available to them, whether it's microwave or a satellite master antennae television, something like that.

ARBITRATOR WERTHEIM: What's the cost of the microwave dish to put on your roof or DSS service generally speaking?

THE WITNESS: Yeah, well, it varies between those two services. For microwave reception,

it may be -- oh, I don't know, a couple hundred dollars to install -- to buy the equipment and install it. Sometimes it gets bundled into the monthly lease arrangement that gets bundled in with the cost of the service. The monthly price tends to be price competitive with cable offerings.

so if you're paying around \$25 a month for a cable service, you might expect to pay about that much for wireless cable, microwave delivered television. The satellite option has been more expensive, maybe over \$1,000 to purchase the equipment and then install it. More recently, I think it's down now to under \$500 to purchase the equipment, and that can be bundled into a monthly payment to get over that initial entry price.

So the entry price for the alternatives is steeper than cable. Usually the install rate -- and with regulation, it's changed a little bit -- but the entry price into multi-channel television services I think generally is cheaper into the cable marketplace than it is the alternative multi-channel providers.

But the monthly service fees are similar -- competitive.

ARBITRATOR WERTHEIM: Thank you.

CHAIRPERSON JIGANTI: Mr. Garrett, do you

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1	have any redirect?
2	MR. STEWART: Mr. Stewart. I do have
3	redirect.
4	MR. GARRETT: He's Garrett.
5	(Laughter.)
6	CHAIRPERSON JIGANTI: Sorry, Mr. Stewart.
7	REDIRECT EXAMINATION
8	BY MR. STEWART:
9	Q Dr. Ducey, Mr. Cosentino asked you a
10	hypothetical about a survey that would ask some cable
11	operator to compare TNT with just the movies on WTBS.
12	Do you recall that?
13	A Yes, I do.
14	Q You said in that hypothetical you didn't
15	know why someone would want to ask that, correct?
16	A Right.
17	Q Okay, now let me make this question
18	pose you a more concrete question. I'd like to direct
19	your attention to it's the testimony of Paul Bortz,
20	and I don't recall the exhibit number that's been
21	presented in this proceeding, but I direct your
22	attention to page 48, which is the constant sum
23	question of the 1992 system operator
24	A Okay.
25	Q survey. Do you see that?

A Yes.
Q Now in this question in Mr. Bortz' survey
of cable operators, if there were a Canadian station
carried by the cable operator or respondent, that
would be referred to as all programming broadcasts by
Canadian station, CBLT, or whatever, correct?
A CBLU.
Q Okay, and then that would be compared with
all of the different distant signal programming
categories on all of the other station distant
signals carried by the system, correct?
A Yes.
Q Now in your opinion, as opposed to the
hypothetical that he asked you about, does that
methodology have construct validity?
A Yes, you're comparing programming to
programming.
Q Right. And I just ask you before I turn
to some things Mr. Lane discussed with you, when you
were discussing the uses and gratifications research,
was that research you actually did yourself?
A Not no.
Q You're not the guy who invented parasocial
interaction?

No.

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1	Q All right, but you were discussing
2	research done by others independently of any of the
3	A Yes.
4	Q I have three points that Mr. Lane raised
5	with you there I want to talk about. First, directing
6	your attention to this map that's up on the board
7	here, which is talking to Exhibit 13, a map of KPLR
8	carriage by Form 3 distant signals, Mr. Lane asked you
9	whether you had included on this map the distant Form
10	3 cable carriage of other signal stations, do you
11	recall that?
12	A Yes, I do.
13	Q In effect, he was asking don't you have
14	650 of these maps that would show for each and every
15	station U.S. commercial station where they're
16	carried in relation to the home community?
17	A Either that or 650 stations plotted on the
18	same map.
19	Q Okay. Now, you did do an analysis that
20	encompassed all of the station all of the U.S.
21	commercial stations in St. Louis and all the U.S.
22	commercial stations across the country except for
23	those five super stations, isn't that correct?
24	A Yes.
25	O What was that analysis?

1	A It revealed within 150 miles it was 86,
2	87% of the incidences of carriage within 150 miles.
3	Q So in effect, if you did all of those
4	maps, it would show that 86 point something percent
5	were within that 150 miles?
6	A Right, if you plotted all 650 stations
7	not a real geography, but on a sort of theoretical
8	geography measuring Cartesian space, the 86% would be
9	within a 150 mile circle.
10	Q Okay. And with respect to the five U.S.
11	commercial stations that were left out of that
12	analysis, which were the five super stations, was
13	there an analysis done of the geographical clustering
14	of those stations that you produced in this
15	proceeding?
16	A Yes.
17	Q And that's Dr. Lemieux's testimony?
18	A Yes.
19	Q All right. Would you please turn to
20	Exhibit 24?
21	A Okay.
22	Q Look at the map there.
23	A Okay.
24	Q Now, do you recall that Mr. Lane asked you
25	about WTBS by comparison with WGNX in Atlanta,
- 1	NEAL R GROSS

1	correct?
2	A Yes.
3	Q He asked you why you didn't have a map
4	that also showed the carriage of WTBS in relation to
5	the 150 mile zone, correct?
6	A Yes.
7	Q Now, do you know whether WTBS broadcast
8	any programming in this period of '90 through '92 that
9	was about Atlanta exclusively about Atlanta, a
10	local program about Atlanta?
11	A It may have been something like about the
12	Atlanta Olympics, but generally they're programmed not
13	to be a local station, but they present themselves as
14	a national station. So I would say no.
15	Q Okay, and WTBS is carried nationally?
16	A Yes.
17	Q Now how about WGNX, do you know if they
18	have programming about Atlanta?
19	A Yes.
20	Q What's the program you identified as an
21	example for this station? On page 22 of your
22	testimony.
23	A It was a weekly news program, <u>Atlanta</u>
24	Forum.
25	Q Okay, now looking at the map that shows
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1	where WGNX is distributed, do you think that program
2	that's about the community of Atlanta would be of
3	interest to cable operators in the region that
4	actually carried it?
5	A Yes.
6	Q Okay. All right, would you look at
7	turn back to Exhibit 3, which is the super station
8	program listing.
9	A Okay.
10	Q The first page is WTBS. Now, you talked
11	about the <u>Good News</u> program before. Is there other
12	programming that's produced by the station that
13	presents news content?
14	A Yes.
15	Q What is that?
15 16	Q What is that? A The well, the third group of programs,
16	A The well, the third group of programs,
16 17	A The well, the third group of programs, <u>Sports Watch</u> , <u>Fashion Watch</u> , and that series is <u>News</u>
16 17 18	A The well, the third group of programs, Sports Watch, Fashion Watch, and that series is News Watch. And those are brief segments, ten minutes a
16 17 18	A The well, the third group of programs, Sports Watch, Fashion Watch, and that series is News Watch. And those are brief segments, ten minutes a day.
16 17 18 19 20	A The well, the third group of programs, Sports Watch, Fashion Watch, and that series is News Watch. And those are brief segments, ten minutes a day. Q News breaks that are frequently broadcast?
16 17 18 19 20 21	A The well, the third group of programs, Sports Watch, Fashion Watch, and that series is News Watch. And those are brief segments, ten minutes a day. Q News breaks that are frequently broadcast? A Exactly.
16 17 18 19 20 21	A The well, the third group of programs, Sports Watch, Fashion Watch, and that series is News Watch. And those are brief segments, ten minutes a day. Q News breaks that are frequently broadcast? A Exactly. Q Okay, now you also talked with Mr. Lane

1	Q That was a CNN Headline News program			
2	broadcast on WTBS, correct?			
3	A Right.			
4	Q Now, without going back once again to this			
5	Exhibit 4, do you remember in WTBS's own research how			
6	the attributes that related to <u>News Break</u> and <u>Good</u>			
7	News ranked relative to the attributes that were			
8	related to the syndicated news program Mr. Lane			
9	brought to your attention?			
10	A Well, frequent news breaks was one of the			
11	most favorable attributes in terms of ratings by			
12	subscribers.			
13	Q So the subscribers reported more favorable			
14	ratings for the station produced news programming than			
15	for the syndicated news programming?			
16	A Yes.			
17	Q Okay, now what does it mean that CNN			
18	Headline News is a syndicated program?			
19	A It's broadcast on more than one TV			
20	station.			
21	Q Okay, so that means that the same program			
22	is also on other stations in other markets, is that			
23	right?			
24	A Yes.			
25	Q And if you look at a cable operator in a			

1	community, let's say St. Louis, and let's say that CNN				
2	Headline News is already broadcast by another station				
3	there, does that mean that those subscribers already				
4	have that program free?				
5	A Sure.				
6	Q Because it's broadcast for free over				
7	there?				
8	A Correct.				
9	Q Now, do you think that let's also talk				
10	about CNN. Does CNN provide CNN news content to				
11	potentially the cable subscribers?				
12	A Yes.				
13	Q And is that broadly distributed also?				
14	A Yes.				
15	Q So if the cable operator in St. Louis had				
16	CNN on his system and also already had a free over the				
17	air version of CNN Headline News, do you think that				
18	the cable operator would find it very valuable to				
19	receive another copy of Headline News from WTBS?				
20	A If it runs at the same time, I don't see				
21	it to be an additional value, no.				
22	Q All right, and Mr. Lane said to you in				
23	effect if a cable operator said reported that he				
24	valued the news the morning news program on WTBS,				
25	he wouldn't be talking about value that should be in				

1	Mr. Lane's Category, is that right:
2	A Yes.
3	Q Okay, now let me direct your attention
4	again to the Bortz survey questionnaire for 1992 which
5	is on page 48 of this exhibit. And I'd ask you to
6	read the definition of the news and public affairs
7	program category that was actually read to everyone of
8	the cable operator respondents in this survey. Would
9	you read that out loud, please?
10	A Yes, the wording is news and public
11	affairs programs produced by or for any of the U.S.
12	commercial stations are listed for broadcast only by
13	that station.
14	Q For broadcast only by that station?
15	A Correct.
16	Q So if CNN Headline News is broadcast by
17	other stations, do you think a cable operator when
18	reporting value to that category would be referring to
19	the syndicated news program on WTBS?
20	A No.
21	Q Thank you.
22	MR. STEWART: No further questions.
23	CHAIRPERSON JIGANTI: Any other questions?
24	Thank you, Dr. Ducey.
25	THE WITNESS: Thank you.

1	CHAIRPERSON JIGANTI: Before we leave, I'd			
2	like to ask you your list of witnesses. Apparently			
3	they received calls at the Copyright Office. They			
4	want to know when particular witnesses are going to			
5	testify.			
6	MR. STEWART: I'm sorry, I have advised			
7	the parties and for the record, you do want it in			
8	writing?			
9	CHAIRPERSON JIGANTI: No.			
10	MR. STEWART: Okay, for the record, we			
11	will be presenting Mr. Paul Much on Monday morning,			
12	and we expect, based on what we've been told about the			
13	extent of cross examination that we will also be			
14	presenting Mr. Larry DeFranco on Monday afternoon. On			
15	Tuesday morning, we will have Dr. Steven Wildman. And			
16	on Wednesday morning, we will have Ms. Carolyn Chang.			
17	CHAIRPERSON JIGANTI: Tuesday morning Mr.			
18	Wildman?			
19	MR. STEWART: Dr. Wildman, yes.			
20	CHAIRPERSON JIGANTI: And is Dr. Wildman,			
21	is he going to be with us all day?			
22	MR. STEWART: Based on what I've been told			
23	by cross examination, yes.			
24	CHAIRPERSON JIGANTI: Okay, and Ms. Chang			
25	will be on			
- 1	1 NII A.L. L.J. / 'L.J/ \C'L'			

1	MR. STEWART: Wednesday morning.				
2	CHAIRPERSON JIGANTI: Wednesday morning				
3	over at our				
4	MR. STEWART: Yes, correct.				
5	MR. LANE: Mr. Valenti will be Wednesday.				
6	CHAIRPERSON JIGANTI: Yes, yes. That's at				
7	1:00 Wednesday.				
8	MR. HESTER: Your Honor, I had PBS Exhibit				
9	4-X. This was the one we had discussed before and I				
10	have reduced it to a more manageable size.				
11	CHAIRPERSON JIGANTI: As I recall, there				
12	was no objection to the concept. The question was the				
13	execution of the smaller version, and I take it there				
14	are no objections to it? It will be admitted.				
15	ARBITRATOR WERTHEIM: Mr. Stewart, I'm				
16	going to have to be a little bit late Wednesday				
17	morning. You will start without me, please.				
18	MR. STEWART: That's fine.				
19	CHAIRPERSON JIGANTI: I'd appreciate it				
20	perhaps if you did write out your testimony and give				
21	it to Leah here.				
22	MR. STEWART: I'm sorry, I will do so.				
23	Mr. Chairman, is there any possibility the Copyright				
24	Office will be closed as part of a government shut				
25	down on Monday?				

CHAIRPERSON JIGANTI: We questioned them yesterday, and she assured us that they have their appropriation and they will not be affected.

MR. STEWART: Thank you.

MR. HESTER: Your Honor, I wanted to raise one other matter. It relates to the PBS motion to compel discovery or to strike in the alternative that we filed yesterday. And Judge Wertheim rightly noticed that we had asked for a pretty tight deadline on that production of December 18, and I know that Mr. Lane hasn't yet filed his response to our motion.

And there isn't any magic particularly in December 18. We picked the date because it's the week before Christmas and two weeks before the MPAA case begins. And there is a sense of urgency, but if it's December 18 or December 20, that's within the realm of flexibility on our side, and I didn't want to suggest that since we're now creeping up to December 18 that somehow -- our motion.

We recognize that sometimes when parties select a day like this, it's a little bit arbitrary. Both Joint Sports and PBS have asked for production by the 18th, and I think we both agree that we need it as quickly as we can and sometime early in the next week is what we're anxious for.

1	CHAIRPERSON JIGANTI: Mr okay,					
2	anything further?					
3	MR. STEWART: Mr. Chairman, just briefly.					
4	We have not we've been busy, I'm afraid, and have					
5	not filed a pleading in support of the motion to					
6	strike the Lindstrom testimony if the full discovery					
7	is not made. We share that position, and I would just					
8	note that for the record.					
9	CHAIRPERSON JIGANTI: Mr. Lane, when will					
10	you have a response to that?					
11	MR. LANE: Monday.					
12	MR. CAMPANELLI: Your Honor, the					
13	Devotional Claimants would share that same position on					
14	the testimony of					
15	CHAIRPERSON JIGANTI: Mr. Lindstrom?					
16	MR. CAMPANELLI: Yes.					
17	CHAIRPERSON JIGANTI: Okay.					
18	ARBITRATOR WERTHEIM: I assume we will					
19	have a lot of material about Fox TV over the weekend?					
20	MR. LANE: We filed that on Monday.					
21	MR. GARRETT: I have copies here, Your					
22	Honor.					
23	CHAIRPERSON JIGANTI: Have you filed it					
24	with the					
25	MR. GARRETT: Not yet. I just received					
	NEAL R. GROSS					

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CHAIRPERSON JIGANTI: Okay, very good.

Thank you.

it.

(Whereupon, the proceedings were adjourned

at 5:02 p.m.)

NEAL R. GROSS

CERTIFICATE

This is to certify that the foregoing transcript in

the matter of:

Hearing: Distribution of 1990, 1991

and 1992 Cable Royalty Funds

Before:

Library of Congress

Copyright Arbitration Royalty Panel

Date:

December 15, 1995

Place:

Washington, DC

represents the full and complete proceedings of the aforementioned matter, as reported and reduced to typewriting.

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PBS Exhibit 4-X

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